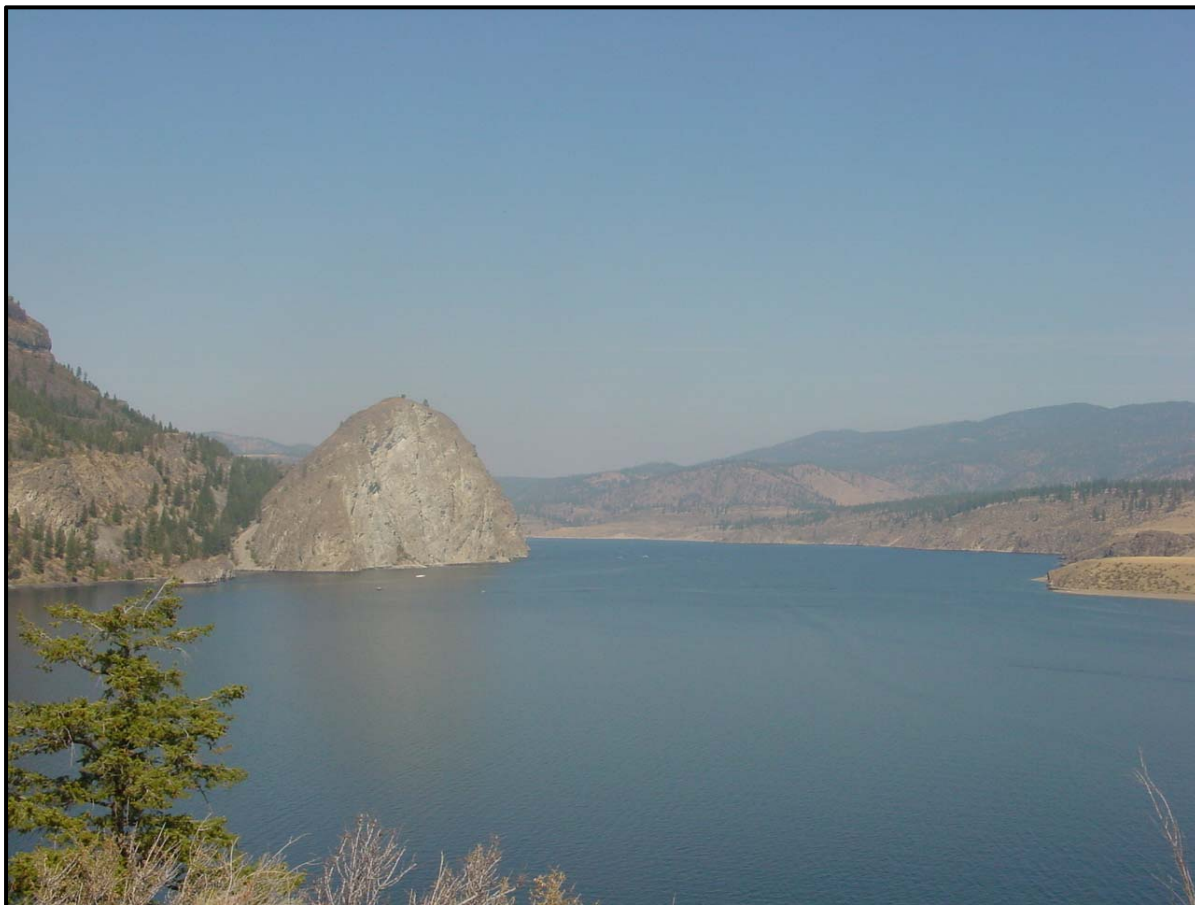




# Lake Roosevelt National Recreation Area Visitor Study

*Summer 2016*





**ON THIS PAGE**

Photograph of Whitestone Rock on Lake Roosevelt.  
Photograph courtesy of Lake Roosevelt NRA.

**ON THE COVER**

Photograph of Hawk Creek.  
Photograph courtesy of Lake Roosevelt NRA.

---

# Lake Roosevelt National Recreation Area Visitor Study

*Summer 2016*

Lena Le and Matthew Strawn

Social and Economic Sciences Research Center  
Washington State University  
Wilson-Short Hall # 133  
Pullman, WA 99164-4014

July 2017

U.S. Department of the Interior  
National Park Service

The study was conducted via a collaborative agreement between the National Park Service and Washington State University (CESU Task Agreement # P15AC00089). Survey questionnaire and protocols were approved by Office of Management budget approval #1024-0224.

Views, statements, findings, conclusions, recommendations, and data in this report do not necessarily reflect views and policies of the National Park Service, U.S. Department of the Interior. Mention of trade names or commercial products does not constitute endorsement or recommendation for use by the U.S. Government.

This report is available in digital format from the Social and Economic Sciences Research Center website (<https://sesrc.wsu.edu/>), and the Natural Resource Publications Management website (<http://www.nature.nps.gov/publications/nrpm/>). To receive this report in a format optimized for screen readers, please email [irma@nps.gov](mailto:irma@nps.gov).

Please cite this publication as:

Le, Y. and Strawn, M. 2017. Lake Roosevelt National Recreation Area Visitor Study: Summer 2016. Pullman, WA: Social and Economic Sciences Research Center at Washington State University.



# Contents

|  | Page |
|--|------|
| Contents .....   | iii  |
| Executive Summary .....                                    | xi   |
| Acknowledgments .....                                      | xiii |
| About the Authors .....                                    | xiii |
| Introduction .....   | 1    |
| Presentation of the Results .....                          | 2    |
| Methods .....  | 3    |
| Survey Design and Procedures .....                         | 3    |
| Sample size and sampling plan .....                        | 3    |
| Questionnaire design .....                                 | 4    |
| Survey procedure .....                                     | 4    |
| Data analysis .....  | 5    |
| Limitations .....  | 5    |
| Special conditions .....                                   | 6    |
| Checking non-response bias .....                           | 7    |
| Results .....  | 9    |
| Planning your visit .....                                  | 9    |
| Information sources prior to visit .....                   | 9    |
| Information sources for future visit .....                 | 11   |
| Use of the park website prior to or during visit .....     | 13   |
| Travel plans .....   | 15   |
| This visit to the park .....                               | 16   |
| Awareness of different management groups .....             | 16   |
| Reasons for visiting the park .....                        | 17   |
| Visitor opinions on prescribed burns .....                 | 19   |
| Adequacy of directional signs .....                        | 21   |
| Importance of attributes, resources, and experiences ..... | 25   |
| Visitor awareness of fish advisories .....                 | 27   |

|   |    |
|---|----|
| Importance of services and facilities .....                       | 29 |
| Use of services and facilities .....                              | 31 |
| Quality of services and facilities used .....                     | 32 |
| Length of stay .....  | 34 |
| Overnight accommodations/lodging .....                            | 35 |
| Recommended locations for additional services or facilities ..... | 36 |
| Services that would enhance visit .....                           | 45 |
| Locations visited inside the park .....                           | 49 |
| Expected activities this visit .....                              | 54 |
| Activities participated in this visit .....                       | 55 |
| Primary activity and barriers to activities .....                 | 56 |
| Effect of elements on visit .....                                 | 60 |
| Group and Visitor Characteristics .....                           | 62 |
| Visitors with organized groups .....                              | 62 |
| Visitor group type .....  | 64 |
| Visitor group size .....  | 64 |
| Number of vehicles used to enter the park .....                   | 65 |
| Visitor age .....   | 65 |
| United States visitors by state of residence .....                | 66 |
| Visitors from counties in Washington .....                        | 68 |
| International visitors by country of residence .....              | 68 |
| Number of visits in the past 12 months .....                      | 69 |
| Number of lifetime visits .....                                   | 69 |
| Visitors with a physical condition .....                          | 70 |
| Visitors of Hispanic/Latino ethnicity .....                       | 71 |
| Visitor race .....  | 72 |
| Respondent household income .....                                 | 72 |
| Visitor Comment Summaries .....                                   | 73 |
| What visitor groups like most and least .....                     | 73 |
| Additional comments .....   | 73 |

|  |     |
|--|-----|
| Overall quality.....   | 83  |
| References .....   | 85  |
| Appendix A: Contact Documents.....                             | 87  |
| Appendix B: Questionnaire.....                                 | 95  |
| Appendix C: Visitor comments. ....                             | 111 |
| Appendix D: Decision Rules for Checking Non-response Bias..... | 187 |

Figures

|   | Page |
|---|------|
| Figure 1. Visitors who obtained information prior to their visit.....   | 9    |
| Figure 2. Sources of information used prior to this visit .....   | 9    |
| Figure 3. Sources of information visitors would use prior to a future visit .....   | 11   |
| Figure 4. Visitor groups who received the type of information needed .....  | 12   |
| Figure 5. Use of the park website prior to or during visit .....  | 13   |
| Figure 6. Helpfulness of the park website .....   | 13   |
| Figure 7. How visit to park fit in with travel plans.....   | 15   |
| Figure 8. Visitor awareness of Lake Roosevelt NRA management groups .....   | 16   |
| Figure 9. Reasons for visiting the park.....  | 17   |
| Figure 10. Visitors who were aware of purpose of prescribed burns prior to their visit.....                               | 19   |
| Figure 11. Visitor group’s willingness to tolerate short periods of smoke and reduced visibility .....                    | 19   |
| Figure 12. Adequacy of signs on highways.....   | 21   |
| Figure 13. Adequacy of signs in communities .....   | 23   |
| Figure 14. Adequacy of signs inside the park.....   | 24   |
| Figure 15. Combined ratings of “Very important” and “Extremely important” for attributes, resources, and experiences..... | 25   |
| Figure 16. Visitors who were aware of fish advisories on their visit to Lake Roosevelt NRA .....                          | 27   |
| Figure 17. Combined ratings of “Very important” and “Extremely important” for services and facilities in the park.....    | 29   |
| Figure 18. Services and facilities used during this visit to the park.....  | 31   |
| Figure 19. Combined ratings of “Good” and “Very good” for services and facilities in the park.....                        | 32   |
| Figure 20. Visited the park on more than one day .....  | 34   |
| Figure 21. Number of days spent visiting the park .....   | 34   |
| Figure 22. Number of hours spent visiting the park.....   | 34   |
| Figure 23. Stayed overnight inside the park.....  | 35   |
| Figure 24. Number of nights inside the park.....  | 35   |
| Figure 25. Overnight accommodations used in the area.....   | 35   |

|   |    |
|---|----|
| Figure 26. Needed services and facilities identified by respondents on the map .....                          | 36 |
| Figure 27. Locations throughout the park where services and facilities are needed.....                        | 37 |
| Figure 28. Locations around Spring Canyon where services and facilities are needed.....                       | 38 |
| Figure 29. Locations around Fort Spokane where services and facilities are needed.....                        | 39 |
| Figure 30. Locations around Kettle Falls where services and facilities are needed.....                        | 40 |
| Figure 31. Locations throughout the park where additional parking or facilities are needed.....               | 41 |
| Figure 32. Locations throughout the park where additional informational and directional signs are needed..... | 42 |
| Figure 33. Locations throughout the park where additional emergency or safety information is needed .....     | 43 |
| Figure 34. Locations throughout the park where additional ranger presence is needed.....                      | 44 |
| Figure 35. Developed areas visited on this trip .....   | 49 |
| Figure 36. Areas visited on the lake this trip.....   | 49 |
| Figure 37. Visitor groups that experienced problems at locations visited .....                                | 52 |
| Figure 38. Activities that visitor groups expected to participate in.....                                     | 54 |
| Figure 39. Activities visitor groups participated in on this visit .....                                      | 55 |
| Figure 40. Visitor groups' primary activity on this visit.....  | 56 |
| Figure 41. Visitor groups unable to participate in expected activities.....                                   | 56 |
| Figure 42. Reasons that visitor groups were unable to participate in expected activities .....                | 58 |
| Figure 43. Elements that added to the visit .....   | 60 |
| Figure 44. Elements that detracted from the visit.....  | 60 |
| Figure 45. Organized group type: Guided fishing or hunting group .....  | 62 |
| Figure 46. Organized group type: School/educational group .....   | 62 |
| Figure 47. Organized group type: "Other" organized group .....  | 62 |
| Figure 48. Number of people in organized group.....   | 63 |
| Figure 49. Personal group type .....  | 64 |
| Figure 50. Number of visitors in personal group .....   | 64 |

|  |    |
|--|----|
| Figure 51. Number of vehicles.....   | 65 |
| Figure 52. Visitor age groups .....  | 65 |
| Figure 53. Map of U.S. visitors by state of residence .....  | 67 |
| Figure 54. Number of visits in past 12 months .....  | 69 |
| Figure 55. Number of visits in lifetime .....  | 69 |
| Figure 56. Visitor groups with members who had a special condition.....  | 70 |
| Figure 57. Activities or services that were difficult to participate in due to a physical condition .....          | 70 |
| Figure 58. Problems that members of visitor groups had due to a physical condition .....                           | 71 |
| Figure 59. Visitors of Hispanic/Latino ethnicity.....  | 71 |
| Figure 60. Visitor race .....  | 72 |
| Figure 61. Respondents' annual household income .....  | 72 |
| Figure 62. Overall quality of the facilities, services, and recreational opportunities at Lake Roosevelt NRA. .... | 83 |



## Tables

|  | Page |
|--|------|
| Table 1. Questionnaire distribution.....   | 3    |
| Table 2. Final disposition of the sample .....   | 4    |
| Table 3. Follow-up mailing distribution .....  | 5    |
| Table 4. Comparison of respondents and non-respondents by average age and group size .....       | 7    |
| Table 5. Comparison of respondents and non-respondents by group type .....                       | 7    |
| Table 6. Comparison of respondents and non-respondents by organized group affiliation.....       | 7    |
| Table 7. Comparison of respondents and non-respondents by gender .....                           | 7    |
| Table 8. Comparison of respondents and non-respondents by distance from home to park.....        | 7    |
| Table 9. Websites used to obtain information prior to this visit, or on a future visit .....     | 10   |
| Table 10. Information needed that was not available.....   | 12   |
| Table 11. Suggestions for improving the park website.....  | 14   |
| Table 12. Primary destination, if not Lake Roosevelt NRA .....                                   | 15   |
| Table 13. Other reasons for visiting the park.....   | 18   |
| Table 14. Sources through which visitors obtained their information about prescribed burns ..... | 20   |
| Table 15. Reasons highway signs were not adequate.....   | 22   |
| Table 16. Reasons signs in communities were not adequate.....                                    | 23   |
| Table 17. Reasons signs inside the park were not adequate.....                                   | 24   |
| Table 18. Importance of attributes, resources, and experiences .....                             | 26   |
| Table 19. Sources of information about fish advisories.....                                      | 27   |
| Table 20. How advisories affected your visit .....   | 28   |
| Table 21. Importance ratings of services and facilities.....                                     | 30   |
| Table 22. Quality ratings of services and facilities .....                                       | 33   |
| Table 23. Comments regarding additional parking and facilities.....                              | 45   |
| Table 24. Comments regarding additional informational/directional signs.....                     | 46   |
| Table 25. Comments regarding additional emergency or safety information.....                     | 47   |
| Table 26. Comments regarding additional ranger presence .....                                    | 48   |

|  |    |
|--|----|
| Table 27. “Other” locations visited at Lake Roosevelt NRA .....                        | 50 |
| Table 28. Problems that should be addressed by park management.....                    | 52 |
| Table 29. Activities visitor groups were unable to participate in.....                 | 57 |
| Table 30. “Other” reasons for not being able to participate in activities .....        | 59 |
| Table 31. Effects of elements on visit to park.....                                    | 61 |
| Table 32. Number of visitors by state .....  | 66 |
| Table 33. Number of visitors by county .....   | 68 |
| Table 34. Number of visitors by country of residence .....                             | 68 |
| Table 35. Services and facilities that were difficult to access.....                   | 70 |
| Table 36. What visitor groups liked most about their visit to Lake Roosevelt NRA.....  | 74 |
| Table 37. What visitor groups liked least about their visit to Lake Roosevelt NRA..... | 77 |
| Table 38. Additional comments .....  | 80 |

## Executive Summary

This visitor study profiles a systematic random sample of Lake Roosevelt National Recreation Area visitors during June 17 - July 18, 2016. A total of 1,818 questionnaires were distributed to visitor groups. Of those, 985 questionnaires were returned, resulting in a 54.2% response rate.

|   |  |
|---|--|
| <b>Group size and type</b>                                | Thirty-four percent of visitor groups consisted of one or two people and 27% were visiting in groups of three or four. Fifty-seven percent of visitor groups consisted of family groups.   |
| <b>State or country of residence</b>                      | United States visitors were from 21 states and Guam and comprised 97% of total visitation during the survey period, with 94% from Washington. International visitors came from 2 different countries and comprised 2.6% of total visitation during the survey period.  |
| <b>Frequency of visits</b>                                | For 37% of visitors, this was their first visit to the park in the past 12 months. Fifty percent of visitors have visited more than 10 times in their lifetime.  |
| <b>Age, ethnicity, race, and household income</b>         | Forty-six percent of visitors were 50 years old or older, 24% were between 31 and 50 years old, and 21% were 17 years old or younger. Two percent of visitors identified as Hispanic or Latino. Ninety-five percent of visitors identified as White. Thirty-eight percent of respondents reported an income level between \$50,000 and \$99,999.   |
| <b>Opinions and awareness regarding management issues</b> | Fifty-three percent of visitor groups were aware that the park is managed by multiple entities. Seventy percent of visitor groups were aware of the purposes for conducting prescribed burns. Sixty-seven percent of visitor groups were not aware of fish advisories on their visit.  |
| <b>Sources of information</b>                             | Fifty percent of visitor groups obtained information about the park prior to their visit. Some of the most common sources of information obtained prior to the visit were friends/relatives/word of mouth (57%), previous visits (53%), park website (40%), and maps/brochures (27%). Sixty percent of visitors said they would use the park website to obtain information for a future visit. |
| <b>Travel plans and reasons for visiting the park</b>     | Eighty-seven percent of visitor groups' indicated that visiting the park was the primary reason for their trip. Reasons for visiting the park included water related recreational activities (85%), camping in developed campgrounds (37%), enjoy solitude/quiet (32%).  |
| <b>Transportation to the park</b>                         | Forty-nine percent of visitor groups traveled to the park in one vehicle. Thirty-four percent of visitor groups traveled to the park in two or three vehicles.   |

## **Executive summary (continued)**

|  |   |
|--|---|
| <b>Length of stay and overnight accommodations.</b>                              | Sixty-seven percent of visitor groups visited the park on more than one day on this trip. Of those who visited on more than one day, 68% visited between three and seven days. Of those who only visited on one day, 59% spent six or more hours visiting the park. Fifty-one percent of visitors stayed overnight away from home on this trip. Of those who stayed overnight away from home, 77% stayed between two and seven nights. The most common accommodations used included RV/trailer camping (48%) and tent camping in developed campgrounds (31%). |
| <b>Locations visited</b>   | The most popular developed sites visited by groups on this trip were Fort Spokane (31%), Porcupine Bay (24%), Spring Canyon (23%), and Keller Ferry (21%). The most popular areas on the lake this visit were from Fort Spokane East on the Spokane Arm (43%), from Keller Ferry to Fort Spokane (25%), and from Crescent Bay to Keller Ferry (25%).  |
| <b>Activities this visit</b>   | The most common activities visitor groups expected to participate in on this visit included fishing (62%), boating (61%), camping (56%), swimming (54%), and enjoying natural quiet (51%). The activities that visitor groups participated in included fishing (59%), boating (59%), camping (54%), enjoying natural quiet (50%), and swimming (49%). The primary activities that visitor groups listed for this visit included: fishing (33%), camping (27%), and boating (20%).   |
| <b>Services and facilities</b>   | Ninety-three percent of visitor groups did not have a physical condition that made it difficult to participate in activities or services on this visit. Services and facilities that visitor groups indicated were important to them include restrooms (84%), parking areas (82%), boat launches and marinas (80%), and public shoreline access (77%). The services and facilities that visitor groups rated highest in quality included boat launches and marinas (93%), Visitor Center (88%), assistance from staff (86%), and parking areas (85%).         |
| <b>Importance and effects of attributes, resources, and experiences on visit</b> | The most important attributes, resources, and experiences for visitors included clean water (95%), recreational opportunities (85%), and clean air (82%). The elements that added to the visitors experience included public access to the lake (40%), visitors using good water ethics (34%), and signage for the area (32%).  |
| <b>Overall quality</b>   | Ninety percent of visitor groups rated the overall quality of the facilities, services, and recreational opportunities provided as “good” or “very good.”   |

### **Acknowledgments**

Thanks to Cynthia Jette, Tim Lensing, Elizabeth Beck, and Mikala Ewart for assisting and coordinating data entry, scanning, and printing. Thanks to Pixie Siebe, Cynthia Jette, Jinjia Liu, Beth Ficklin, A'Leesia McKinney, Lauren Urke, Brenda Lam, Cynthia Mika, and Nathan Palmer for their assistance in recruiting participants and distributing survey invitations onsite.

### **About the Authors**

Lena Le, Ph.D., is Director of the SESRC at Washington State University. Matthew Strawn is a Project Manager for the SESRC at Washington State University.





## **Introduction**

This report describes the results of a visitor study at Lake Roosevelt National Recreation Area located in Northeastern Washington, conducted between June 17 and July 18, 2016 by the National Park Service (NPS) and the Social and Economic Sciences Research Center (SESRC) at Washington State University.

As described in the National Park Service website for Lake Roosevelt National Recreation Area, "A Jewel in Northeast Washington: In 1941 the Grand Coulee Dam was built on the Columbia River as part of the Columbia River Basin project, creating a 130-mile long lake. Named for President Franklin D. Roosevelt, Lake Roosevelt National Recreation Area provides opportunities for boating, fishing, swimming, camping, canoeing, hunting and visiting historic Fort Spokane and St. Paul's Mission." ([www.nps.gov/laro](http://www.nps.gov/laro), retrieved February 2017).

**Presentation of the Results**

Results are represented in the form of graphs (see Example 1), scatter plots, pie charts, tables, and text.

**Key**

1. The figure title describes the graph’s information.
2. Listed above the graph, the “N” shows the number of individuals or visitor groups responding to the question. If “N” is less than 30, “**CAUTION!**” is shown on the graph to indicate the Results may be unreliable.

\* appears when the total percentages do not equal 100 due to rounding.

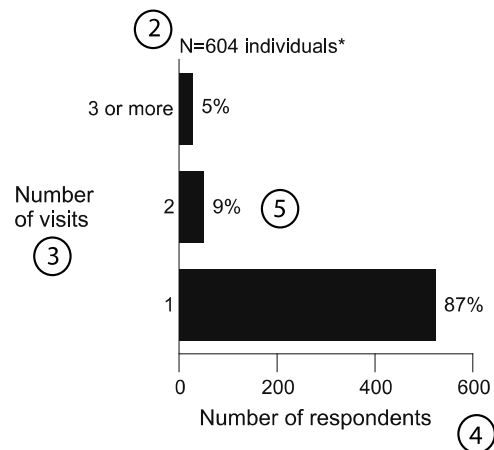
\*\* appears when total percentages do not equal 100 because visitors could select more than one answer choice.

3. Vertical information describes the response categories.

4. Horizontal information shows the number or proportion of responses in each category.

5. In most graphs, percentages provide additional information.

**Example 1**



① **Figure 14.** Number of visits to the park in past 12 months

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

## Methods

### Survey Design and Procedures

#### *Sample size and sampling plan*

All SESRC questionnaires follow design principles outlined in Don A. Dillman's book *Mail and Internet Surveys: The Tailored Design Method* (2007). Using this method, the sample size was calculated based on the park visitation statistics of previous years.

Brief interviews were conducted with a systematic, random sample of visitor groups that arrived at five sites between June 17 and July 18, 2016. Visitors were surveyed between the hours of 7:00 a.m. and 9:00 p.m. Table 1 shows the ten locations, number of questionnaires distributed, and returned, and the response rate for each location. During the survey period, 2,469 visitor groups were contacted and 1,818 of these groups (73.6%) accepted questionnaires. Questionnaires were completed and returned by 985 respondents, resulting in a 54.2% response rate for this study

Table 1. Questionnaire distribution

| Sampling site     | Distributed* |       | Returned |           | Returned   |
|-------------------|--------------|-------|----------|-----------|------------|
|                   | N            | %     | N        | % by site | % of total |
| Crescent Bay      | 54           | 3.0%  | 27       | 50.0%     | 2.7%       |
| Fort Spokane      | 411          | 22.6% | 227      | 55.2%     | 23.0%      |
| Gifford           | 41           | 2.3%  | 26       | 63.4%     | 2.6%       |
| Hawk Creek        | 52           | 2.9%  | 24       | 46.2%     | 2.4%       |
| Hunters           |              |       |          |           | 3.5%       |
| Keller Ferry      | 259          | 14.2% | 136      | 52.5%     | 13.8%      |
| Kettle Falls      |              |       |          |           | 14.4%      |
| Porcupine Bay     | 266          | 14.6% | 148      | 55.6%     | 15.0%      |
| Small Campgrounds |              |       |          |           | 4.1%       |
| Spring Canyon     | 340          | 18.7% | 181      | 53.2%     | 18.4%      |
| Total             | 1818         |       | 985      |           |            |

\* total percentages do not equal 100 due to rounding

Of those who responded to the survey, 64.5% provided their responses via web-survey and 35.5% mailed back a paper questionnaire. Of those who did not respond 8.0% were not able to receive follow-up communications due to providing a bad address or they decided not to participate. Table 2 Shows the details of the final sample disposition at the end of data collection.

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 2. Final disposition of the sample

| Disposition                    | N           | %     |
|--------------------------------|-------------|-------|
| <b>Provided responses</b>      |             |       |
| Completed web-survey           | 582         | 32.0% |
| Paper questionnaire            | 350         | 19.3% |
| Partially completed web-survey | 53          | 2.9%  |
| <b>Did not respond</b>         |             |       |
| Non-response                   | 771         | 42.4% |
| Return to sender               | 60          | 3.3%  |
| Refusal                        | 2           | <1%   |
| <b>Total</b>                   | <b>1818</b> |       |

\* total percentages do not equal 100 due to rounding

### **Questionnaire design**

The Lake Roosevelt National Recreation Area questionnaire was developed through collaborative communication between park management and SESRC staff to prioritize questions and design the instrument. Some of the questions used are similar to questions used in other SESRC studies conducted at other NPS locations. Other questions were designed for Lake Roosevelt National Recreation Area to shed light on issues specific to Lake Roosevelt. Most questions ask respondents to select answers from a list of responses, often with an open-ended option, while others are completely open-ended.

No pilot study was conducted to test the Lake Roosevelt National Recreation Area questionnaire. However, all questions followed Office Management and Budget (OMB) guidelines and/or were used in previous surveys; thus, the clarity and consistency of the survey instrument have been tested and supported.

### **Survey procedure**

Visitor groups were greeted, briefly introduced to the purpose of the study, and asked to participate. If visitors agreed, they were asked which member (at least 18 years old) had the next birthday. The individual with the next birthday was selected to complete an online questionnaire for the group. An interview, lasting approximately two minutes, was conducted with that person to determine group size, group type, the age, and sex of the member completing the questionnaire. These individuals were asked their names, addresses, and telephone numbers or email addresses in order to mail them a reminder/thank-you postcard and follow-up contacts. Participants were asked to complete the survey online after their visit.

Survey invitations were handed out in two, two-week blocks – one in June and the other in July. After each block of survey distribution, follow-up contacts were mailed in the same sequence. Two weeks after survey distribution was completed, a reminder/thank-you postcard was mailed to all participants who provided a valid mailing address (see Table 3).

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

A total of 1,770 postcards were mailed out in two separate mailings; one for June and one for July. Paper questionnaires were mailed to participants who had not submitted online responses within 10 days after the postcards were sent. Within two weeks after the first replacement mailing, a reminder letter was mailed to participants who still had not returned their questionnaire. Approximately two weeks after the reminder letter, a final replacement questionnaire was mailed out.

Table 3. Follow-up mailing distribution

|                      | Date mailed     | U.S. | International | Total |
|----------------------|-----------------|------|---------------|-------|
| <b>June contacts</b> |                 |      |               |       |
| Postcards            | July 8, 2016    | 917  | 21            | 938   |
| Paper questionnaire  | July 18, 2016   | 673  | 13            | 686   |
| Reminder letter      | July 27, 2016   | 589  | 9             | 598   |
| Final replacement    | August 12, 2016 | 464  | 8             | 472   |
| <b>July contacts</b> |                 |      |               |       |
| Postcards            | July 25, 2016   | 811  | 28            | 832   |
| Paper questionnaire  | August 3, 2016  | 652  | 25            | 677   |
| Reminder letter      | August 15, 2016 | 572  | 23            | 595   |
| Final replacement    | August 25, 2016 | 494  | 20            | 514   |

### **Data analysis**

All visitor responses were entered twice and double-key validation was performed on numeric and short text responses. Responses to open-ended questions were categorized and summarized prior to data analysis.

Numeric data were processed and statistics and graphics were generated using Statistical Analysis Software® (SAS), IBM SPSS Statistics, and R.

### **Limitations**

As with all surveys, this study has limitations that should be considered when interpreting the Results.

- This was a self-administered survey. Respondents completed the questionnaire after their visit, which may have resulted in poor recall. Thus, it is not possible to know whether visitor responses reflected actual behavior.
- The data reflect visitor use patterns at the selected sites during the study period of June 17-July 18, 2016. The Results present a 'snapshot in time' and do not necessarily apply to visitors during other times of the year.

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

- Caution is advised when interpreting any data with a sample size of less than 30, as the Results may be unreliable. When the sample size is less than 30, the word “**CAUTION!**” is included in the graph, figure, table, or text.
- Occasionally, there may be inconsistencies in the Results. Inconsistencies arise from missing data or incorrect answers (due to misunderstood directions, carelessness, or poor recall of information). Therefore, refer to both the percentage and N (number of individuals or visitor groups) when interpreting the Results.

***Special conditions***

The weather during the survey period varied from sunny and warm, to overcast, windy, rainy, and cool.

No special events occurred in the area that would have affected the type and amount of visitation to the park.

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Checking non-response bias**

Six variables were used to check non-response bias: participant age, group size, personal group type, organized group affiliation, participant gender, and the proximity of participants' homes to the park. Respondents and non-respondents were found to be significantly different in personal group type, personal group size, and age (see Table 4 - Table 8). Comparison of respondents and non-respondents by distance from home to park. Respondents at younger age ranges (especially 43 and younger), visitors with larger personal groups, and visitors traveling with friends or family and friends may be under-represented in the Results. See Appendix D for more details of the non-response bias checking procedures.

Table 4. Comparison of respondents and non-respondents by average age and group size

| Variable    | Respondents   | Non-respondents | p-value (t-test) |
|-------------|---------------|-----------------|------------------|
| Age (years) | 54.21 (N=959) | 43.69 (N=802)   | <0.001           |
| Group size  | 4.58 (N=955)  | 5.31 (N=801)    | .014             |

Table 5. Comparison of respondents and non-respondents by group type

| Group type         | Respondents | Non-respondents | p-value (chi-square) |
|--------------------|-------------|-----------------|----------------------|
| Alone              | 82 (9%)     | 56 (7%)         | 0.001                |
| Family             | 639 (68%)   | 482 (61%)       |                      |
| Friends            | 99 (11%)    | 115 (15%)       |                      |
| Family and friends | 116 (12%)   | 132 (17%)       |                      |

Table 6. Comparison of respondents and non-respondents by organized group affiliation

| Organized group             | Respondents | Non-respondents | p-value (chi-square) |
|-----------------------------|-------------|-----------------|----------------------|
| Not part of organized group | 955 (98%)   | 798 (98%)       | 0.591                |
| Part of organized group     | 18 (2%)     | 19 (2%)         |                      |

Table 7. Comparison of respondents and non-respondents by gender

| Reason for visit | Respondents | Non-respondents | p-value (chi-square) |
|------------------|-------------|-----------------|----------------------|
| Female           | 434 (45%)   | 339 (42%)       | 0.182                |
| Male             | 529 (55%)   | 472 (58%)       |                      |

Table 8. Comparison of respondents and non-respondents by distance from home to park

| Distance                 | Respondents | Non-respondents | p-value (chi-square) |
|--------------------------|-------------|-----------------|----------------------|
| Less than 100 mi         | 625 (64%)   | 531 (67%)       | 0.24                 |
| 100 to less than 500 mi  | 287 (30%)   | 216 (27%)       |                      |
| 500 to less than 1000 mi | 13 (1%)     | 11 (1%)         |                      |
| More than 1000 mi        | 14 (1%)     | 17 (2%)         |                      |
| From Canada              | 33 (3%)     | 16 (2%)         |                      |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



## Results

### Planning your visit

#### Information sources prior to visit

##### Question 1a

Prior to this visit, how did you and your personal group obtain information about Lake Roosevelt National Recreation Area (NRA)?

Results:

- 50% of visitor groups obtained information about Lake Roosevelt National Recreation Area prior to their visit (see Figure 1).

- As shown in Figure 2, among those visitor groups that obtained information about Lake Roosevelt National Recreation Area prior to their visit, the most used sources were:

- 57% Friends/relatives/word of mouth.
- 53% Previous visits.
- 40% Lake Roosevelt National Recreation Area website.
- 27% Maps/brochures/rack cards.
- Other websites (7%) used to obtain information prior to visit are listed in Table 9.
- “Other” sources of information (5%) were:

Lake Roosevelt NRA Ranger  
 Lake Roosevelt Walleye Club  
 Map  
 Recreation.gov  
 Spokane Boat Show  
 Spokane Walleye Club  
 Sports writers  
 Sportsman's Warehouse Worker  
 Tri-City Sportsman Show

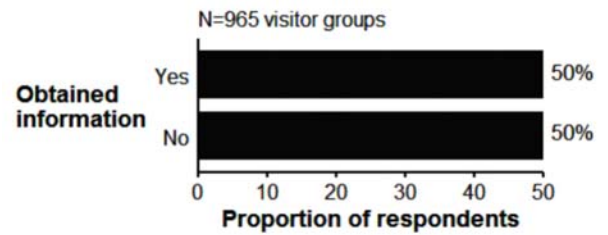


Figure 1. Visitors who obtained information prior to their visit

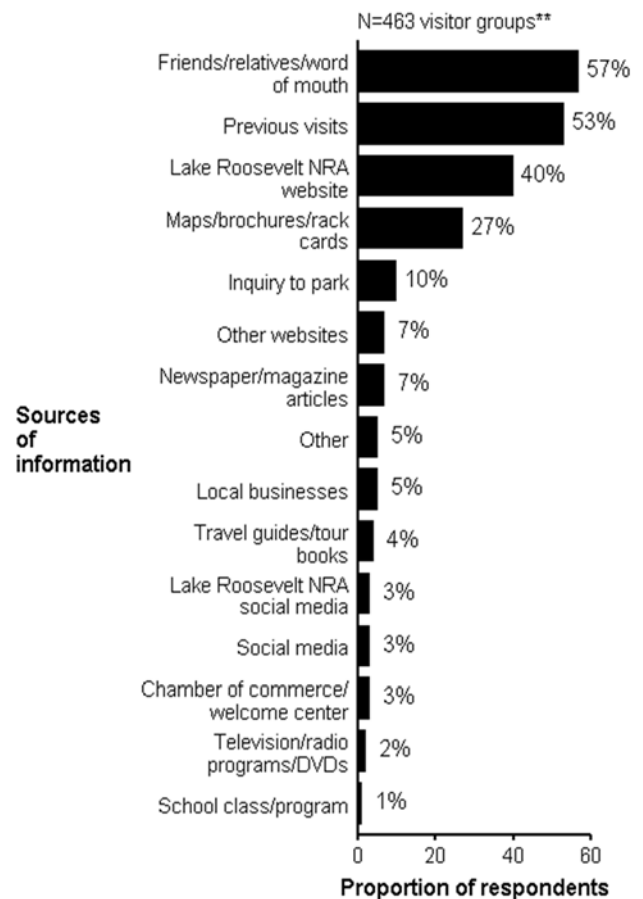


Figure 2. Sources of information used prior to this visit

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 9. Websites used to obtain information prior to this visit, or on a future visit

| <b>Comment</b>                             | <b>Number of comments</b> | <b>Percent of comments (N=31)*</b> |
|--|---------------------------|------------------------------------|
| Google/Google earth/maps                   | 7                         | 23%                                |
| Fishing forums/outfitters/sites            | 4                         | 13%                                |
| recreation.gov                             | 4                         | 13%                                |
| Northwest Fishing Reports/Lakes report     | 4                         | 13%                                |
| rvparkreviews.com                          | 2                         | 6%                                 |
| Washington Department of Fish and Wildlife | 2                         | 6%                                 |
| Bing maps                                  | 1                         | 3%                                 |
| Keller ferry marina/campground             | 1                         | 3%                                 |
| lakerooseveltadventures.com                | 1                         | 3%                                 |
| Campsite reservations                      | 1                         | 3%                                 |
| Sunrise reservations                       | 1                         | 3%                                 |
| TripAdvisor                                | 1                         | 3%                                 |
| Weather forecast websites                  | 1                         | 3%                                 |
| www.weather.gov                            | 1                         | 3%                                 |
| <b>Total</b>                               | <b>31</b>                 |                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Information sources for future visit**

**Question 1b**

If you were to visit Lake Roosevelt NRA in the future, how would you and your personal group prefer to obtain information about the park?

Results:

- As shown in Figure 3, the most common sources for obtaining information prior to a future visit would be:
- 60% the park website.
- 46% friends/relatives/word of mouth.
- 41% previous visits to the park.
- 32% maps/brochures/rack cards.
- 20% inquiry to the park.
- Other websites (5%) to obtain information prior to a future visit are listed in Table 9.
- “Other” sources of information (2%) were:

- Allstays app
- Boat launch information board
- Grand Coulee Visitor Center
- HMO email/mail
- Rest stops in area
- Spokane Walleye Club

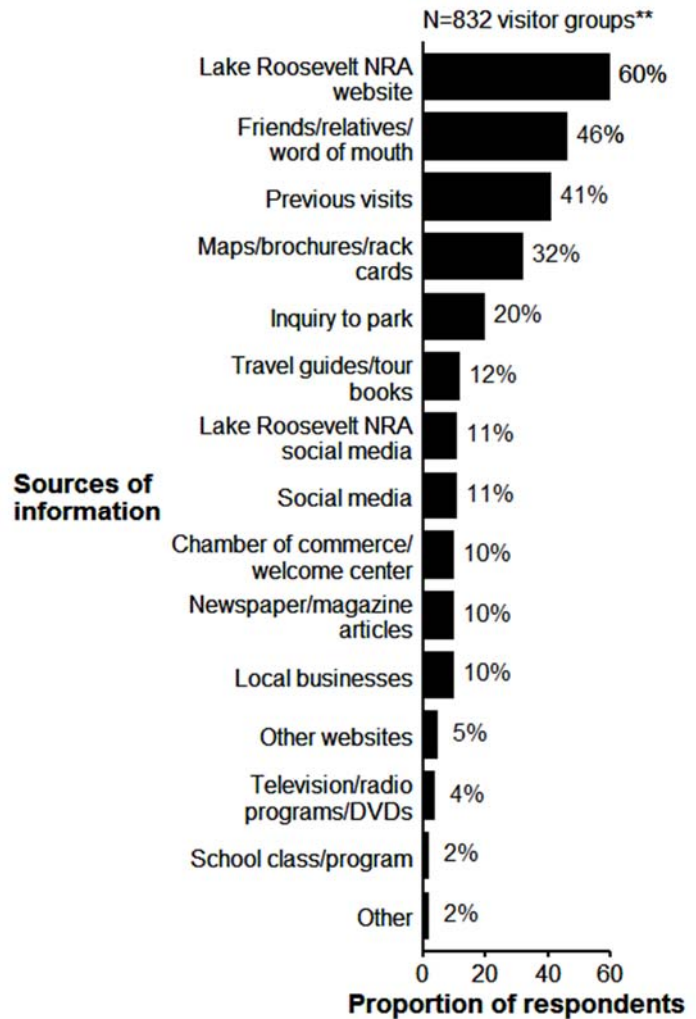


Figure 3. Sources of information visitors would use prior to a future visit

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Question 1c**

Did you and your personal group receive the type of information about the park that you needed?

Results:

- 95% of visitor groups received the information they needed (see Figure 4).

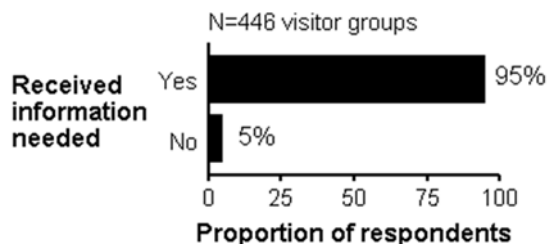


Figure 4. Visitor groups who received the type of information needed

**Question 1c**

If NO, what type of park information did your group need that was not available?

Results:

- 14 visitor groups provided one or more comments regarding information they needed but was not available (see Table 10).

Table 10. Information needed that was not available

| Comment   | Number of comments | Percent of comments (N=15)* |
|---|--------------------|-----------------------------|
| Available restaurants   | 1                  | 6%                          |
| Better/current information on whether pit/beach campfires permitted | 1                  | 6%                          |
| Boating/fishing information.  | 1                  | 6%                          |
| Campground information  | 1                  | 6%                          |
| Camping at Keller information                                       | 1                  | 6%                          |
| Clear information about lack of water/power hookups at Keller Ferry | 1                  | 6%                          |
| Disabled access to fishing areas for non-boaters                    | 1                  | 6%                          |
| Fishing report phone updates  | 1                  | 6%                          |
| Hiking opportunities  | 1                  | 6%                          |
| Information available about group site reservation                  | 1                  | 6%                          |
| Information on the layout/availability of spaces                    | 1                  | 6%                          |
| Lack of maps/tags at boat launching areas                           | 1                  | 6%                          |
| Lake Roosevelt water levels/dates                                   | 1                  | 6%                          |
| Maps  | 1                  | 6%                          |
| Shoreline fishing areas for non-boaters                             | 1                  | 6%                          |
| <b>Total</b>  | <b>15</b>          |                             |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Use of the park website prior to or during visit**

**Question 2a**

Did you and your personal group use the park website prior to or during your visit?

Results:

- 68% of visitor groups did not use the park website (see Figure 5).

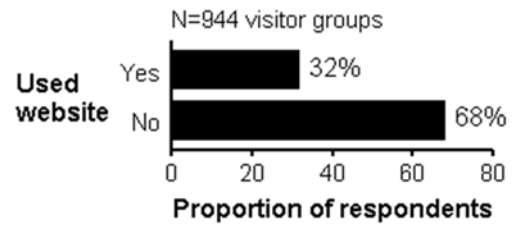


Figure 5. Use of the park website prior to or during visit

**Question 2a**

If you and your personal group used the park website prior to or during your visit, please rate how helpful the website was in planning your visit.

Results:

- 53% of visitor groups rated the park website as “very helpful” or “extremely helpful” (see Figure 6).
- 31% of visitor groups rated it as “moderately helpful”.
- 17% of visitor groups said the website was “somewhat helpful” or “not at all helpful”.

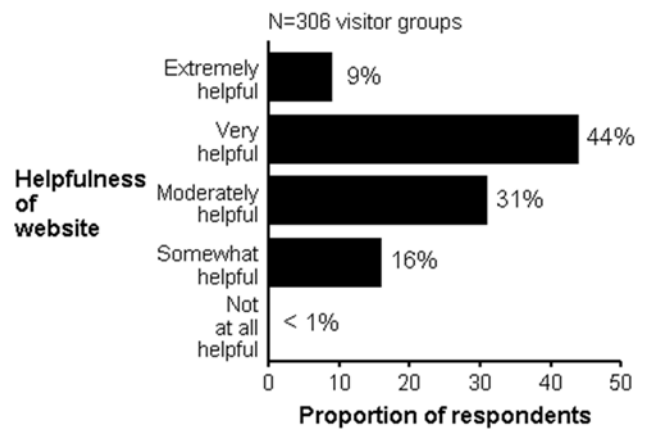


Figure 6. Helpfulness of the park website

**Question 2b**

If you rated the park website as “Not at all helpful” or “Somewhat helpful,” what would you suggest to improve the current website?

Results:

Thirty-four visitor groups who indicated that the website was “somewhat helpful” or “not at all helpful” (17%) provided suggestions for improvement of the website (see Table 11).

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 11. Suggestions for improving the park website

| <b>Comment</b>   | <b>Number of comments</b> | <b>Percent of comments (N=56)*</b> |
|--|---------------------------|------------------------------------|
| More detailed campsite descriptions: Level, grade, size, layout, hookups, amenities, activities, etc.  | 6                         | 11%                                |
| More up-to-date, detailed, easier to find information on burn bans   | 6                         | 11%                                |
| More detailed information about boating: boat launch and availability, type of boats they can accommodate, moorage fees, directions to launch, type of roads to launch area, parking trailers, pictures of boat launch, boat camping | 4                         | 7%                                 |
| More pictures of campsites, swimming areas, and grounds  | 4                         | 7%                                 |
| Real time reports on lake levels linked to launch level minimums   | 4                         | 7%                                 |
| Current fishing information: conditions, bait, etc.  | 3                         | 5%                                 |
| Improve park map; use hover feature, click on choice for further information   | 3                         | 5%                                 |
| Up-to-date calendar for campsite reservations  | 3                         | 5%                                 |
| Information frequently out of date   | 2                         | 4%                                 |
| More detailed information about fees: honoring passes (Discover/Senior), launching fees included with camping fees, etc.   | 2                         | 4%                                 |
| No suggestions/nothing   | 2                         | 4%                                 |
| Up-to-date fishing information: conditions, bait, etc.   | 2                         | 4%                                 |
| Cell phone reception   | 1                         | 2%                                 |
| Difficulty with making online reservations; website freezes up   | 1                         | 2%                                 |
| Easier navigation on website   | 1                         | 2%                                 |
| Information about pre-Grand Coulee Dam river channel   | 1                         | 2%                                 |
| Information on efforts to improve the lake's fishing experience  | 1                         | 2%                                 |
| List contacts for local, on-site caretakers  | 1                         | 2%                                 |
| Live webcams showing activity, crowding  | 1                         | 2%                                 |
| More specific information about each section of the park   | 1                         | 2%                                 |
| Organize website better  | 1                         | 2%                                 |
| Pulldown menu difficult to manage (too long/too many); use sidebar access to locate information  | 1                         | 2%                                 |
| Remind people to keep pets and small children in sight   | 1                         | 2%                                 |
| State more clearly that it is a national park, with national park fees   | 1                         | 2%                                 |
| Time and location of ranger programs   | 1                         | 2%                                 |
| Use plain, specific language on website, avoid technical wording   | 1                         | 2%                                 |
| Website meets our needs  | 1                         | 2%                                 |
| <b>Total</b>   | <b>56</b>                 |                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Travel plans**

**Question 3a**

How did this visit to Lake Roosevelt NRA fit into your personal group’s travel plans?

Results:

- 87% of visitor groups indicated that the park was their primary destination on this trip (see Figure 7).

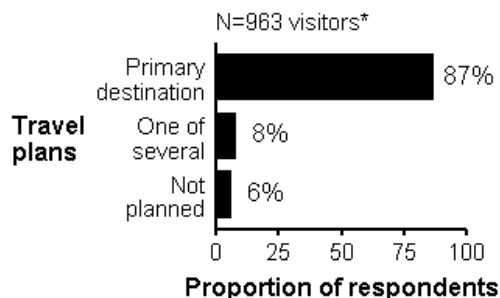


Figure 7. How visit to park fit in with travel plans

**Question 3b**

If Lake Roosevelt NRA was not your primary destination, what was?

Results:

- Primary destinations for visitor groups whose primary destination was not the park (14%) are shown in Table 12.

Table 12. Primary destination, if not Lake Roosevelt NRA

| Comment                           | Number of comments | Percent of comments (N=73)* |
|-----------------------------------|--------------------|-----------------------------|
| No primary destination            | 11                 | 15%                         |
| Banks Lake                        | 5                  | 7%                          |
| Spokane, WA                       | 5                  | 7%                          |
| Colville, WA                      | 3                  | 4%                          |
| Grand Coulee Dam                  | 3                  | 4%                          |
| Local resident                    | 3                  | 4%                          |
| Twin Lakes                        | 3                  | 4%                          |
| Bridgeport State Park             | 2                  | 3%                          |
| Seattle, WA                       | 2                  | 3%                          |
| Silverwood Theme Park             | 2                  | 3%                          |
| Spokane Indian Nation/Reservation | 2                  | 3%                          |
| Thirty-two other locations        | 32                 | 44%                         |
| <b>Total</b>                      | <b>73</b>          |                             |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**This visit to the park**

***Awareness of different management groups***

Question 4

Management of Lake Roosevelt NRA is a cooperative effort from the National Park Service, the Bureau of Reclamation, the Confederated Tribes of the Colville Indian Reservation, the Spokane Tribe of Indians, and the Bureau of Indian Affairs. Prior to receiving this questionnaire, were you aware of the different entities that collaboratively manage this site?

Results:

- As shown in Figure 8, 53% of visitors were aware of the cooperative management effort from the National Park Service, the Bureau of Reclamation, the Confederated Tribes of the Colville Indian Reservation, the Spokane Tribe of Indians, and the Bureau of Indian Affairs.
- 28% of visitors thought Lake Roosevelt NRA was managed by the NPS only.
- 17% of visitors did not know who managed Lake Roosevelt NRA.
- 1% of visitors thought Lake Roosevelt NRA was managed by other groups.

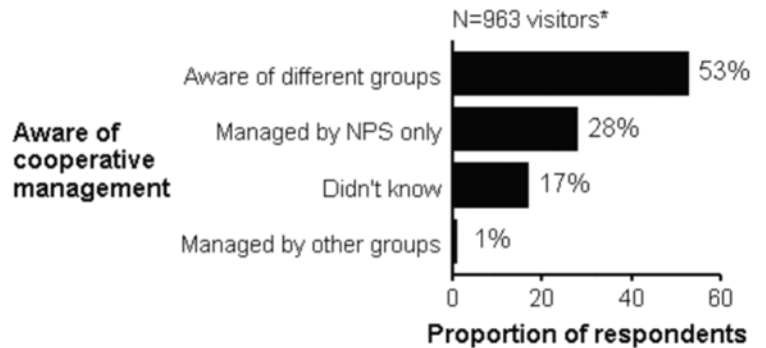


Figure 8. Visitor awareness of Lake Roosevelt NRA management groups

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Reasons for visiting the park**

**Question 5**

What were your reasons for visiting Lake Roosevelt NRA on this trip?

Results:

- 85% of visitor groups visited the park for water related recreational activities (see Figure 9).
- 37% of visitor groups visited the park to camp in developed campgrounds.
- 32% of visitor groups visited the park to enjoy solitude/quiet.
- 15% of visitor groups visited the park for wildlife viewing.
- 14% of visitor groups visited the park to camp in a primitive setting such as shoreline camping.
- 13% of visitor groups visited the park to sightsee/take a scenic drive.
- 13% of visitor groups visited the park for other recreational activities (hunting, hiking, picnicking, etc.)
- “Other” reasons for visiting the park (7%) are listed in Table 13.

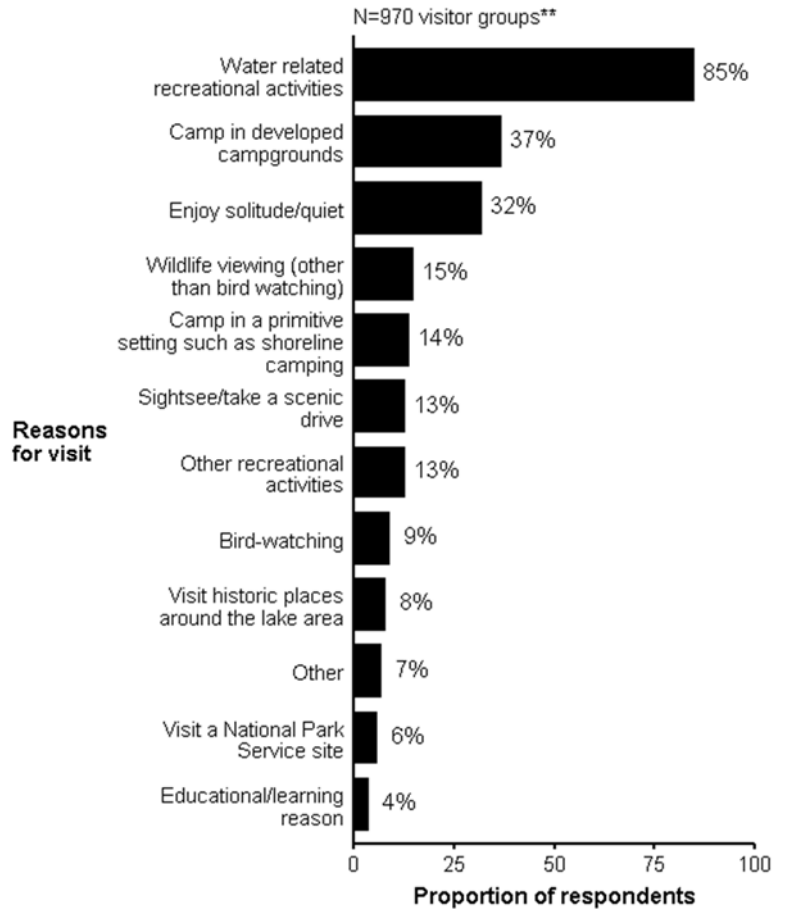


Figure 9. Reasons for visiting the park

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 13. Other reasons for visiting the park

| <b>Comment</b>                                    | <b>Number of comments</b> | <b>Percent of comments N=70</b> |
|---|---------------------------|---------------------------------|
| Home/cabin in the area                            | 16                        | 23%                             |
| Time with family/friends                          | 15                        | 21%                             |
| Frequent/regular visitor/previous visits          | 6                         | 9%                              |
| Grand Coulee Dam/tour/light show                  | 4                         | 6%                              |
| Research for future trips                         | 3                         | 4%                              |
| Warm, beautiful, rain-free weather                | 3                         | 4%                              |
| Birthday  | 2                         | 3%                              |
| Photography                                       | 2                         | 3%                              |
| Walk my dog                                       | 2                         | 3%                              |
| Annual church service and picnic                  | 1                         | 1%                              |
| Exploring   | 1                         | 1%                              |
| Ghost hunting                                     | 1                         | 1%                              |
| Grew up in Grand Coulee                           | 1                         | 1%                              |
| Ham radio operation for National Parks on the Air | 1                         | 1%                              |
| Look at properties in the area                    | 1                         | 1%                              |
| Nice place to have lunch with a large group       | 1                         | 1%                              |
| No electricity                                    | 1                         | 1%                              |
| On our way home                                   | 1                         | 1%                              |
| Planned trip                                      | 1                         | 1%                              |
| Referred to by local resident                     | 1                         | 1%                              |
| Relaxation  | 1                         | 1%                              |
| Restrooms   | 1                         | 1%                              |
| Ride ferry  | 1                         | 1%                              |
| Tanning   | 1                         | 1%                              |
| Touring entire Columbia River by boat             | 1                         | 1%                              |
| Visit Auto-Vue Drive-In Theatre                   | 1                         | 1%                              |
| <b>Total</b>                                      | <b>70</b>                 |                                 |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Visitor opinions on prescribed burns**

**Question 6a**

In many national park units, the National Park Service uses fire under prescribed weather and burning conditions to meet specific resource management objectives, such as reduction of non-native plants, restoration of native vegetation, and removal of unnatural levels of woody or grassy material that could cause a catastrophic fire. Prior to reading the statement above, were you aware of these purposes for conducting prescribed burns?

Results:

- 70% of visitor groups were aware of the purposes for conducting prescribed burns (see Figure 10). Table 14 shows the sources through which visitors obtained their information about prescribed burns.
- 30% of visitor groups were not aware of the purposes for conducting prescribed burns.

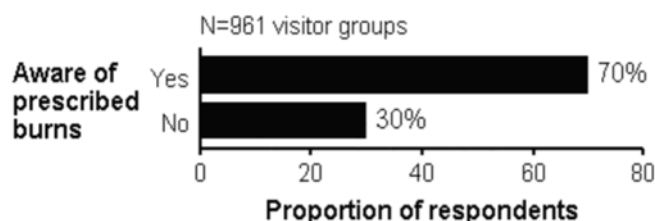


Figure 10. Visitors who were aware of purpose of prescribed burns prior to their visit

**Question 6b**

If you and your personal group were to visit Lake Roosevelt NRA in the future, would you be willing to tolerate short periods (up to 2 days) of occasional smoke or reduced visibility and/or temporarily blackened fields or trees resulting from prescribed burns?

Results:

- As shown in Figure 11, 61% of visitor groups would be willing to tolerate short periods of occasional smoke or reduced visibility and/or temporarily blackened fields or trees resulting from prescribed burns.
- 22% of visitor groups said they would not tolerate the conditions resulting from prescribed burns.
- 18% of visitor groups were not sure whether they would tolerate the conditions resulting from prescribed burns.

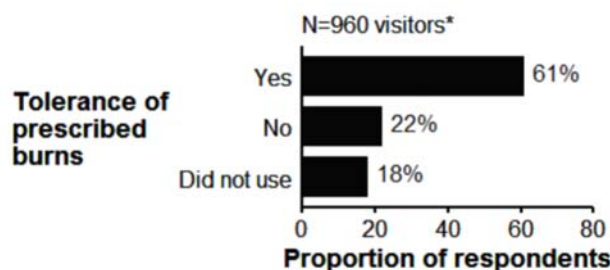


Figure 11. Visitor group's willingness to tolerate short periods of smoke and reduced visibility

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 14. Sources through which visitors obtained their information about prescribed burns

| <b>Comment</b>   | <b>Number of comments</b> | <b>Percent of comments (N=721)*</b> |
|--|---------------------------|-------------------------------------|
| Prior/common knowledge/experience/awareness                      | 115                       | 16%                                 |
| Resident of area/learned from living/visiting in/near burn areas | 99                        | 14%                                 |
| Friends/family/word of mouth                                     | 79                        | 11%                                 |
| News/news media/media  | 65                        | 9%                                  |
| Friends/relatives work in fire/related fields                    | 57                        | 8%                                  |
| Newspapers   | 53                        | 7%                                  |
| Personal experience as a firefighter/fire related work           | 51                        | 7%                                  |
| Reading magazines, books, or research                            | 35                        | 5%                                  |
| Television   | 27                        | 4%                                  |
| Websites/internet/blog   | 26                        | 4%                                  |
| School/education/teacher   | 24                        | 3%                                  |
| Reader/bulletin boards/signs                                     | 23                        | 3%                                  |
| NPS personnel/ranger program/information                         | 19                        | 3%                                  |
| Visitor/user to National Parks/public lands                      | 11                        | 2%                                  |
| Government agencies (BLM/DNR/US Army/USFS)                       | 9                         | 1%                                  |
| Radio  | 9                         | 1%                                  |
| Not sure/don't remember  | 8                         | 1%                                  |
| Local law enforcement/fire department                            | 3                         | <1%                                 |
| Newsletter   | 3                         | <1%                                 |
| Backcountry Horsemen   | 1                         | <1%                                 |
| Pamphlets/brochures  | 1                         | <1%                                 |
| Rocky Mountain Elk Foundation                                    | 1                         | <1%                                 |
| Spokane Walleye Club   | 1                         | <1%                                 |
| Timber organization  | 1                         | <1%                                 |
| <b>Total</b>   | <b>721</b>                |                                     |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Adequacy of directional signs**

**Question 7a**

On this visit, were the signs on highways directing you and your personal group to your destinations at Lake Roosevelt NRA adequate?

**Results**

- 80% of visitor groups said that highway signs directing them to the park were adequate.
- Of visitor groups who indicated that highway signs were not adequate (4%), 38 visitor groups provided one or more explanations of the inadequacies summarized in Table 15.

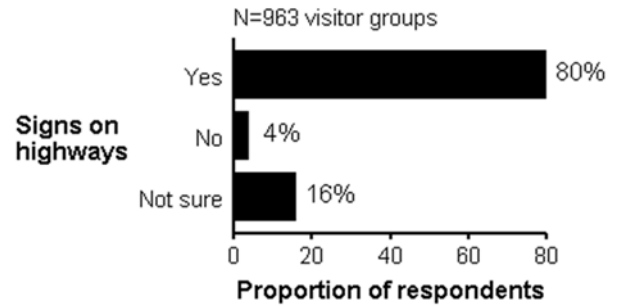


Figure 12. Adequacy of signs on highways

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 15. Reasons highway signs were not adequate

| <b>Comment</b>   | <b>Number of comments</b> | <b>Percent of comments (N=42)*</b> |
|--|---------------------------|------------------------------------|
| Knew the way; no signs necessary                                   | 9                         | 21%                                |
| Signs too close to turn; not enough warning/notice                 | 4                         | 10%                                |
| Missed a few turns   | 4                         | 10%                                |
| Sign to Spring Canyon difficult to see                             | 3                         | 7%                                 |
| Improve boat ramp information                                      | 2                         | 5%                                 |
| Saw no highway signs for Lake Roosevelt NRA                        | 2                         | 5%                                 |
| Improve signage; many interconnecting roads; very confusing        | 2                         | 5%                                 |
| Difficult to find way to Keller Ferry                              | 1                         | 2%                                 |
| Missed the sign for the turn off main highway through Kettle Falls | 1                         | 2%                                 |
| More mileage signs needed  | 1                         | 2%                                 |
| More signage along the way; not just the end                       | 1                         | 2%                                 |
| More signage for vehicle gas stations                              | 1                         | 2%                                 |
| More signage on road to Fort Spokane from US-2                     | 1                         | 2%                                 |
| Need signs before the main entrance                                | 1                         | 2%                                 |
| Difficult to determine park boundaries                             | 1                         | 2%                                 |
| No sign at the turn  | 1                         | 2%                                 |
| No signs due to construction                                       | 1                         | 2%                                 |
| No signs for directions to reservoir from Republic                 | 1                         | 2%                                 |
| No signs for Lake Roosevelt coming from Sanpoil River              | 1                         | 2%                                 |
| No signs on the main highway                                       | 1                         | 2%                                 |
| Sign placement created confusion                                   | 1                         | 2%                                 |
| Sign to Porcupine Bay was too small                                | 1                         | 2%                                 |
| Signs too small  | 1                         | 2%                                 |
| <b>Total</b>   | <b>42</b>                 |                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Question 7b**

On this visit, were the signs in communities directing you and your personal group to your destinations at Lake Roosevelt NRA adequate?

**Results**

- 60% of visitor groups said that signs in communities directing them to the park were adequate (see Figure 13).
- Of visitor groups who indicated that signs in communities were not adequate (4%), 34 visitor groups provided one or more explanations of the inadequacies summarized in Table 16.

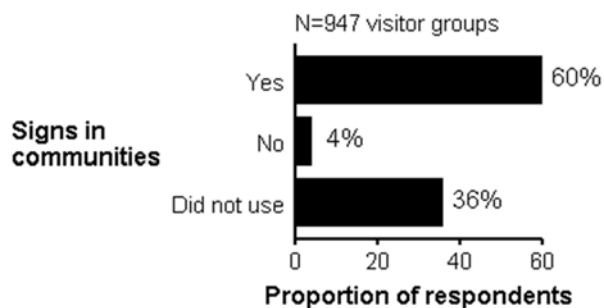


Figure 13. Adequacy of signs in communities

Table 16. Reasons signs in communities were not adequate

| Comment  | Number of comments | Percent of comments (N=39)* |
|--|--------------------|-----------------------------|
| Didn't see any signs                           | 15                 | 38%                         |
| Increase size of signs                         | 4                  | 10%                         |
| Improve signage/marketing in Kettle Falls      | 3                  | 8%                          |
| Improve signage; confusing                     | 3                  | 8%                          |
| Local resident/familiar with area              | 3                  | 8%                          |
| Signs poorly placed                            | 2                  | 5%                          |
| Confused about towns around Grand Coulee       | 1                  | 3%                          |
| Didn't see any signs for Evans Campground      | 1                  | 3%                          |
| Didn't see sign for Keller Ferry Campground    | 1                  | 3%                          |
| Improve signage; confusion entering campground | 1                  | 3%                          |
| Improve signs to campground in Wilbur          | 1                  | 3%                          |
| Need more signage                              | 1                  | 3%                          |
| Need more signage to marina from town          | 1                  | 3%                          |
| Signs poorly placed; need more warning         | 1                  | 3%                          |
| Very poor design                               | 1                  | 3%                          |
| <b>Total</b>                                   | <b>39</b>          |                             |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Question 7c**

On this visit, were the signs inside the park directing you and your personal group to your destinations at Lake Roosevelt NRA adequate?

**Results**

- 81% of visitor groups said that signs inside the park were adequate (see Figure 14).
- Of visitor groups who indicated that signs inside the park were not adequate (2%), 19 visitor groups provided one or more explanations of the inadequacies summarized in Table 17.

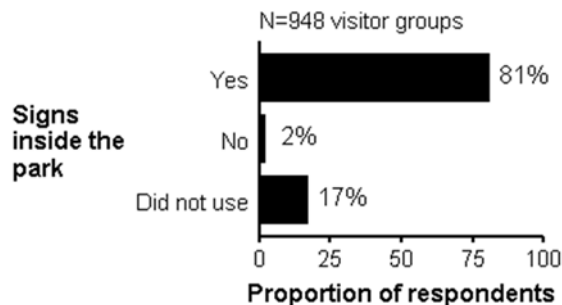


Figure 14. Adequacy of signs inside the park

Table 17. Reasons signs inside the park were not adequate

| Comment   | Number of comments | Percent of comments (N=22)*<br><b>CAUTION!</b> |
|---|--------------------|--|
| Local resident/familiar with area                       | 3                  | 14%  |
| Difficult to determine park boundaries                  | 2                  | 9%   |
| Signs in campground confusing                           | 2                  | 9%   |
| Bulletin boards need maintenance; plastic covering hazy | 1                  | 5%   |
| Confusion about where to camp                           | 1                  | 5%   |
| Improve directions to campsites for RVs                 | 1                  | 5%   |
| Improve signage to Locust Grove                         | 1                  | 5%   |
| Improve signage; very confusing                         | 1                  | 5%   |
| Improve signs to group sites                            | 1                  | 5%   |
| Improve directional signage to boat ramps               | 1                  | 5%   |
| Keller Ferry group sites difficult to find; no signage  | 1                  | 5%   |
| More signs distinguishing upper/lower campgrounds       | 1                  | 5%   |
| Need more directional signage                           | 1                  | 5%   |
| Need sign on Crescent Bay for swimming                  | 1                  | 5%   |
| Provide more signs, more information                    | 1                  | 5%   |
| Signs for payment of launch usage inadequate            | 1                  | 5%   |
| Signs needed for exiting                                | 1                  | 5%   |
| Saw no signs to campground                              | 1                  | 5%   |
| <b>Total</b>  | <b>22</b>          |  |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Importance of attributes, resources, and experiences**

**Question 8**

How important is protection of the following attributes, resources, or experiences to you and your personal group?

- 1=Not important
- 2=Somewhat important
- 3=Moderately important
- 4=Very important
- 5=Extremely important

Results:

- Table 18 shows the importance ratings for each attribute, resource, or experience.
- As shown in Figure 15, visitor groups rated the following attributes, resources, and experiences as “Very important” or “Extremely important”:
- 95% Clean water.
- 85% Recreational opportunities.
- 82% Clean air.
- 73% Scenic views.
- 70% Wildlife habitat.
- 69% Natural quiet/sounds of nature.

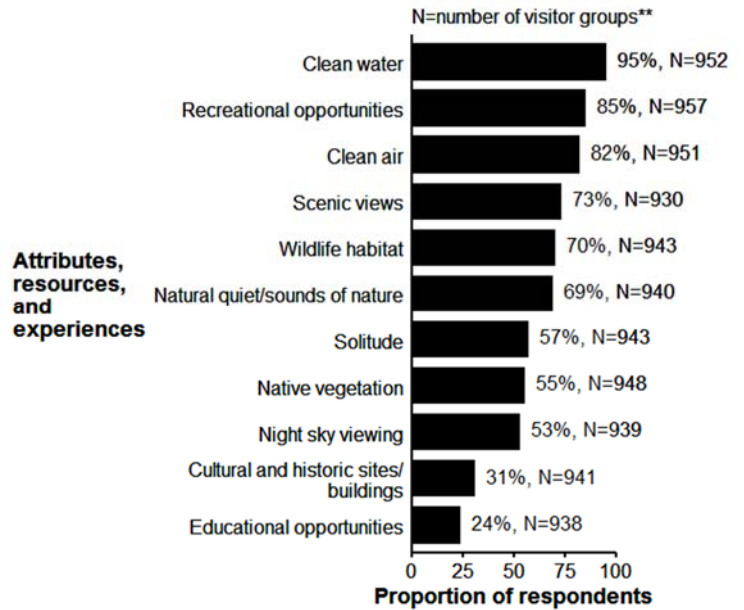


Figure 15. Combined ratings of “Very important” and “Extremely important” for attributes, resources, and experiences

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 18. Importance of attributes, resources, and experiences

(N=number of visitor groups)

| Attributes/resource/<br>experience       | N   | Rating (%)*             |                       |                         |                   |                        |
|--|-----|-------------------------|-----------------------|-------------------------|-------------------|------------------------|
|  |     | Not at all<br>important | Slightly<br>important | Moderately<br>important | Very<br>important | Extremely<br>important |
| Clean air                                | 951 | <1%                     | 4%                    | 14%                     | 47%               | 35%                    |
| Clean water                              | 952 | <1%                     | 2%                    | 4%                      | 39%               | 56%                    |
| Natural quiet/sounds of<br>nature        | 940 | 2%                      | 5%                    | 25%                     | 40%               | 29%                    |
| Recreational<br>opportunities            | 957 | 2%                      | 3%                    | 10%                     | 30%               | 55%                    |
| Scenic views                             | 930 | 1%                      | 5%                    | 21%                     | 41%               | 32%                    |
| Native vegetation                        | 948 | 3%                      | 10%                   | 31%                     | 32%               | 23%                    |
| Wildlife habitat                         | 943 | 2%                      | 6%                    | 23%                     | 36%               | 33%                    |
| Night sky viewing                        | 939 | 8%                      | 11%                   | 28%                     | 31%               | 23%                    |
| Solitude                                 | 943 | 4%                      | 12%                   | 27%                     | 34%               | 23%                    |
| Educational<br>opportunities             | 938 | 17%                     | 28%                   | 31%                     | 16%               | 9%                     |
| Cultural and historic<br>sites/buildings | 941 | 13%                     | 23%                   | 33%                     | 19%               | 12%                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Visitor awareness of fish advisories**

**Question 9a**

Were you aware of any fish advisories on your visit to Lake Roosevelt NRA?

Results:

- 67% of visitors were not aware of fish advisories during their visit to Lake Roosevelt NRA (see Figure 16).
- 33% of visitor groups were aware of fish advisories on their visit. Table 19 lists specific sources where visitors learned about fish advisories.

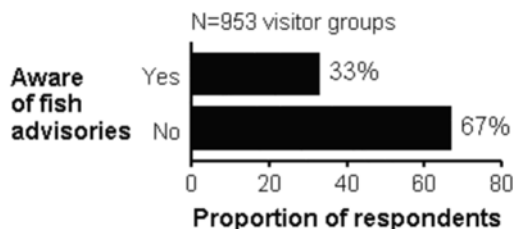


Figure 16. Visitors who were aware of fish advisories on their visit to Lake Roosevelt NRA

Table 19. Sources of information about fish advisories

| Comment   | Number of comments | Percent of comments (N=372)* |
|---|--------------------|------------------------------|
| Reader boards in the park: campgrounds, boat launch, cleaning station | 65                 | 17%                          |
| Booklets/fliers/pamphlets on fishing regulations                      | 60                 | 16%                          |
| Washington Department of Fish & Wildlife                              | 40                 | 11%                          |
| Posted signs  | 32                 | 9%                           |
| Newspaper   | 26                 | 7%                           |
| Internet/websites/online  | 26                 | 7%                           |
| Friends, relatives, word of mouth                                     | 25                 | 7%                           |
| Prior knowledge/visits  | 20                 | 5%                           |
| News media  | 14                 | 4%                           |
| Resident of the area  | 10                 | 3%                           |
| Reading articles/literature/research                                  | 7                  | 2%                           |
| Fishing/park advisory/notifications                                   | 5                  | 1%                           |
| Rangers   | 4                  | 1%                           |
| Television news   | 4                  | 1%                           |
| Radio   | 3                  | 1%                           |
| Work  | 3                  | 1%                           |
| Fishing license vendor  | 2                  | 1%                           |
| Local resources/advertisement   | 2                  | 1%                           |
| Northwest Fishing Report  | 2                  | 1%                           |
| NPS   | 2                  | 1%                           |
| NRA website   | 2                  | 1%                           |
| State publications  | 2                  | 1%                           |
| Other comments  | 16                 | 4%                           |
| <b>Total</b>  | <b>372</b>         |                              |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Question 9b

How did the advisories affect your visit?

Results:

- As shown in Table 20, 77% of visitor groups indicated that fish advisories did not affect their visit.

Table 20. How advisories affected your visit

| <b>Comment</b>                               | <b>Number of comments</b> | <b>Percent of comments (N=291)*</b> |
|--|---------------------------|-------------------------------------|
| Did not affect my visit                      | 225                       | 77%                                 |
| We didn't fish                               | 14                        | 5%                                  |
| We follow the rules/regulations              | 9                         | 3%                                  |
| We catch and release                         | 6                         | 2%                                  |
| Did not affect my visit; don't use advisory  | 5                         | 2%                                  |
| Fishing advisories good/helpful              | 4                         | 1%                                  |
| Awareness of fishing regulations             | 3                         | 1%                                  |
| Cautious of type of fish we eat and quantity | 3                         | 1%                                  |
| Other comments                               | 22                        | 8%                                  |
| <b>Total</b>                                 | <b>291</b>                |                                     |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Ratings of Services, Facilities, Attributes, Resources, and Elements**

**Importance of services and facilities**

Question 10a

Please rate the importance of the services and facilities listed to your visit from 1-5 where:

- 1=Not important
- 2=Somewhat important
- 3=Moderately important
- 4=Very important
- 5=Extremely important

**Results:**

- Table 21 shows the importance ratings for each service and facility.
- As shown in Figure 17, visitor groups rated the following services and facilities as “Very important” or “Extremely important”:
- 84% Restrooms.
- 82% Parking areas.
- 80% Boat launches and marinas.
- 77% Public shoreline access.
- 67% Developed campgrounds.
- 62% Visitor Center restrooms.
- 53% Shoreline camping.
- 49% Picnic/day use areas.
- 42% Park brochure/map.

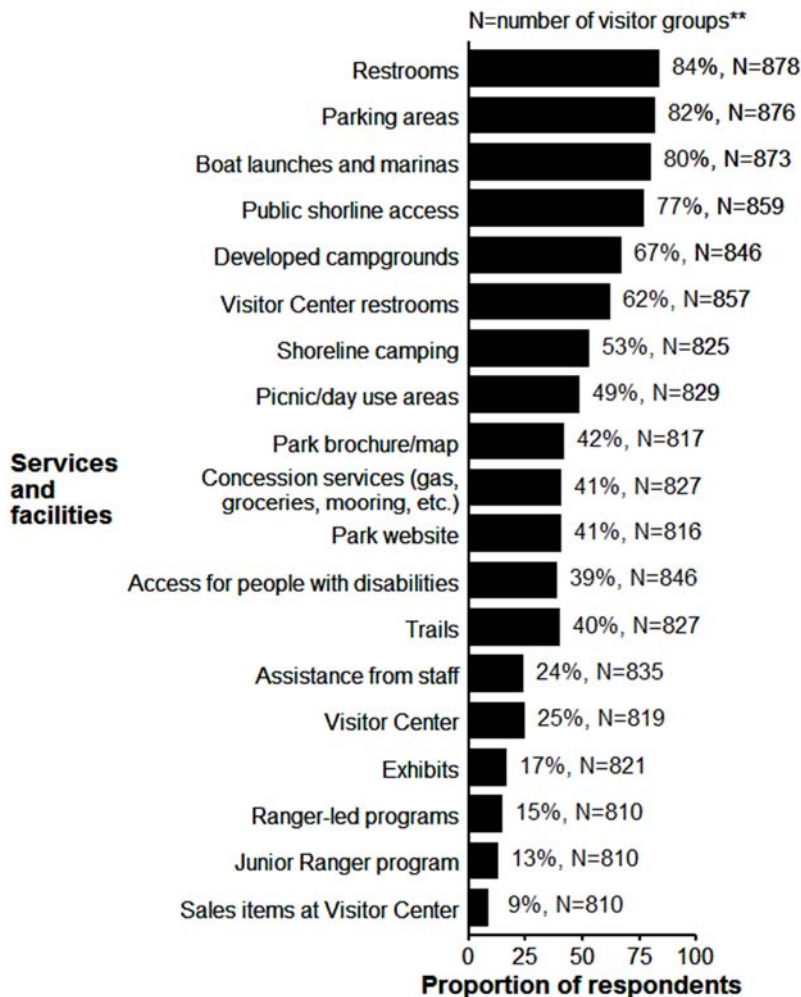


Figure 17. Combined ratings of “Very important” and “Extremely important” for services and facilities in the park

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 21. Importance ratings of services and facilities

(N=number of visitor groups)

| Service/facility                    | N   | Rating (%)*          |                    |                      |                |                     |
|-------------------------------------|-----|----------------------|--------------------|----------------------|----------------|---------------------|
|                                     |     | Not at all important | Slightly important | Moderately important | Very important | Extremely important |
| Access for people with disabilities | 846 | 22%                  | 14%                | 26%                  | 23%            | 16%                 |
| Assistance from staff               | 835 | 22%                  | 22%                | 32%                  | 17%            | 8%                  |
| Visitor Center restrooms            | 857 | 7%                   | 9%                 | 22%                  | 34%            | 28%                 |
| Exhibits                            | 821 | 28%                  | 25%                | 30%                  | 12%            | 5%                  |
| Junior Ranger program               | 810 | 41%                  | 22%                | 23%                  | 8%             | 5%                  |
| Visitor Center                      | 819 | 25%                  | 22%                | 28%                  | 16%            | 9%                  |
| Boat launches and marinas           | 873 | 7%                   | 5%                 | 9%                   | 23%            | 57%                 |
| Developed campgrounds               | 846 | 8%                   | 6%                 | 19%                  | 33%            | 34%                 |
| Shoreline camping                   | 825 | 16%                  | 10%                | 21%                  | 28%            | 26%                 |
| Public shoreline access             | 859 | 5%                   | 3%                 | 15%                  | 30%            | 47%                 |
| Park website                        | 816 | 15%                  | 15%                | 28%                  | 26%            | 15%                 |
| Picnic/day use areas                | 829 | 13%                  | 12%                | 25%                  | 28%            | 22%                 |
| Park brochure/map                   | 817 | 14%                  | 15%                | 30%                  | 26%            | 16%                 |
| Ranger-led programs                 | 810 | 36%                  | 24%                | 26%                  | 10%            | 5%                  |
| Sales items at Visitor Center       | 810 | 53%                  | 20%                | 19%                  | 6%             | 3%                  |
| Trails                              | 827 | 18%                  | 12%                | 30%                  | 23%            | 16%                 |
| Concession services                 | 827 | 20%                  | 13%                | 25%                  | 22%            | 19%                 |
| Restrooms                           | 878 | 1%                   | 3%                 | 12%                  | 32%            | 52%                 |
| Parking areas                       | 876 | 2%                   | 4%                 | 12%                  | 34%            | 48%                 |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Use of services and facilities**

**Question 10b**

Please mark all the visitor services and facilities that you or your personal group used during this visit to Lake Roosevelt NRA.

Note: Respondents responded to a series of “Yes” or “No” questions to determine usage.

**Results:**

- As shown in Figure 18, visitor groups used the following services and facilities during their visit to the park:
- 89% Parking areas.
- 88% Restrooms.
- 77% Boat launches and marinas.
- 67% Public shoreline access.
- 53% Developed campgrounds.
- 49% Visitor Center restrooms.
- 37% Picnic/day use areas.
- 36% Concession services.
- 34% park brochure/map

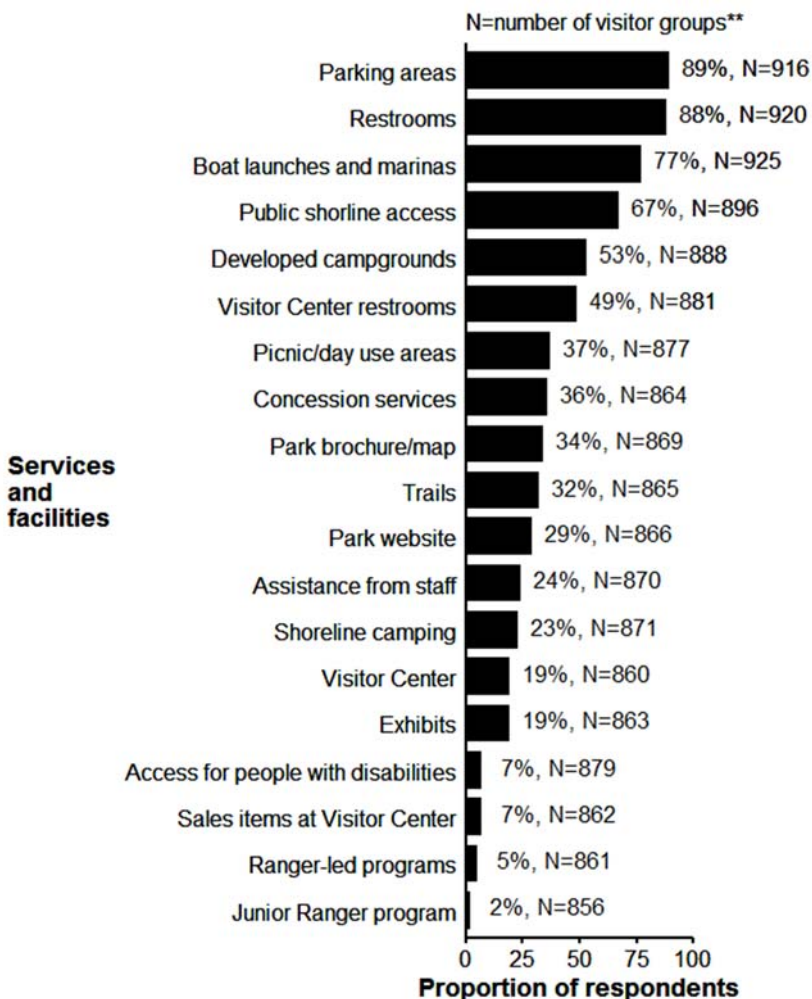


Figure 18. Services and facilities used during this visit to the park

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Quality of services and facilities used**

**Question 10c**

For only those services and facilities that you or your personal group used, please rate their quality from 1-5 where:

- 1=Very poor
- 2=Poor
- 3=Average
- 4=Good
- 5=Very good

**Results:**

- Table 22 shows the quality ratings for each service and facility.
- As shown in Figure 19, visitor groups rated the following services and facilities as “Good” or “Very good”:
- 93% Boat launches and marinas.
- 88% Visitor Center.
- 86% Assistance from staff.
- 85% Parking areas.
- 84% Park brochure/map.
- 83% Ranger-led programs.
- 83% Picnic/day use areas.
- 82% Shoreline camping.
- 81% Exhibits.

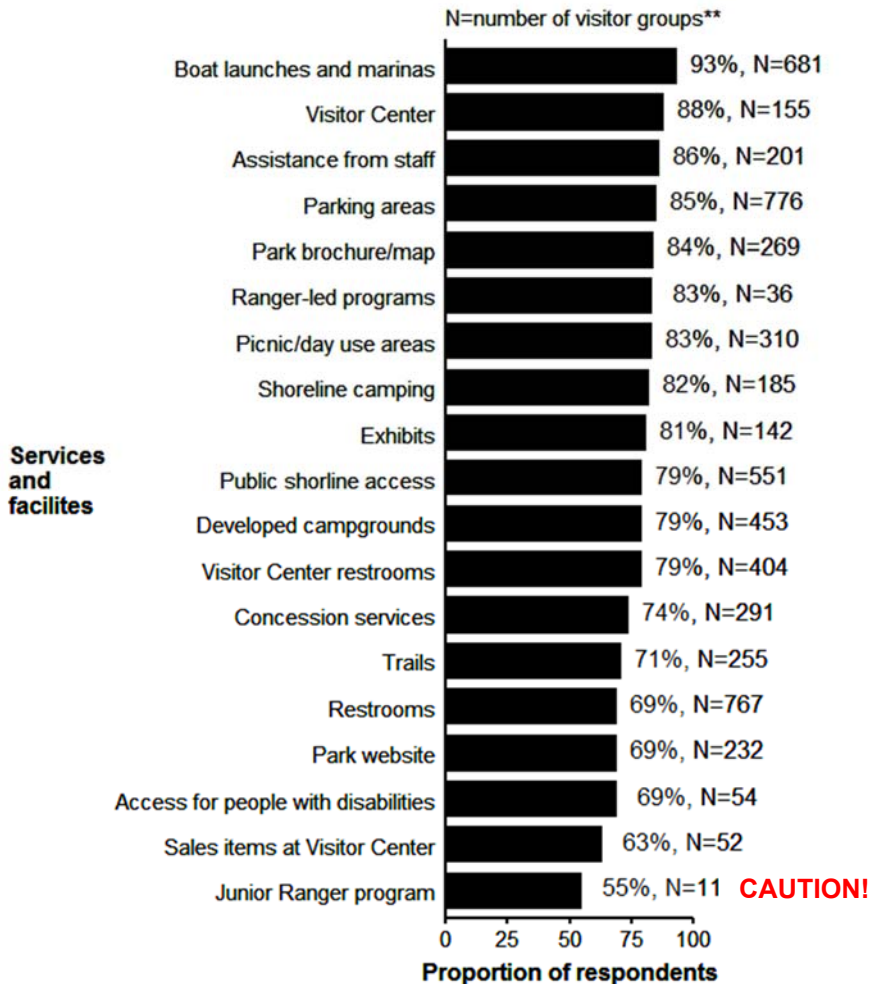


Figure 19. Combined ratings of “Good” and “Very good” for services and facilities in the park

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 22. Quality ratings of services and facilities

(N=number of visitor groups)

| Service/facility                         | N   | Rating (%)* |      |         |      |           |
|--|-----|-------------|------|---------|------|-----------|
|  |     | Very poor   | Poor | Average | Good | Very good |
| Access for people with disabilities      | 54  | 4%          | 7%   | 20%     | 43%  | 26%       |
| Assistance from staff                    | 201 | 2%          | 3%   | 9%      | 38%  | 48%       |
| Visitor Center restrooms                 | 404 | -           | 3%   | 18%     | 40%  | 39%       |
| Exhibits                                 | 142 | 1%          | 2%   | 16%     | 38%  | 43%       |
| Junior Ranger program<br><b>CAUTION!</b> | 11  | -           | 9%   | 36%     | 18%  | 36%       |
| Visitor Center                           | 155 | -           | 1%   | 12%     | 41%  | 46%       |
| Boat launches and marinas                | 681 | <1%         | 1%   | 6%      | 35%  | 59%       |
| Developed campgrounds                    | 453 | -           | 4%   | 17%     | 41%  | 38%       |
| Shoreline camping                        | 185 | 2%          | 2%   | 14%     | 42%  | 41%       |
| Public shoreline access                  | 551 | 1%          | 5%   | 16%     | 42%  | 37%       |
| Park website                             | 232 | 1%          | 3%   | 28%     | 43%  | 25%       |
| Picnic/day use areas                     | 310 | 1%          | 2%   | 15%     | 45%  | 38%       |
| Park brochure/map                        | 269 | 1%          | 1%   | 13%     | 45%  | 39%       |
| Ranger-led programs                      | 36  | -           | 3%   | 14%     | 28%  | 56%       |
| Sales items at Visitor Center            | 52  | 2%          | 8%   | 27%     | 37%  | 27%       |
| Trails                                   | 255 | -           | 6%   | 23%     | 44%  | 27%       |
| Concession services                      | 291 | <1%         | 3%   | 23%     | 47%  | 26%       |
| Restrooms                                | 767 | 2%          | 5%   | 24%     | 38%  | 31%       |
| Parking areas                            | 776 | 1%          | 2%   | 13%     | 41%  | 44%       |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Length of stay**

**Question 11a**

On this visit to Lake Roosevelt NRA, did you and your personal group visit the NRA on more than one day?

Results:

- 67% of visitor groups visited the park on more than one day (see Figure 20).
- 33% of visitor groups did not visit the park on more than one day.

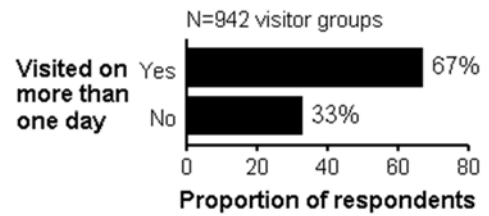


Figure 20. Visited the park on more than one day

**Question 11b**

If you visited the park on more than one day, how many days did you visit Lake Roosevelt NRA?

Results:

- 47% of visitor groups that visited more than one day visited for two or three days (see Figure 21).
- 40% of visitor groups that visited more than one day visited between four and 7 days.

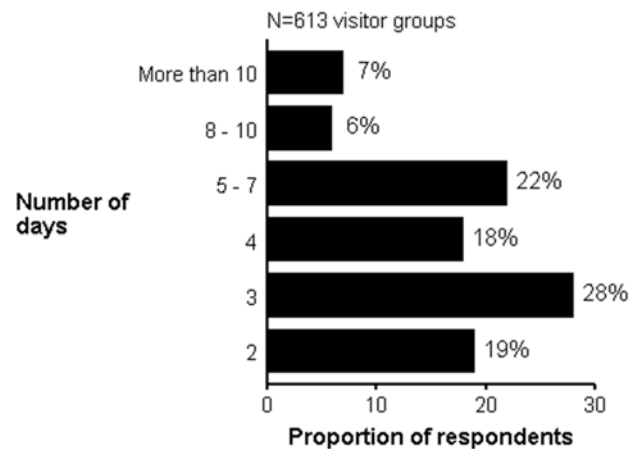


Figure 21. Number of days spent visiting the park

**Question 11c**

If you visited the park only one day, how many hours did you spend visiting Lake Roosevelt NRA?

Results:

- 59% of visitor groups who visited the park for one day, stayed for six or more hours (see Figure 22).
- 29% of visitor groups spent between three and five hours.
- 12% of visitor groups spent between one and two hours.

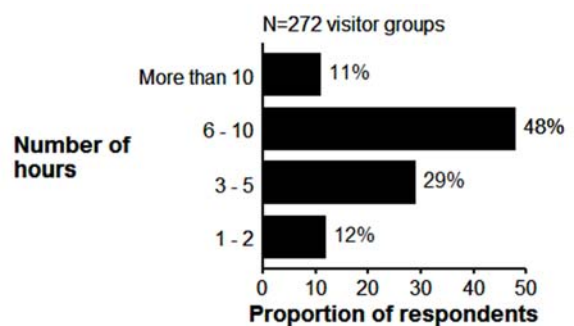


Figure 22. Number of hours spent visiting the park

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Overnight accommodations/lodging**

**Question 12a**

On this trip, did you and your personal group stay overnight away from your permanent residence in the Lake Roosevelt NRA area (within 50 miles)?

Results:

- 51% of visitor groups stayed overnight in the park (see Figure 23).

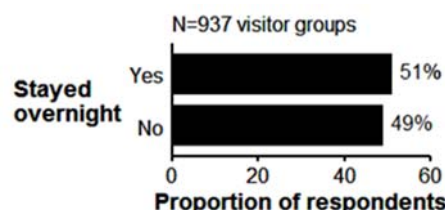


Figure 23. Stayed overnight inside the park

**Question 12b**

If you and your personal group stayed overnight away from your permanent residence, please list the number of nights you and your personal group stayed.

Results:

- 60% of visitor groups spent two to four nights in the area (see Figure 24).
- 17% of visitor groups spent five to seven nights in the area.
- 12% of visitor groups spent 8 or more nights in the area.

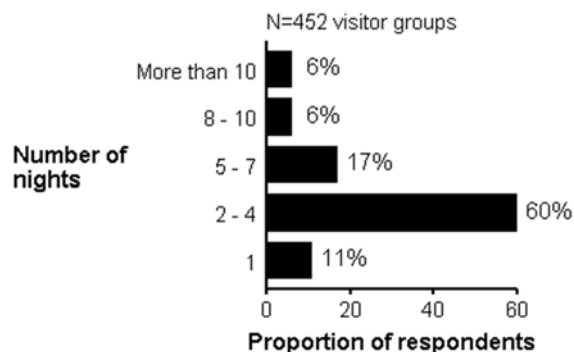


Figure 24. Number of nights inside the park

**Question 12c**

In which types of lodging did you and your personal group spend the night(s)?

Results:

- 48% of visitor groups were RV/trailer camping (see Figure 25).
- 31% of visitor groups were tent camping in developed campgrounds.
- 13% of visitor groups were shoreline camping.
- 12% of visitor groups stayed in a lodge, motel, hotel, cabin, rented condo/home, bed & breakfast, etc.

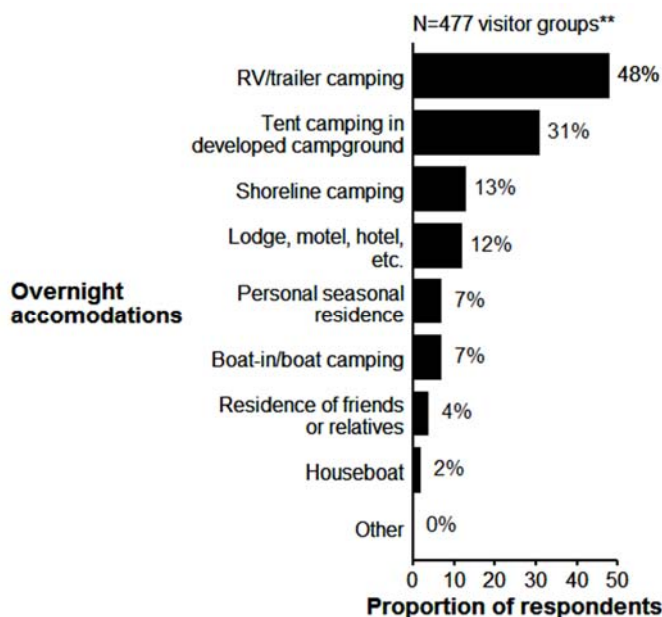


Figure 25. Overnight accommodations used in the area

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Recommended locations for additional services or facilities**

**Question 13**

Using the map below, please indicate locations where additional services or facilities would help to enhance your visit by placing the appropriate letter at the location.

Use these letters to identify locations where additional services or facilities would help to enhance your visit.

- P = Additional parking or facilities
- S = Informational/directional signs
- E = Emergency or safety information
- R = Ranger presence



Results:

Figure 26. Needed services and facilities identified by respondents on the map

206 visitor groups identified locations where additional services and facilities are needed throughout Lake Roosevelt NRA. Location data was provided by respondents in one of two ways. The first option was to place a marker using a Google Maps-based interface as part of the online survey. The second option was to write in the letters corresponding to the desired service and facility types on a paper map that was part of the paper version.

- As shown in Figure 26, visitor groups indicated a need for the following types of services and facilities:
- 69% Additional parking or facilities.
- 34% Ranger presence.
- 31% Informational/directional signs.
- 24% Did not specify the type of service/or facility.
- 10% Emergency or safety information.
- See Figure 27, Figure 28, Figure 29, Figure 30, Figure 31, Figure 32, Figure 33, Figure 34 for maps showing the locations of the needed services and facilities.

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Locations across the park where services and facilities are needed**

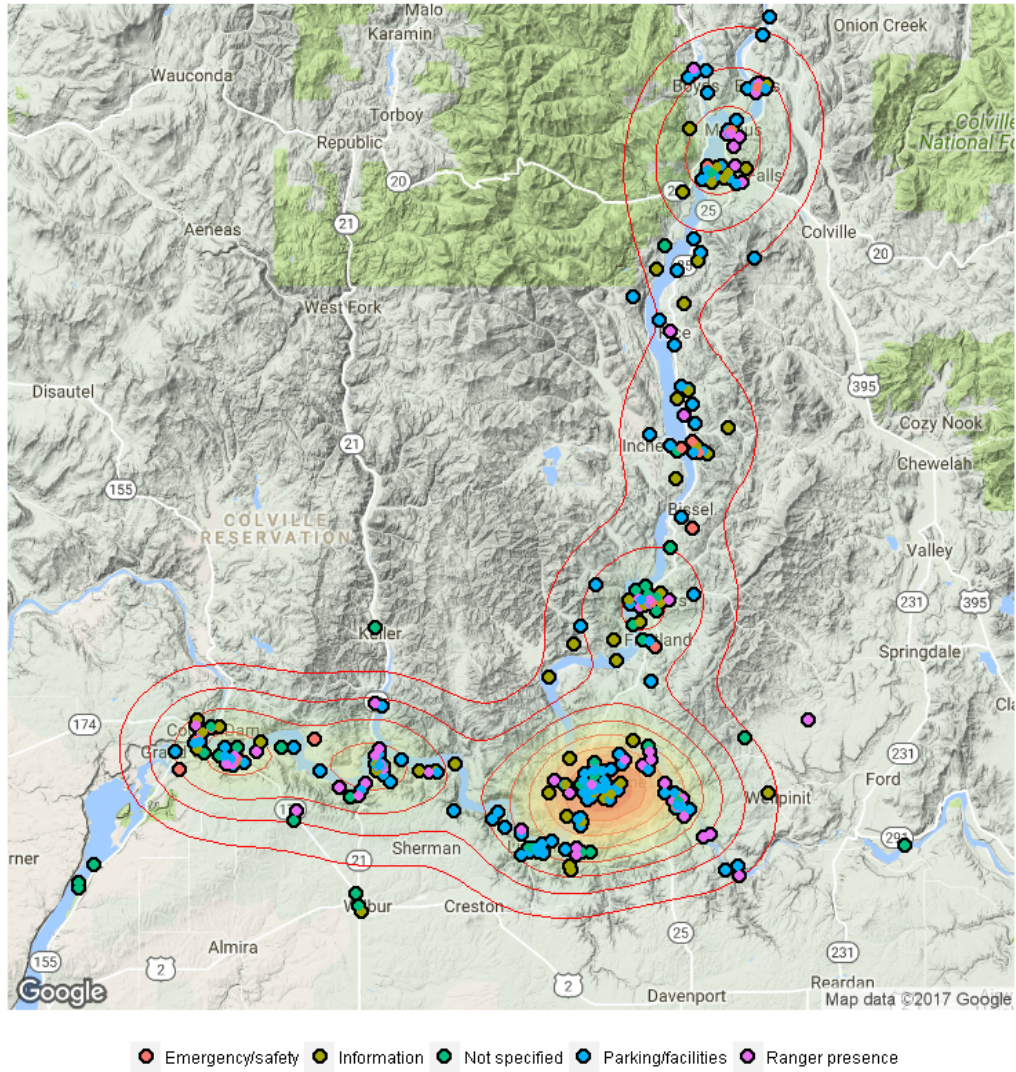


Figure 27. Locations throughout the park where services and facilities are needed

**Locations where services and facilities are needed in areas near Spring Canyon**

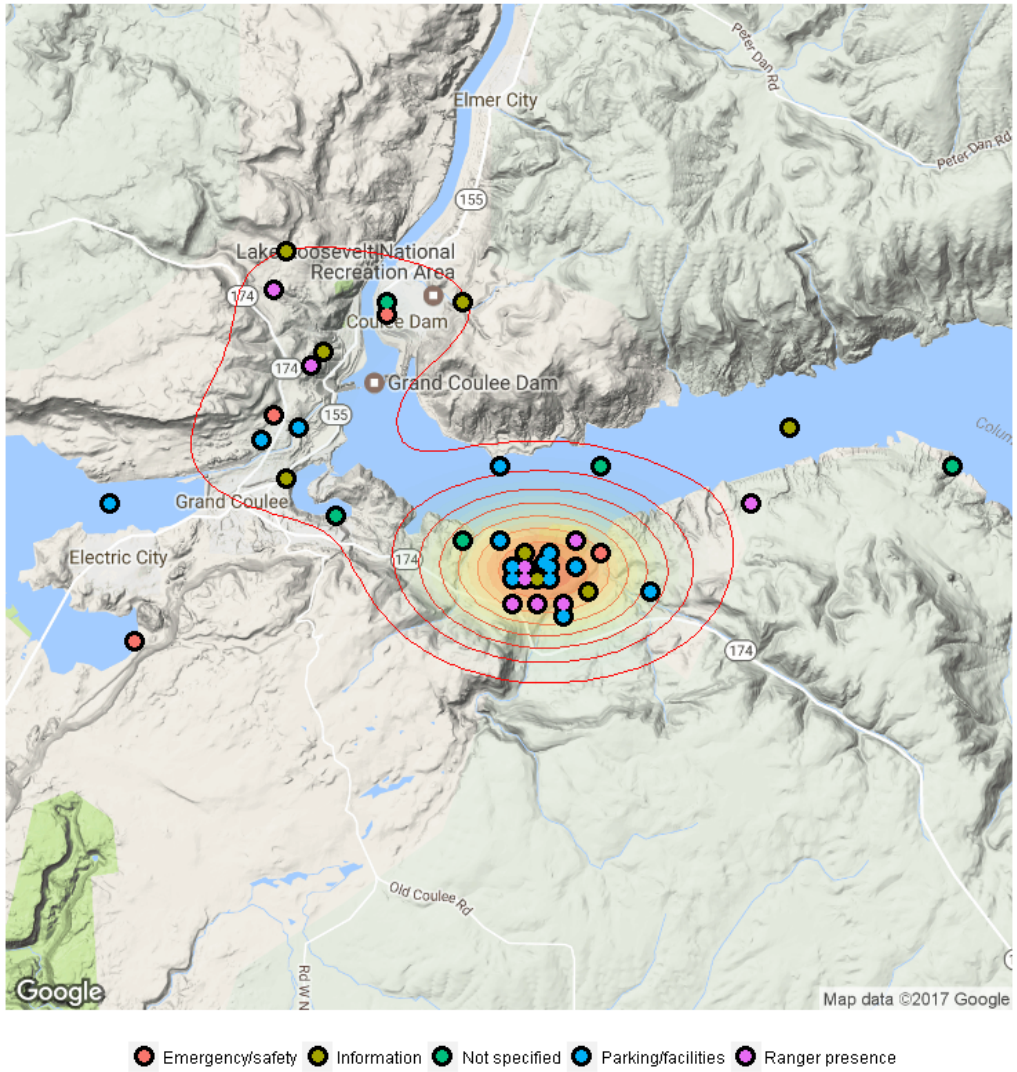


Figure 28. Locations around Spring Canyon where services and facilities are needed



**Locations where services and facilities are needed in areas near Fort Spokane**

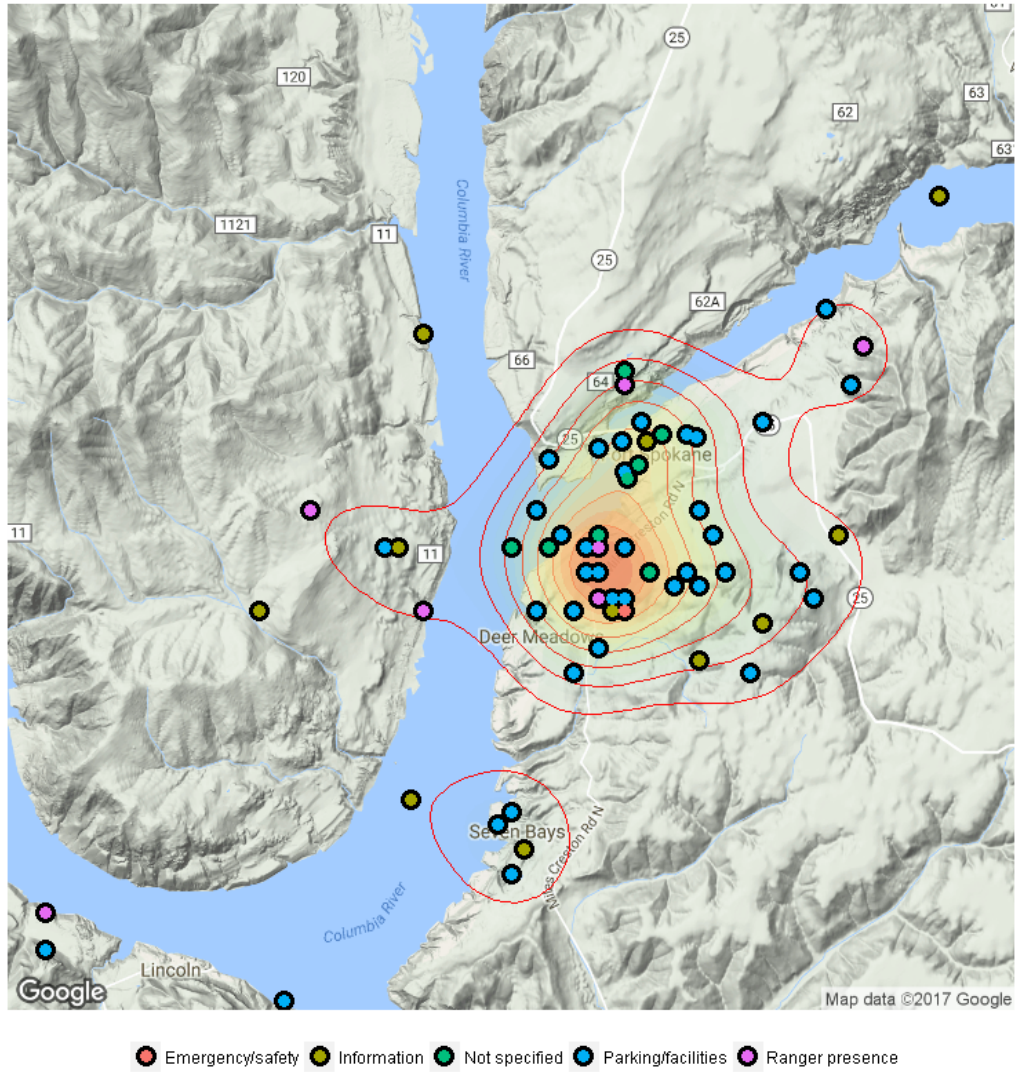


Figure 29. Locations around Fort Spokane where services and facilities are needed

**Locations where services and facilities are needed in areas near Kettle Falls**

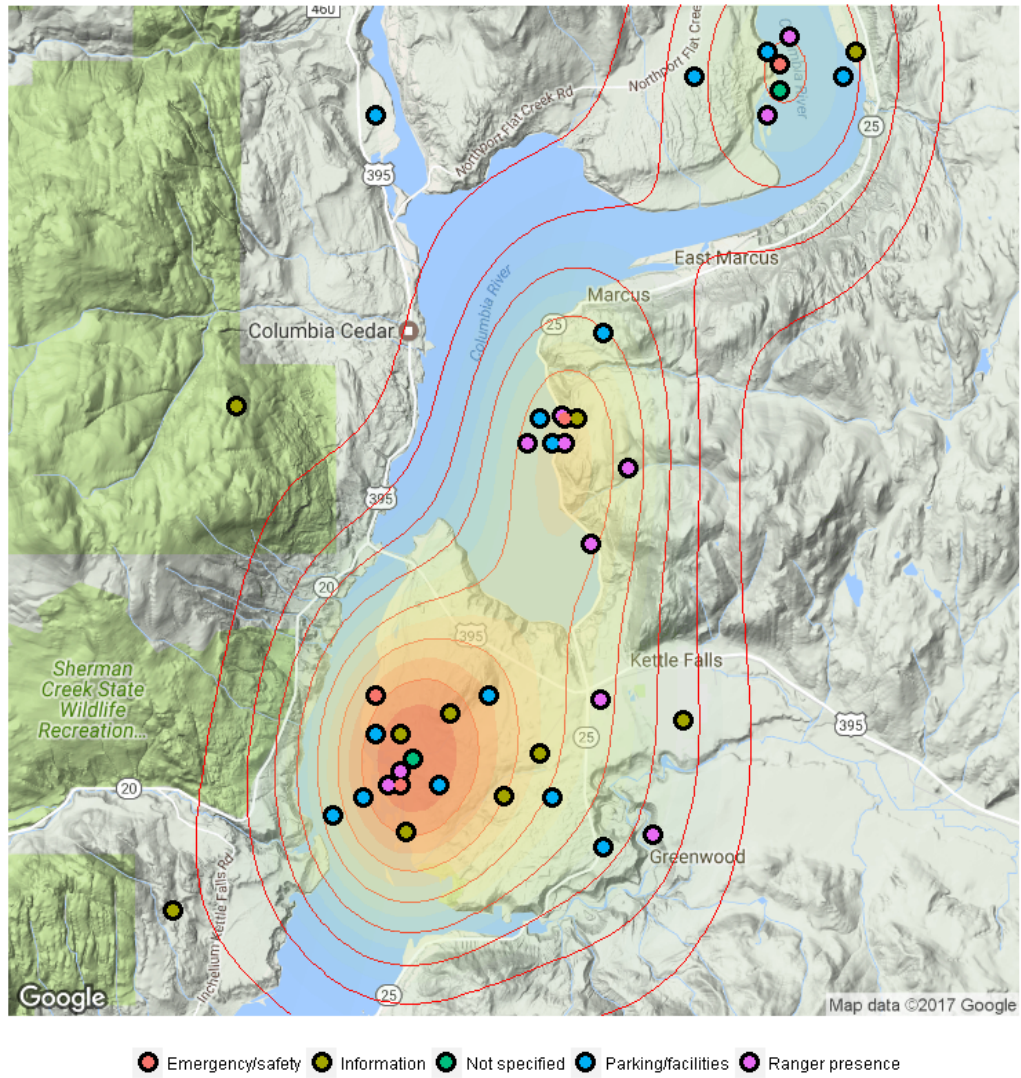


Figure 30. Locations around Kettle Falls where services and facilities are needed



**Locations where additional parking or facilities are needed**

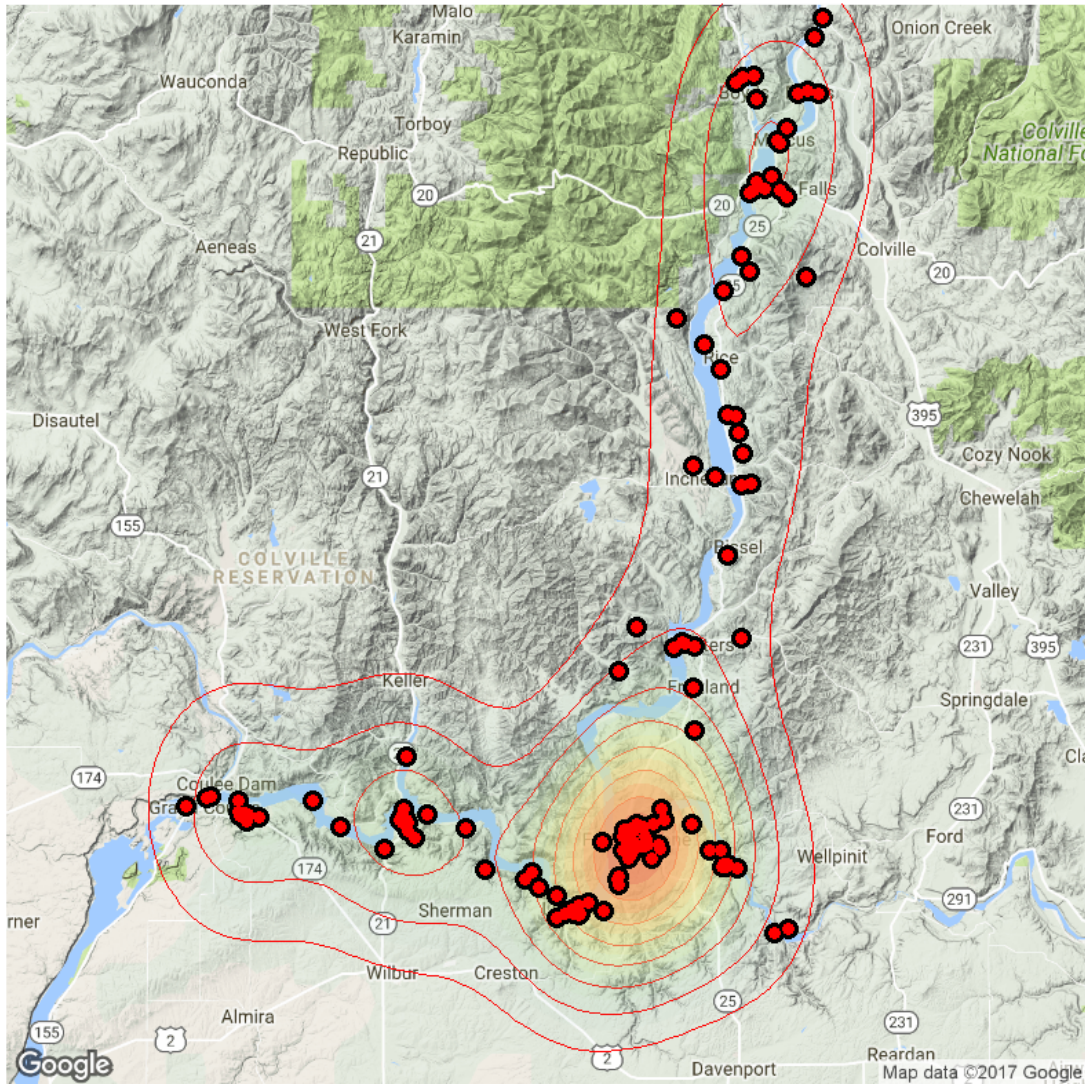


Figure 31. Locations throughout the park where additional parking or facilities are needed



**Locations where informational/directional signs are needed**

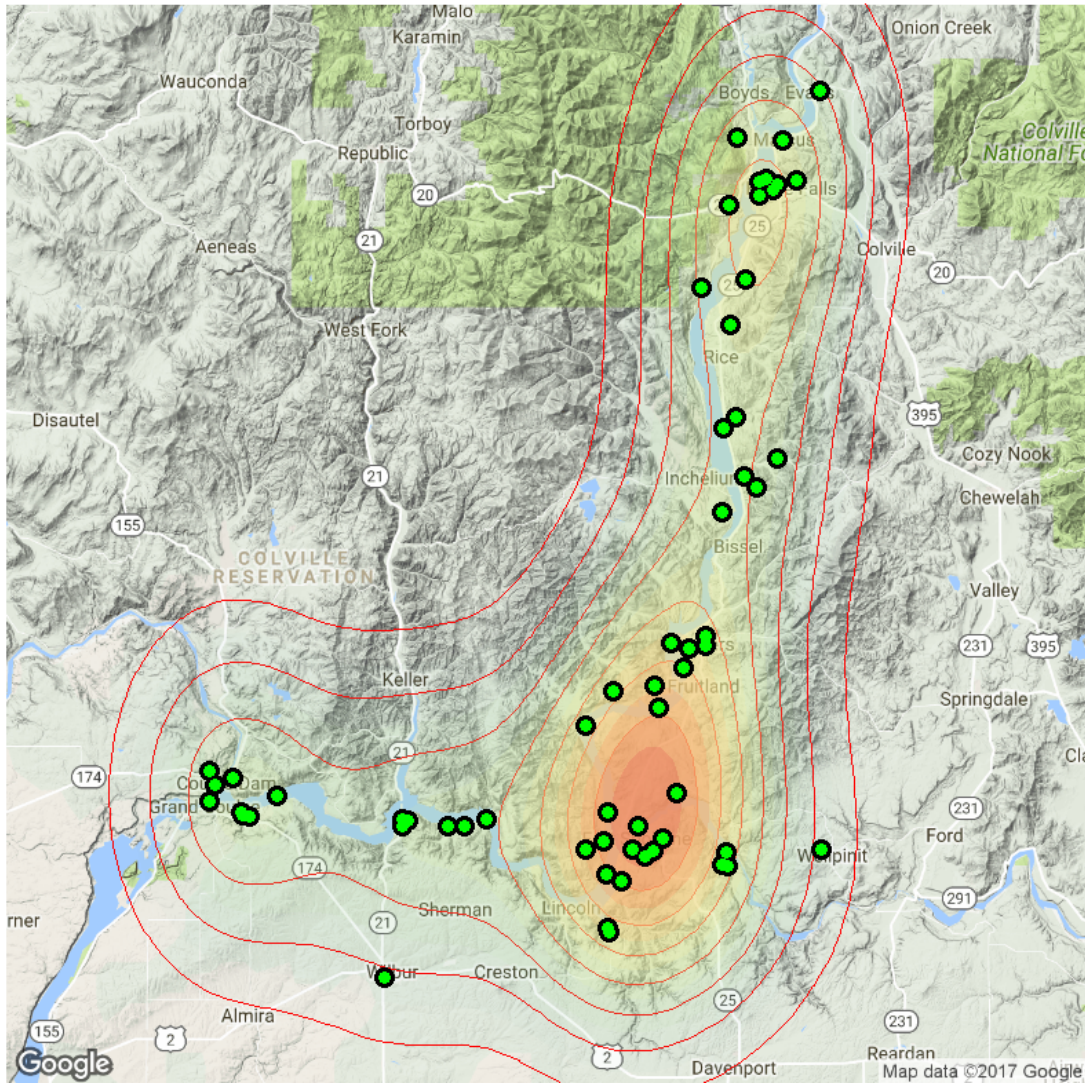


Figure 32. Locations throughout the park where additional informational and directional signs are needed

**Locations where emergency or safety information is needed**

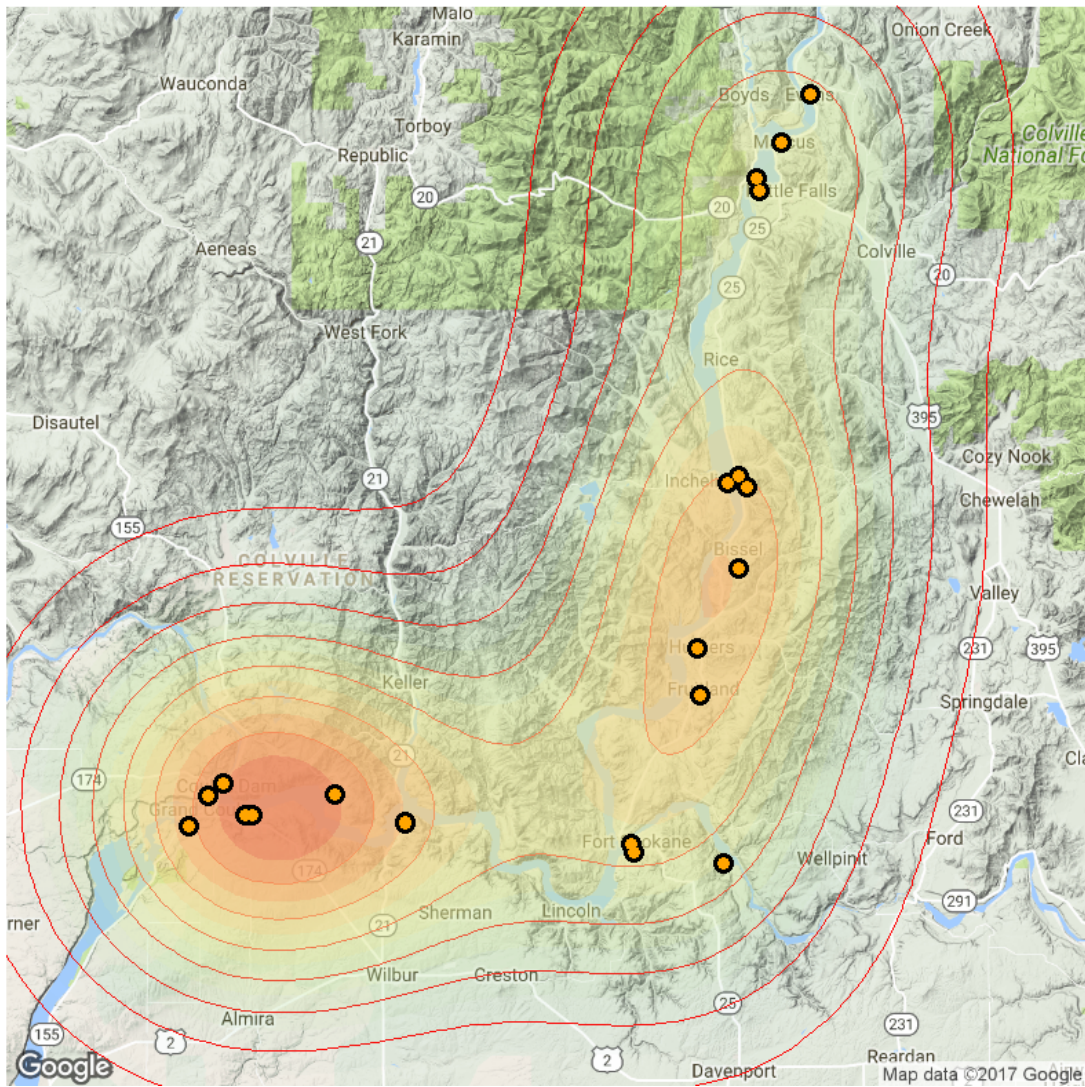


Figure 33. Locations throughout the park where additional emergency or safety information is needed



**Locations where additional ranger presence is needed**

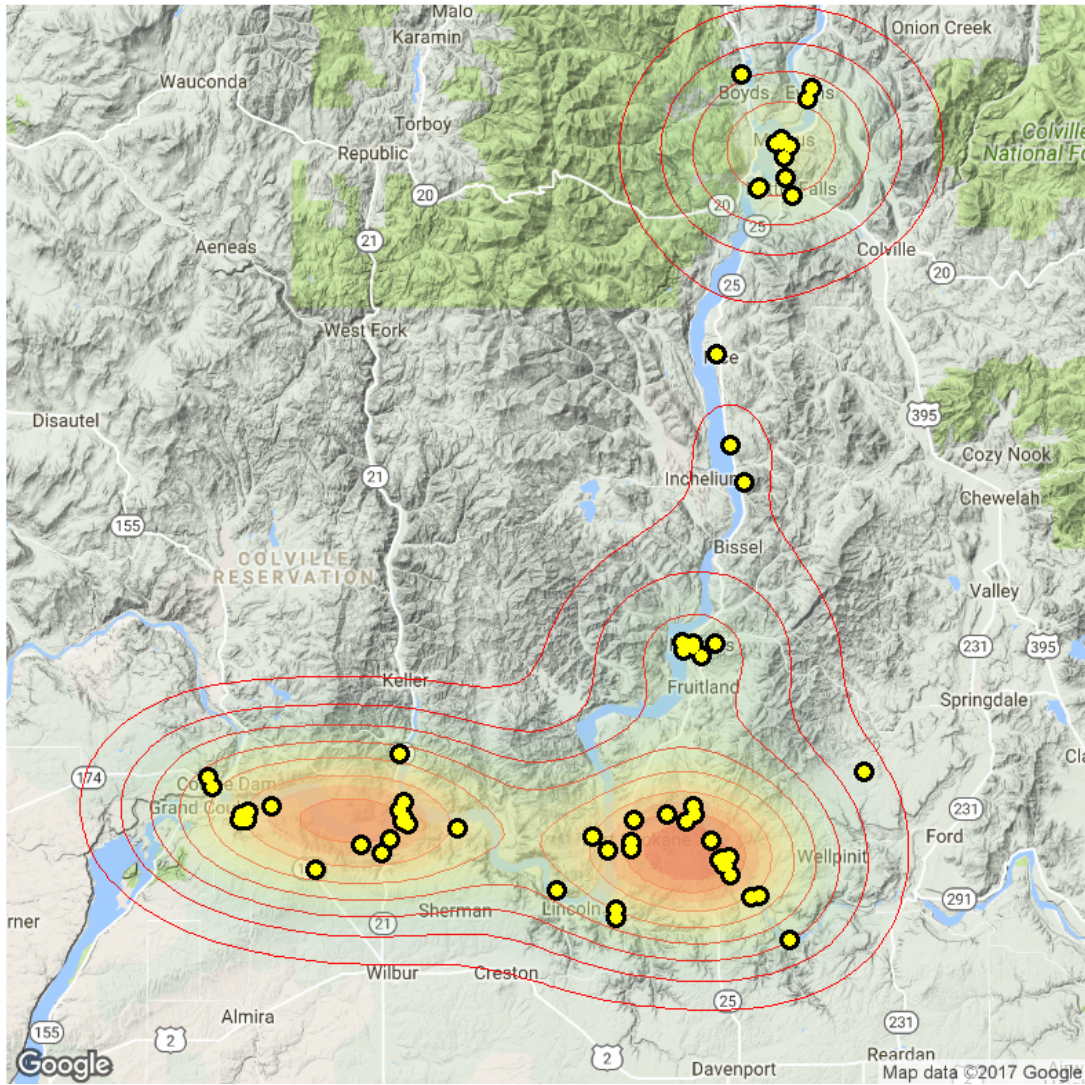


Figure 34. Locations throughout the park where additional ranger presence is needed

**Services that would enhance visit****Question 14a**

How would additional parking or facilities enhance your visit experience?

Results:

- 109 visitor groups provided one or more comments regarding how additional parking or facilities would affect the visitor experience. Table 23 summarizes the most common comments about additional parking inside the park.

Table 23. Comments regarding additional parking and facilities

| <b>Comment</b>   | <b>Number of comments</b> | <b>Percent of comments (N=109)</b> |
|--|---------------------------|------------------------------------|
| Everything good as is; not needed                        | 34                        | 31%                                |
| More camping facilities/sites available                  | 7                         | 6%                                 |
| More full hook up sites available for RV's               | 7                         | 6%                                 |
| More parking sites available                             | 6                         | 6%                                 |
| Improved/more boat trailer parking near launch           | 4                         | 4%                                 |
| Provide better/more bathroom facilities with hot showers | 3                         | 3%                                 |
| Easier to find parking when busy                         | 2                         | 2%                                 |
| More boat access/launch areas                            | 2                         | 2%                                 |
| More day use parking                                     | 2                         | 2%                                 |
| Other comments   | 42                        | 39%                                |
| <b>Total</b>   | <b>109</b>                |                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Question 14b**

How would additional informational/directional signs help enhance your visit experience?

**Results**

- 55 visitor groups commented on how additional Informational/directional signs would affect the visitor experience. Table 24 summarizes the comments made regarding additional Informational/directional signs inside the park.

Table 24. Comments regarding additional informational/directional signs

| <b>Comment</b>  | <b>Number of comments</b> | <b>Percent of comments (N=55)</b> |
|---|---------------------------|-----------------------------------|
| Everything good as is   | 21                        | 38%                               |
| Not needed; did not use   | 12                        | 22%                               |
| Easier to locate our campground, especially at night or in reduced visibility         | 2                         | 4%                                |
| Able to turn off highway into entrance  | 1                         | 2%                                |
| Allow me to get food, firewood, and cell phone service in Fruitland before campground | 1                         | 2%                                |
| Better marking at staging areas at the boat launch minimizes congestion               | 1                         | 2%                                |
| Better understanding of area  | 1                         | 2%                                |
| Confident that I am heading in the correct direction                                  | 1                         | 2%                                |
| Didn't see any signs  | 1                         | 2%                                |
| For new folks to know where amenities are and nearest towns                           | 1                         | 2%                                |
| Helps with coat (Coates) trailer parking  | 1                         | 2%                                |
| Highway information/distance  | 1                         | 2%                                |
| How to get to boat launches   | 1                         | 2%                                |
| Information about park services   | 1                         | 2%                                |
| Information on where there are hiking trails  | 1                         | 2%                                |
| Makes travel/locating places easier   | 1                         | 2%                                |
| Marked parking space in upper overflow parking lot                                    | 1                         | 2%                                |
| More places for information   | 1                         | 2%                                |
| Movement among parks would be easier  | 1                         | 2%                                |
| Safer when entering/exiting campgrounds when driving /pulling an RV                   | 1                         | 2%                                |
| Very Helpful  | 1                         | 2%                                |
| Very clear and concise  | 1                         | 2%                                |
| We wouldn't have missed the turn off  | 1                         | 2%                                |
| <b>Total</b>  | <b>55</b>                 |                                   |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Question 14c**

How would additional emergency or safety information help enhance your visit experience?

**Results**

- 39 visitor groups commented on how additional emergency or safety information would affect the visitor experience. Table 25 summarizes the comments made regarding additional directional signage inside the park.

Table 25. Comments regarding additional emergency or safety information

| <b>Comment</b>   | <b>Number of comments</b> | <b>Percent of comments (N=39)</b> |
|--|---------------------------|-----------------------------------|
| Everything good as is  | 16                        | 41%                               |
| Not needed; didn't use   | 4                         | 10%                               |
| Didn't see any safety information                              | 3                         | 8%                                |
| Feel safer   | 3                         | 8%                                |
| Good idea with the fire and wind storms we have                | 1                         | 3%                                |
| Help for persons camping from out of state                     | 1                         | 3%                                |
| Helpful; better safe than sorry                                | 1                         | 3%                                |
| Important  | 1                         | 3%                                |
| Important for fishing access                                   | 1                         | 3%                                |
| Information during fire season/emergencies is good             | 1                         | 3%                                |
| Listing the closest medical help important                     | 1                         | 3%                                |
| Local emergency number posted                                  | 1                         | 3%                                |
| Safety information for public safety                           | 1                         | 3%                                |
| Seems to be available  | 1                         | 3%                                |
| To know what is dangerous and what to do if something happens. | 1                         | 3%                                |
| Traffic flow for emergencies                                   | 1                         | 3%                                |
| Well-marked at launches  | 1                         | 3%                                |
| <b>Total</b>   | <b>39</b>                 |                                   |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Question 14d

How would additional ranger presence help enhance your visit experience?

## Results

- 159 visitor groups commented on how additional ranger presence would affect the visitor experience. Table 26 summarizes the comments made regarding additional ranger presence inside the park.

Table 26. Comments regarding additional ranger presence

| <b>Comment</b>  | <b>Number of comments</b> | <b>Percent of comments (N=159)</b> |
|---|---------------------------|------------------------------------|
| Rangers enforce park rules/regulations (noise, pets, garbage, etc.) | 32                        | 20%                                |
| Minimal/no ranger presence seen                                     | 24                        | 15%                                |
| Safety/security/assistance in emergency                             | 19                        | 12%                                |
| As a source of information, directions, assistance                  | 10                        | 6%                                 |
| No/none/would not improve my experience                             | 10                        | 6%                                 |
| Prefer less/no ranger presence                                      | 10                        | 6%                                 |
| Enforce water/boat safety/rules                                     | 9                         | 6%                                 |
| More ranger presence preferred                                      | 9                         | 6%                                 |
| Rangers are helpful/knowledgeable/friendly/professional             | 9                         | 6%                                 |
| More ranger/junior ranger programs/amphitheater                     | 8                         | 5%                                 |
| Ranger presence good as is  | 8                         | 5%                                 |
| Monitor boat launch activity  | 4                         | 3%                                 |
| Monitor shoreline camping   | 2                         | 1%                                 |
| Always see them there   | 1                         | 1%                                 |
| Drive throughs in CAP   | 1                         | 1%                                 |
| Love to meet people   | 1                         | 1%                                 |
| Provide a more friendly feeling                                     | 1                         | 1%                                 |
| Ranger Greg made our visit wonderful                                | 1                         | 1%                                 |
| <b>Total</b>  | <b>159</b>                |                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Locations visited inside the park**

**Question 15a**

Please mark all the developed areas at Lake Roosevelt NRA that you and your personal group visited on this trip.

Results:

- 31% of visitor groups visited Fort Spokane (see Figure 35).
- 24% of visitor groups visited Porcupine Bay.
- 23% of visitor groups visited Spring Canyon.
- 21% of visitor groups visited Keller Ferry.
- 12% of visitor groups visited Kettle Falls Campground.
- Eighty-six visitor groups listed one or more “other” locations visited. These sites are listed in Table 27.

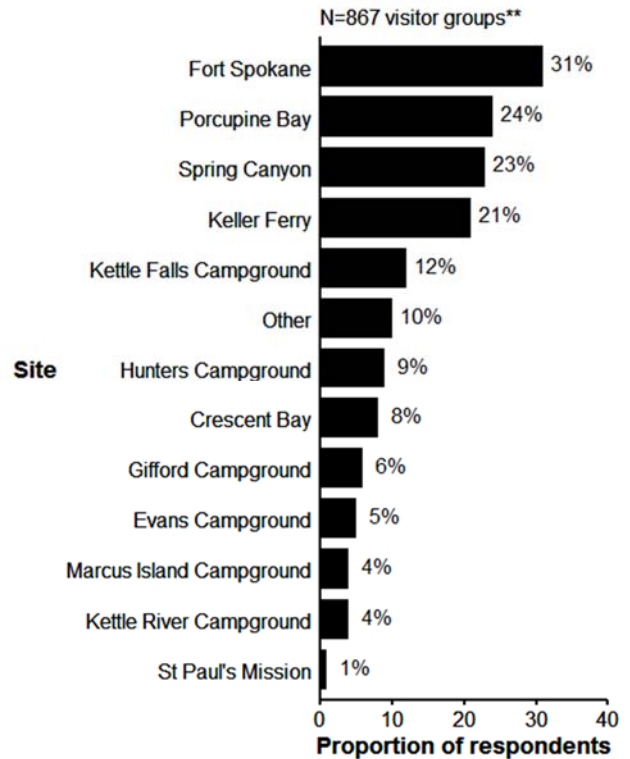


Figure 35. Developed areas visited on this trip

**Question 15a**

Please mark all the areas on the lake in general that you and your personal group visited on this trip.

Results:

- 43% of visitor groups spent time on the lake from Fort Spokane east on the Spokane Arm (see Figure 36).
- 25% spent time on the lake between Keller Ferry and Fort Spokane.
- 25% spent time on the lake from Crescent Bay to Keller Ferry.
- 15% spent time from Gifford to Kettle Falls.

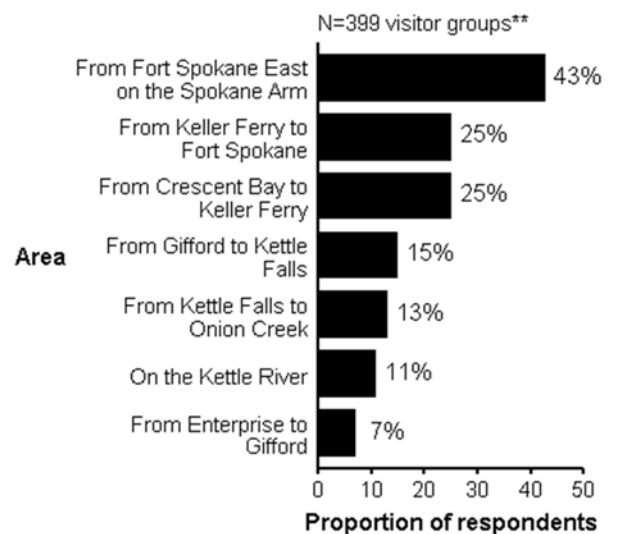


Figure 36. Areas visited on the lake this trip

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 27. "Other" locations visited at Lake Roosevelt NRA

| <b>Comment</b>                        | <b>Number of comments</b> | <b>Percent of comments (N=99)</b> |
|---------------------------------------|---------------------------|-----------------------------------|
| Hawk Creek/Hawk Creek Campground      | 24                        | 24%                               |
| Lincoln                               | 7                         | 7%                                |
| Seven Bays Marina                     | 7                         | 7%                                |
| Two Rivers                            | 4                         | 4%                                |
| Banks Lake                            | 2                         | 2%                                |
| Bradbury Beach                        | 2                         | 2%                                |
| Crystal Cove Campground               | 2                         | 2%                                |
| Detillion                             | 2                         | 2%                                |
| Grand Coulee                          | 2                         | 2%                                |
| Haag Cove/Creek                       | 2                         | 2%                                |
| Inchelium                             | 2                         | 2%                                |
| Locus Grove Group Campground          | 2                         | 2%                                |
| McCoys                                | 2                         | 2%                                |
| North Gorge                           | 2                         | 2%                                |
| Plum Point                            | 2                         | 2%                                |
| Rickey Point                          | 2                         | 2%                                |
| Singer Bay                            | 2                         | 2%                                |
| Snag Cove Campground                  | 2                         | 2%                                |
| Barnaby Island Campground             | 1                         | 1%                                |
| Cloverleaf                            | 1                         | 1%                                |
| Columbia River                        | 1                         | 1%                                |
| Colville River                        | 1                         | 1%                                |
| Crescent Bay to Lake Roosevelt winery | 1                         | 1%                                |
| Daisy boat launch                     | 1                         | 1%                                |
| Fort Spokane to Hawk Creek            | 1                         | 1%                                |
| Fort Spokane to Lincoln               | 1                         | 1%                                |
| Gifford Ferry                         | 1                         | 1%                                |
| Hanson Harbor to Jones Bay            | 1                         | 1%                                |
| Jones Bay Campground                  | 1                         | 1%                                |
| Kamloops                              | 1                         | 1%                                |
| Keller Ferry to Goldsmith Campground  | 1                         | 1%                                |
| Keller Ferry to Whitestone Winery     | 1                         | 1%                                |
| Lake Roosevelt winery                 | 1                         | 1%                                |
| Nespelem to Incelium                  | 1                         | 1%                                |
| North of Fort Spokane on the Columbia | 1                         | 1%                                |
| NRA headquarters                      | 1                         | 1%                                |
| Ponderosa Campground                  | 1                         | 1%                                |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 27. “Other” locations visited at Lake Roosevelt NRA (continued)

| <b>Comment</b>                              | <b>Number of comments</b> | <b>Percent of comments (N=99)</b> |
|---|---------------------------|-----------------------------------|
| Quillasasket                                | 1                         | 1%                                |
| River Rue RV                                | 1                         | 1%                                |
| Roper Creek                                 | 1                         | 1%                                |
| Sterling                                    | 1                         | 1%                                |
| Summer Island                               | 1                         | 1%                                |
| Swawilla Basin                              | 1                         | 1%                                |
| Trout lake                                  | 1                         | 1%                                |
| We visited all campgrounds for future visit | 1                         | 1%                                |
| Whitestone                                  | 1                         | 1%                                |
| Whitestone to Sterling Point                | 1                         | 1%                                |
| <b>Total</b>                                | <b>99</b>                 |                                   |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Question 15b**

At the locations you visited, did you experience any problems that should be addressed by park management?

Results:

- 81% of visitors did not experience problems that should be addressed by park management at the locations visited (see Figure 37).
- 172 visitor groups who experienced problems at the locations visited (19%) listed one or more problems that should be addressed by park management. These comments are listed in Table 28.

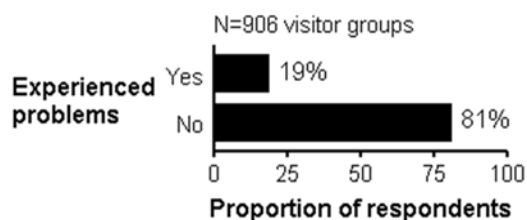


Figure 37. Visitor groups that experienced problems at locations visited

Table 28. Problems that should be addressed by park management

| Comment   | Number of comments | Percent of comments (N=247)* |
|---|--------------------|------------------------------|
| Restroom maintenance very poor; no shower facilities  | 31                 | 13%                          |
| Noise; generators/campers   | 18                 | 7%                           |
| No playground equipment for kids  | 16                 | 6%                           |
| Park/campground maintenance poor; lawns not mowed/watered, dangerous hanging branches, tall weeds, etc. | 11                 | 4%                           |
| Camp host/ rangers absent/unavailable for assistance/ monitoring  | 10                 | 4%                           |
| Goose mess  | 10                 | 4%                           |
| Boat launch problems with congestion, pets, launching violations  | 6                  | 2%                           |
| Campground reservations need improvement; no shows, locals saving spots                                 | 6                  | 2%                           |
| Pet rules not obeyed (dog mess, unleashed, barking)   | 6                  | 2%                           |
| Fish cleaning station out of order, smelly, poorly cleaned  | 5                  | 2%                           |
| Water spigot broken; no water   | 5                  | 2%                           |
| Unsafe boating activity   | 4                  | 2%                           |
| Denied use of Golden Age pass   | 3                  | 1%                           |
| Improve beaches; not well-maintained  | 3                  | 1%                           |
| Cloudy glass in bulletin boards; difficult to see   | 2                  | 1%                           |
| Difficulty parking RV; sites too crowded, narrow, not level   | 2                  | 1%                           |
| Fire pits not cleaned; poorly positioned  | 2                  | 1%                           |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 28. Problems that should be addressed by park management (continued)

| <b>Comment</b>  | <b>Number of comments</b> | <b>Percent of comments (N=247)*</b> |
|---|---------------------------|-------------------------------------|
| Needed recycling  | 2                         | 1%                                  |
| Lights needed at docks/buoys/entrance markers                     | 2                         | 1%                                  |
| Mosquitos   | 2                         | 1%                                  |
| Needed informational signs at Fort Spokane                        | 2                         | 1%                                  |
| Not enough access to beaches; no shoreline                        | 2                         | 1%                                  |
| Parking   | 2                         | 1%                                  |
| Sprinklers broken, spewing water                                  | 2                         | 1%                                  |
| Sprinklers coming on without notice was a problem                 | 2                         | 1%                                  |
| Trash/human waste from shore campers                              | 2                         | 1%                                  |
| Unable to picnic due to no/bad picnic tables; can't sit on ground | 2                         | 1%                                  |
| Other individual comments   | 87                        | 35%                                 |
| <b>Total</b>  | <b>247</b>                |                                     |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Expected activities this visit**

**Question 16a**

As you were planning your trip to Lake Roosevelt NRA, which activities did you and your personal group expect to participate in during this visit?

Results:

- As shown in Figure 38, when visitor groups planned their visits they expected to participate in:
- 62% Fishing.
- 61% Boating (power or sail boats).
- 56% Camping.
- 54% Swimming.
- 51% Enjoying natural quiet.
- 35% Enjoying native vegetation/scenery.
- 32% viewing wildlife/birds.
- 25% Picnicking.
- “Other” activities (5%) included:
  - Bicycling/mountain biking
  - Campfires
  - Casino
  - Fellowship and family
  - Going to the beach/beachcombing
  - Playground for kids
  - Use water toys (water skiing, wave runners, paddleboards)
  - Volleyball
  - Fourteen other activities

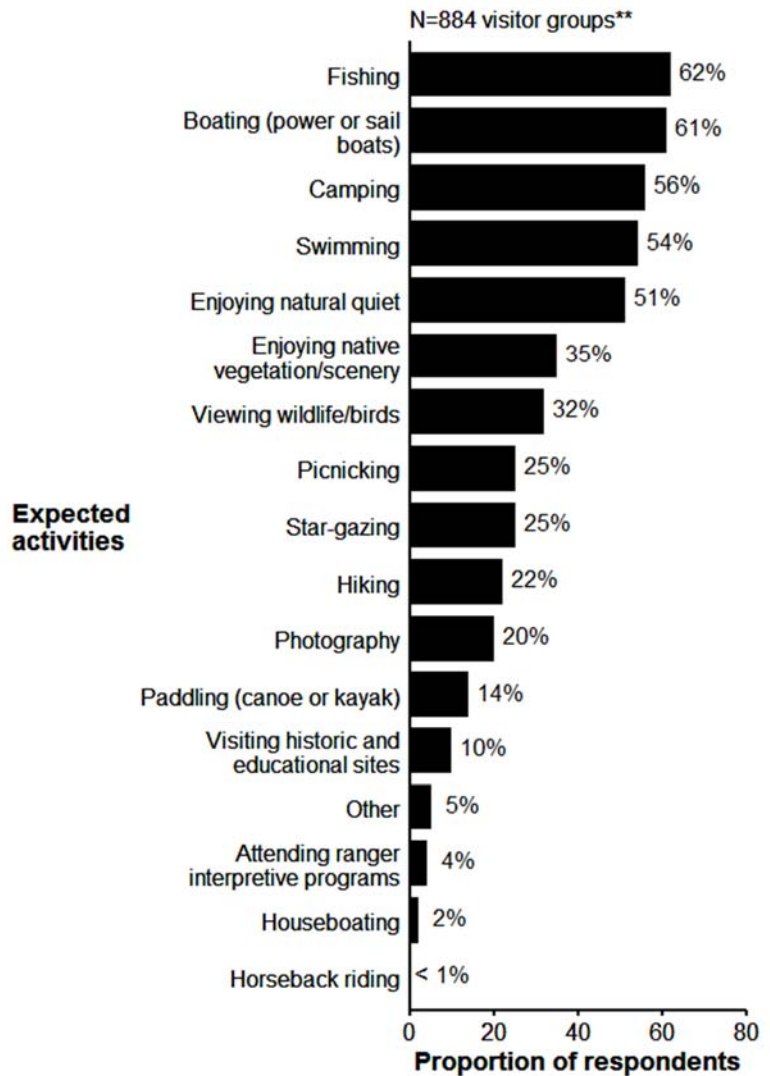


Figure 38. Activities that visitor groups expected to participate in

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Activities participated in this visit**

**Question 16b**

Which activities did you and your personal group actually participate in at Lake Roosevelt NRA on this visit?

Results:

- As shown in Figure 39, visitor groups actually participated in the following activities on this visit:
- 59% Fishing.
- 59% Boating (power or sail boats).
- 54% Camping.
- 50% Enjoying natural quiet.
- 49% Swimming.
- 36% Enjoying native vegetation/scenery.
- 33% Viewing wildlife/birds.
- 25% Star-gazing.
- “Other” activities (5%) included:

- Bicycling/mountain biking
- Campfires
- Family reunion/time with family
- Going to the beach/beachcombing
- Laser light show at Grand Coulee
- Use water toys (water skiing, wave runners, paddleboards)
- Volleyball
- Fourteen other activities

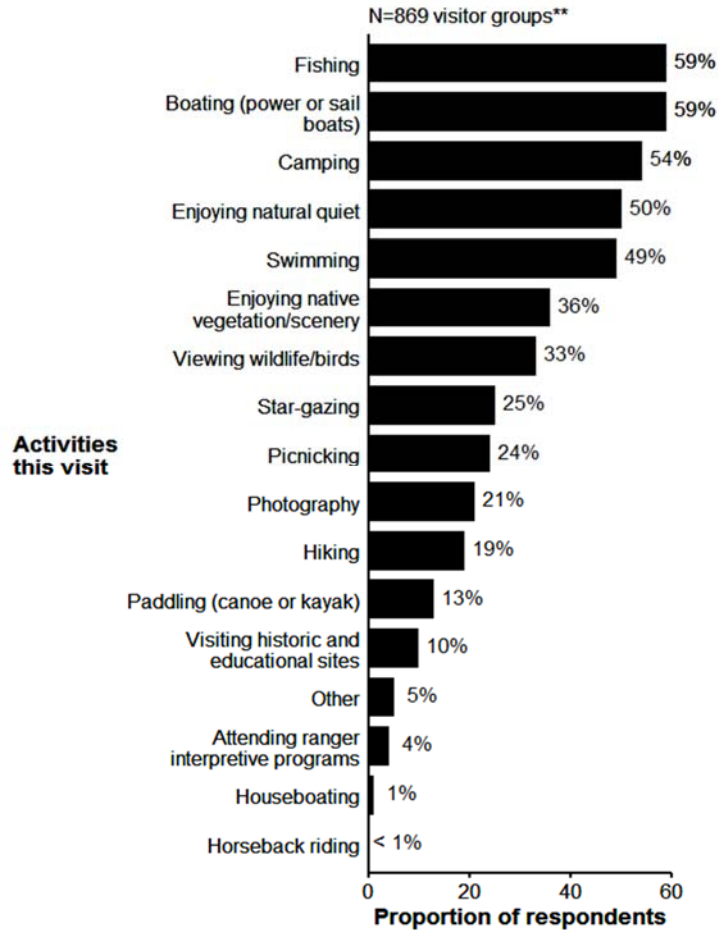


Figure 39. Activities visitor groups participated in on this visit

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Primary activity and barriers to activities**

**Question 16c**

Which one of the above activities was most important to you and your personal group on this visit?

Results:

- As shown in Figure 40, visitor groups' primary activities were:
- 33% Fishing.
- 27% Camping.
- 20% Boating.
- 7% Swimming.
- 3% Enjoying quiet.
- 2% Other.
- 2% Historic and education sites.

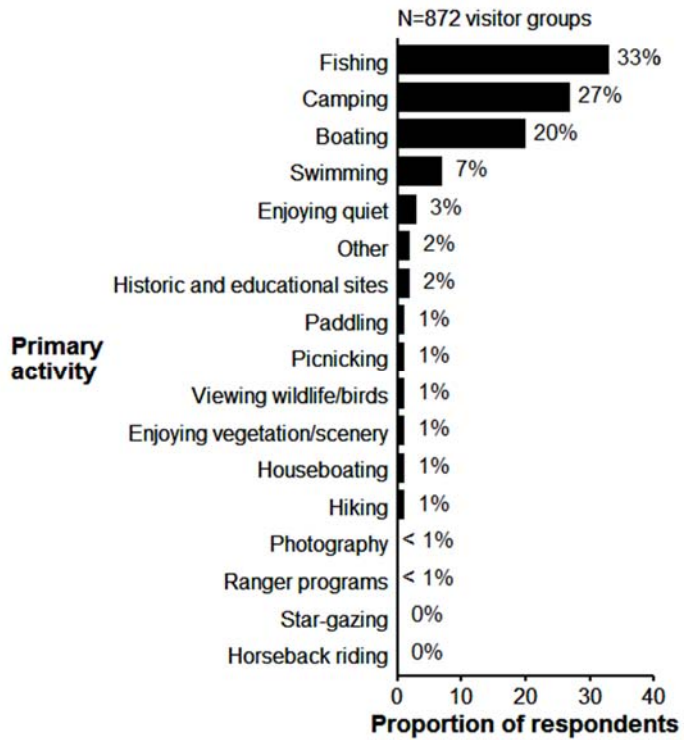


Figure 40. Visitor groups' primary activity on this visit

**Question 16d**

Were there any activities that you and your personal group had expected to do but were unable to do?

Results:

- As shown in Figure 41, 89% of visitor groups did not have any expected activities, which they were unable to participate in.
- Activities that visitors were not able to participate in (11%) are shown in Table 29.

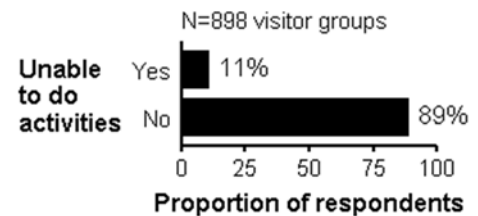


Figure 41. Visitor groups unable to participate in expected activities

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 29. Activities visitor groups were unable to participate in

| <b>Reason</b>   | <b>Number of comments</b> | <b>Percent of comments (N=96)*</b> |
|---|---------------------------|------------------------------------|
| Hiking  | 12                        | 13%                                |
| Kids unable to use playground equipment                                   | 12                        | 13%                                |
| Enjoy natural quiet   | 10                        | 10%                                |
| Ranger-led activities/programs  | 8                         | 8%                                 |
| Swimming  | 8                         | 6%                                 |
| Fishing   | 6                         | 6%                                 |
| Use water toys (water skiing, wave runners, paddleboards, canoes, kayaks) | 6                         | 6%                                 |
| Camping   | 3                         | 3%                                 |
| Boating   | 2                         | 2%                                 |
| Picnicking  | 2                         | 2%                                 |
| Ranger activities for kids  | 2                         | 2%                                 |
| Star-gazing program   | 2                         | 2%                                 |
| Using beaches   | 2                         | 2%                                 |
| Amphitheater at Fort Spokane (bring back)                                 | 1                         | 1%                                 |
| Beach - weather   | 1                         | 1%                                 |
| Launch boat   | 1                         | 1%                                 |
| Boat-in camping   | 1                         | 1%                                 |
| Campfire  | 1                         | 1%                                 |
| Catch more fish   | 1                         | 1%                                 |
| Dock parking  | 1                         | 1%                                 |
| Fireworks   | 1                         | 1%                                 |
| Fish for Northern Pike  | 1                         | 1%                                 |
| Horseshoes  | 1                         | 1%                                 |
| Hunting   | 1                         | 1%                                 |
| More exploring will be coming back  | 1                         | 1%                                 |
| More room to set up daytime leisure on beach                              | 1                         | 1%                                 |
| Mountain biking   | 1                         | 1%                                 |
| Museum at Fort Spokane  | 1                         | 1%                                 |
| ORV's   | 1                         | 1%                                 |
| Propane campfire  | 1                         | 1%                                 |
| Rent a kayak on the lake  | 1                         | 1%                                 |
| Shower  | 1                         | 1%                                 |
| Spend time on the grass   | 1                         | 1%                                 |
| Use concession stands   | 1                         | 1%                                 |
| <b>Total</b>  | <b>96</b>                 |                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Question 16e**

If there were any activities that you and your group expected to do but were unable, why weren't you able to do what you wanted to do?

Results:

- As shown in Figure 42, visitor groups were unable to participate in expected activities for the following reasons:
- 57% because of “other” reasons. “Other” reasons given are listed in Table 30:
- 26% because facilities were unavailable at the time of the visit.
- 21% because of weather conditions.
- 9% because of time constraints.

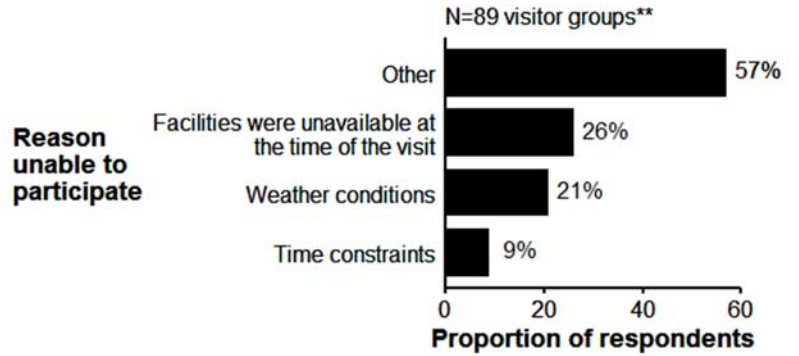


Figure 42. Reasons that visitor groups were unable to participate in expected activities

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 30. "Other" reasons for not being able to participate in activities

| <b>Reason</b>  | <b>Number of comments</b> | <b>Percent of comments (N=51)*</b> |
|--|---------------------------|------------------------------------|
| Noise in the campground, no peace and quiet (generators, partying, fighting, sprinklers) | 8                         | 15%                                |
| Playground equipment was removed   | 7                         | 13%                                |
| Water level high; no beach; privatization of NPS shoreline                               | 4                         | 8%                                 |
| Couldn't find hiking trails  | 3                         | 6%                                 |
| Mosquitos  | 2                         | 4%                                 |
| Water level too low  | 2                         | 4%                                 |
| Young children   | 2                         | 4%                                 |
| Barking dogs   | 1                         | 2%                                 |
| Boaters too noisy  | 1                         | 2%                                 |
| Burn ban; no propane on beach  | 1                         | 2%                                 |
| Couldn't find ranger talk  | 1                         | 2%                                 |
| Facilities had been removed  | 1                         | 2%                                 |
| Gill nets; poor game management  | 1                         | 2%                                 |
| I can't sit on the ground to picnic  | 1                         | 2%                                 |
| No bait  | 1                         | 2%                                 |
| No close trails  | 1                         | 2%                                 |
| No easy access for fishing   | 1                         | 2%                                 |
| No ORV areas   | 1                         | 2%                                 |
| No paddleboard rentals   | 1                         | 2%                                 |
| Not enough walleye   | 1                         | 2%                                 |
| Osprey nest in the hiking trail  | 1                         | 2%                                 |
| Poor fishing   | 1                         | 2%                                 |
| Rattlesnake danger   | 1                         | 2%                                 |
| Restrooms were not open  | 1                         | 2%                                 |
| The law  | 1                         | 2%                                 |
| Too expensive to rent at marina  | 1                         | 2%                                 |
| Too many houseboats  | 1                         | 2%                                 |
| Unsure whether we could have a campfire  | 1                         | 2%                                 |
| Windy  | 1                         | 2%                                 |
| Wrong time for meeting on the dock with the telescope                                    | 1                         | 2%                                 |
| <b>Total</b>   | <b>51</b>                 |                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Effect of elements on visit**

**Question 17**

During this visit to Lake Roosevelt NRA, please indicate how the following elements may have affected your personal group’s park experience.

Results:

- Table 31 shows the ratings for the effect of each element.
- As shown in Figure 43, elements that added to the visit included:
  - 40% Public access to the lake.
  - 34% Visitors using good water ethics.
  - 32% Signage for the area.
  - 18% ranger presence.
  - 7% Availability of ranger interpretive programs.
- As shown in Figure 44, elements that detracted from the visit included:
  - 17% Litter on the lake and shoreline.
  - 17% Noisy visitors.
  - 15% Crowding.
  - 14% Visitors using poor water ethics.
  - 9% Human waste

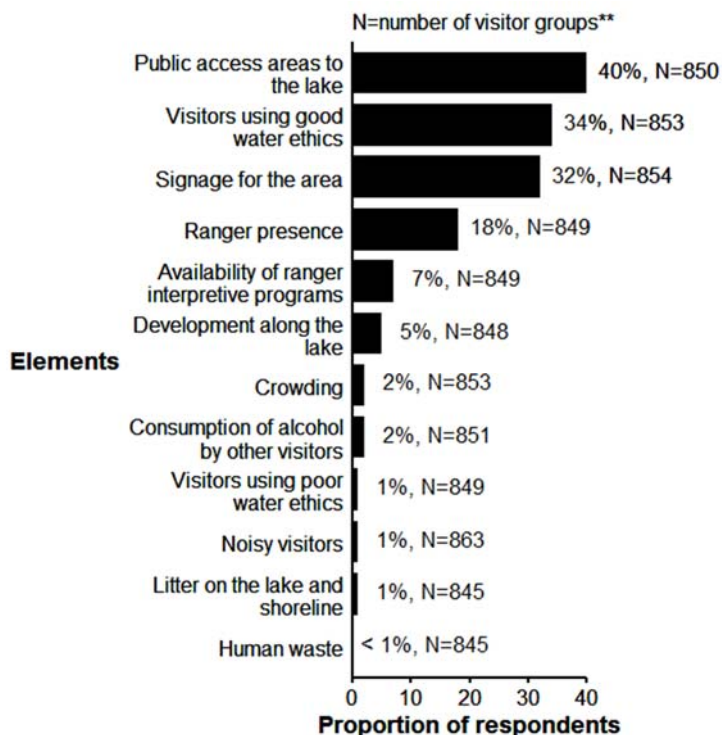


Figure 43. Elements that added to the visit

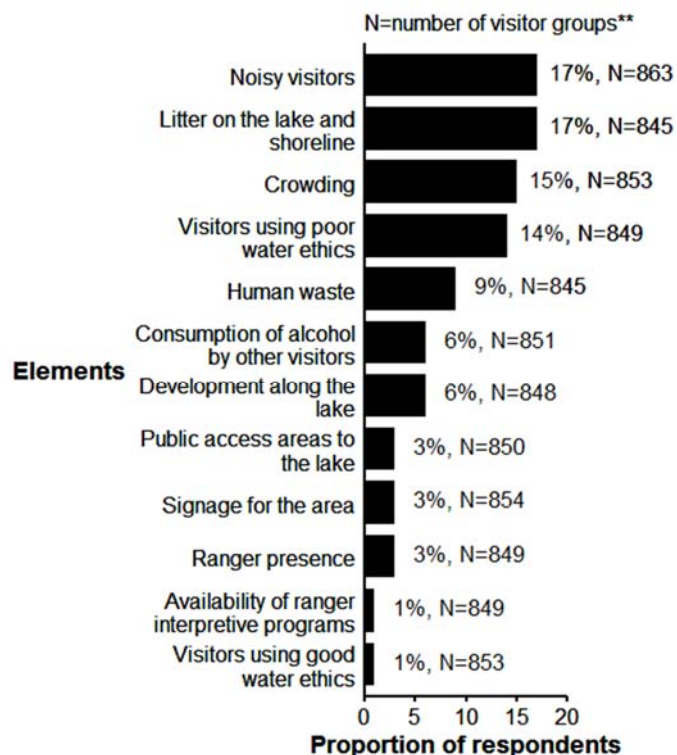


Figure 44. Elements that detracted from the visit

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 31. Effects of elements on visit to park

(N=number of visitor groups)

| Element                                      | N   | Rating (%)*    |           |          |                    |
|--|-----|----------------|-----------|----------|--------------------|
|  |     | Detracted from | No effect | Added to | Did not experience |
| Availability of ranger interpretive programs | 849 | 1%             | 38%       | 7%       | 54%                |
| Consumption of alcohol by other visitors     | 851 | 6%             | 44%       | 2%       | 48%                |
| Development along the lake                   | 848 | 6%             | 51%       | 5%       | 38%                |
| Noisy visitors                               | 863 | 18%            | 33%       | 1%       | 48%                |
| Crowding                                     | 853 | 15%            | 33%       | 2%       | 51%                |
| Human waste                                  | 845 | 9%             | 29%       | <1%      | 61%                |
| Litter on the lake and shoreline             | 845 | 17%            | 29%       | 1%       | 54%                |
| Public access areas to the lake              | 850 | 3%             | 35%       | 40%      | 22%                |
| Ranger presence                              | 849 | 3%             | 36%       | 18%      | 42%                |
| Signage for the area                         | 854 | 3%             | 44%       | 32%      | 21%                |
| Visitors using good water ethics             | 853 | 1%             | 34%       | 34%      | 30%                |
| Visitors using poor water ethics             | 849 | 14%            | 30%       | 1%       | 54%                |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Group and Visitor Characteristics**

**Visitors with organized groups**

Question 18aa

On this visit, was your personal group part of a guided fishing or hunting group?

Results

- 1% of visitor groups were part of a guided fishing or hunting group (see Figure 45).

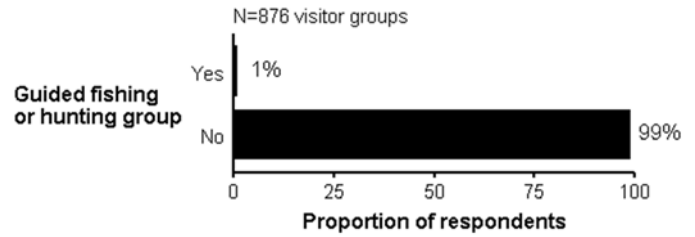


Figure 45. Organized group type: Guided fishing or hunting group

Question 18ab

On this visit, was your personal group part of a school/educational group?

Results

- Fewer than 1% of visitor groups were part of a school/educational group (see Figure 46).

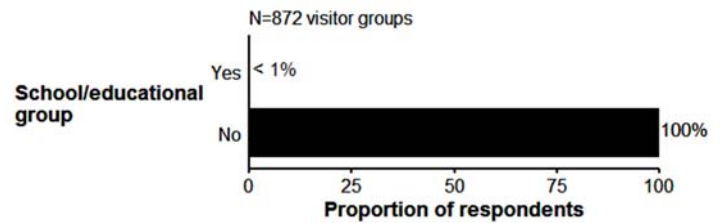


Figure 46. Organized group type: School/educational group

Question 18ac

On this visit, was your personal group part of an “other” type of organized group?

Results

- 3% of visitor groups were with an “other” type of organized group (see Figure 47).

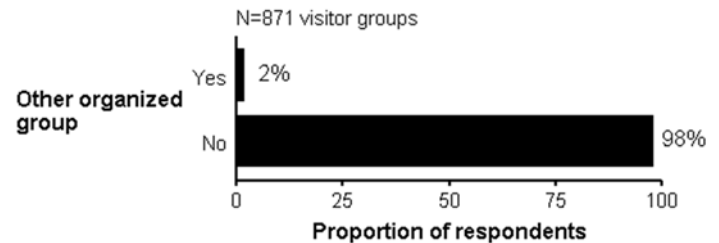


Figure 47. Organized group type: “Other” organized group

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Question 18b**

If you were with one of these organized groups, how many people, including yourself, were in this organized group?

**Results**

- 35% of organized groups had more than 30 people (see Figure 48).
- 35% of organized groups had 11-30 people.
- 30% of organized groups had 10 people or less.

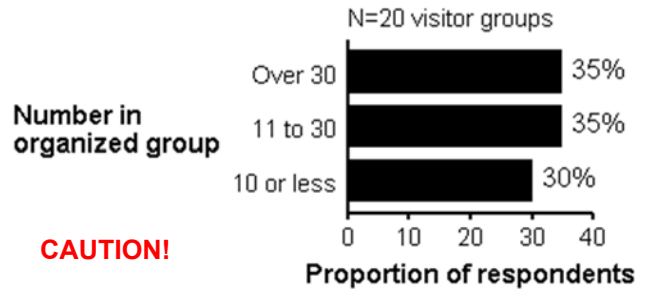


Figure 48. Number of people in organized group

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Visitor group type**

**Question 19a**

On this visit, what kind of personal group (not guided tour/school/other organized group) were you with?

**Results**

- 57% consisted of family groups (see Figure 49).
- 23% of groups consisted of family and friends.
- 12% of groups consisted of friends.
- No "Other" group types were specified.

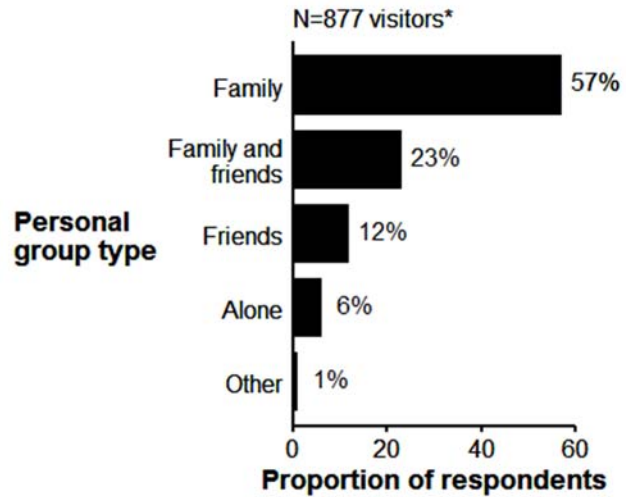


Figure 49. Personal group type

**Visitor group size**

**Question 19b**

On this visit, how many people were in your personal group, including yourself?

**Results**

- 34% of groups consisted of one or two people (see Figure 50).
- 27% were in groups of three or four.
- 39% were in groups of five or more.

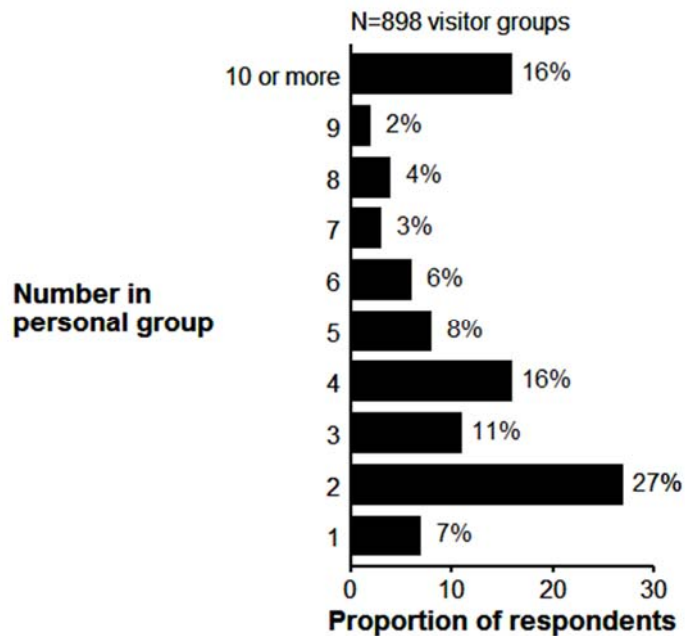


Figure 50. Number of visitors in personal group

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Number of vehicles used to enter the park**

**Question 19c**

How many vehicles did your personal group use to enter Lake Roosevelt NRA?

**Results**

- 49% of visitor groups entered the park in one vehicle (see Figure 51).
- 34% arrived in two or three vehicles
- 16% arrived in four or more vehicles

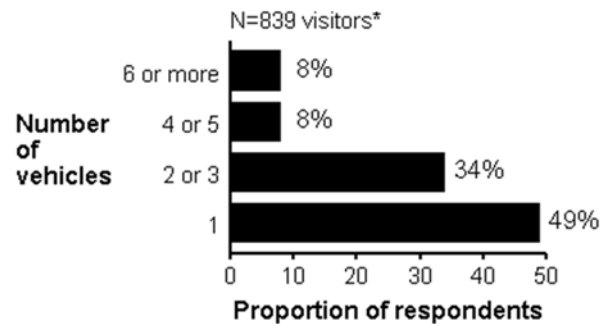


Figure 51. Number of vehicles

**Visitor age**

**Question 20a**

For your personal group on this visit, what is each member's current age?

Note: Response was limited to seven members from each visitor group.

**Results**

- Visitor ages ranged from 1 to 95 years.
- 46% of visitors were over 50 years old (see Figure 52).
- 24% of visitors were 31-50 years old
- 21% of visitors were 17 years old or younger.
- 9% of visitors were between 18 and 30 years old.

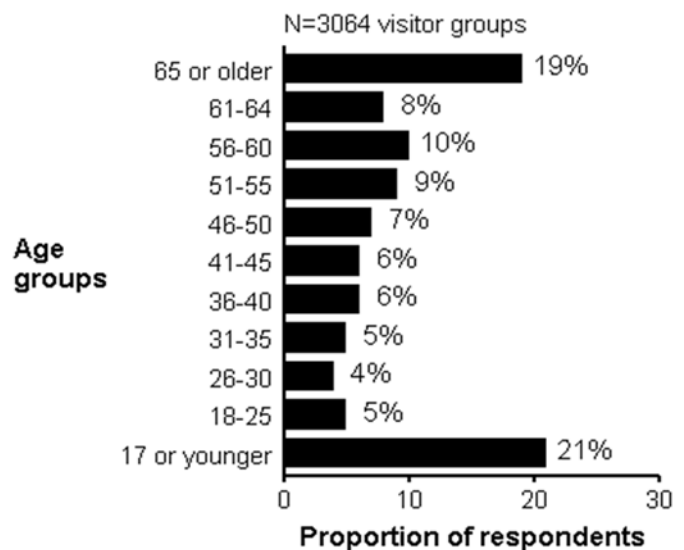


Figure 52. Visitor age groups

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**United States visitors by state of residence**

**Question 20b**

For your personal group on this visit, what is your state of residence?

Note: The questionnaire provided space for up to seven members from each visitor group to enter information.

Table 32. Number of visitors by state

| <b>State</b>             | <b>Number of visitors</b> | <b>Percent of U.S. visitors (N=2534)</b> | <b>Percent of total visitors (N=2602)</b> |
|--------------------------|---------------------------|--|---|
| Washington               | 2370                      | 94%                                      | 91%                                       |
| Idaho                    | 52                        | 2%                                       | 2%  |
| Oregon                   | 24                        | 1%                                       | 1%  |
| California               | 21                        | 1%                                       | 1%  |
| Montana                  | 15                        | 1%                                       | 1%  |
| 16 other states and Guam | 52                        | 2%                                       | 2%  |
| <b>Total</b>             | <b>2534</b>               |  |   |

**Results**

- U.S. visitors came from 21 states and Guam and comprised 97% of total visitation to the park during the survey period (see Table 32).
- 94% of U.S. visitors came from Washington.
- 2% of U.S. visitors came from Idaho.
- Approximately 2% of U.S. visitors came from Oregon, California, or Montana.
- Smaller proportions came from 16 other states and territories (see Figure 53)

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

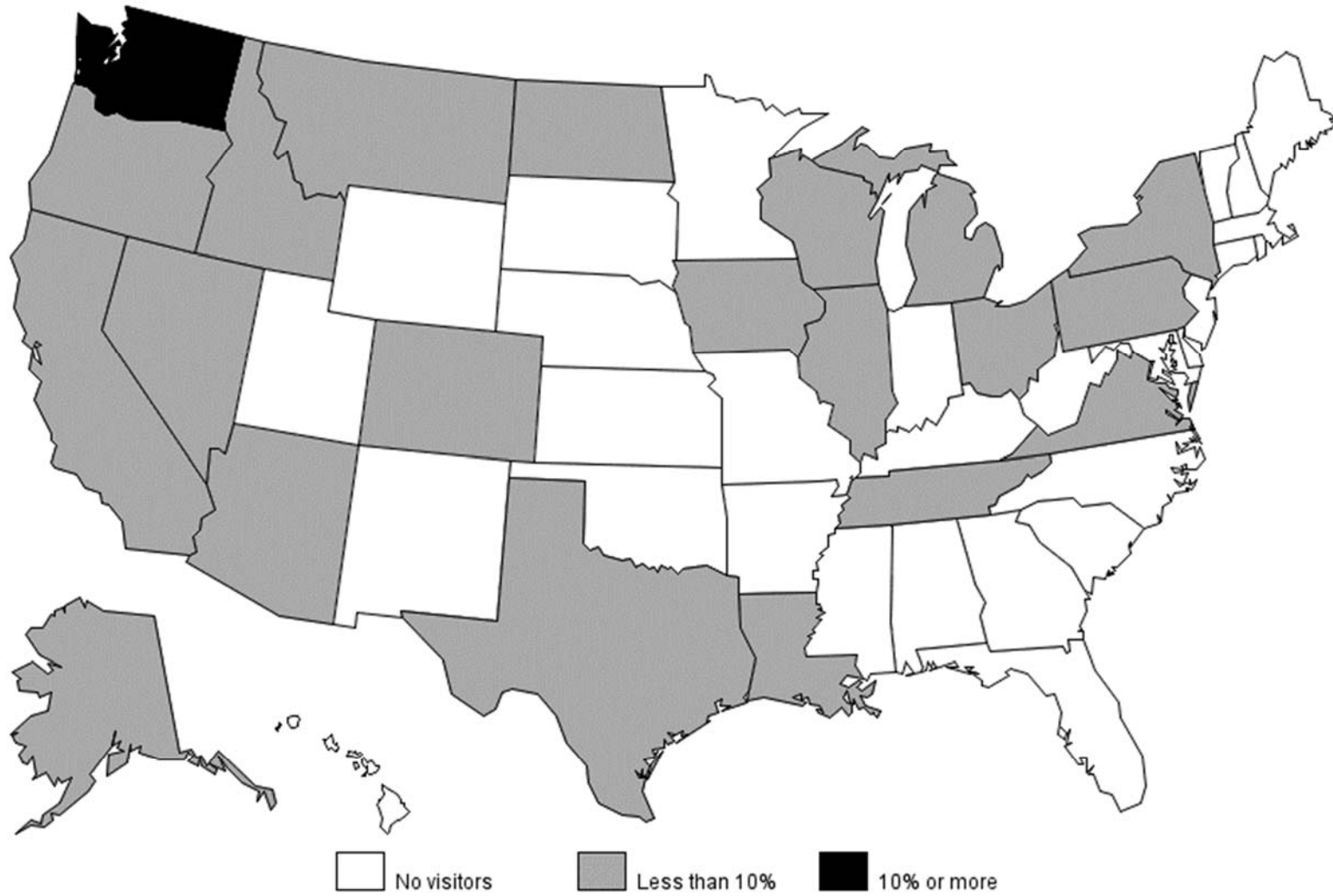


Figure 53. Map of U.S. visitors by state of residence

**Visitors from counties in Washington**

**Question 20b**

For your personal group on this visit, were you a resident of Washington state?

Results

- 39% of visitors from Washington came from Spokane County (see Table 33).
- 22% of visitors from Washington came from Stevens County or Lincoln County.
- 13% of visitors from Washington came from King County or Grant County.

Table 33. Number of visitors by county

| <b>County</b>     | <b>Number of visitors</b> | <b>Percent of Washington visitors (N=2343)</b> |
|-------------------|---------------------------|--|
| Spokane           | 909                       | 39%  |
| Stevens           | 255                       | 11%  |
| Lincoln           | 252                       | 11%  |
| King              | 158                       | 7%   |
| Grant             | 142                       | 6%   |
| Snohomish         | 94                        | 4%   |
| Chelan            | 79                        | 3%   |
| Pierce            | 70                        | 3%   |
| Benton            | 61                        | 3%   |
| Yakima            | 41                        | 2%   |
| 24 other counties | 282                       | 12%  |
| <b>Total</b>      | <b>2343</b>               |  |

**International visitors by country of residence**

**Question 20b**

For your personal group on this visit, what is your country of residence?

Results

- International visitors came from two different countries and comprised 2.6% of total visitation during the survey period.
- 99% of international visitors came from Canada (see Table 34).
- One visitor came from The Netherlands.

Table 34. Number of visitors by country of residence

| <b>Country</b>  | <b>Number of visitors</b> | <b>Percent of international visitors (N=68)*</b> |
|-----------------|---------------------------|--|
| Canada          | 67                        | 99   |
| The Netherlands | 1                         | 1  |
| <b>Total</b>    | <b>68</b>                 |  |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Number of visits in the past 12 months**

**Question 20c**

For you and your personal group on this visit, how many times have you visited Lake Roosevelt NRA in the past 12 months?

Note: Response was limited to seven members from each visitor group.

**Results**

- 37% of visitors have visited the park once in the past 12 months (see Figure 54).
- 25% of visitors had visited two or three times.
- 16% of visitors had visited four to six times.
- 22% of visitors had visited more than six times.

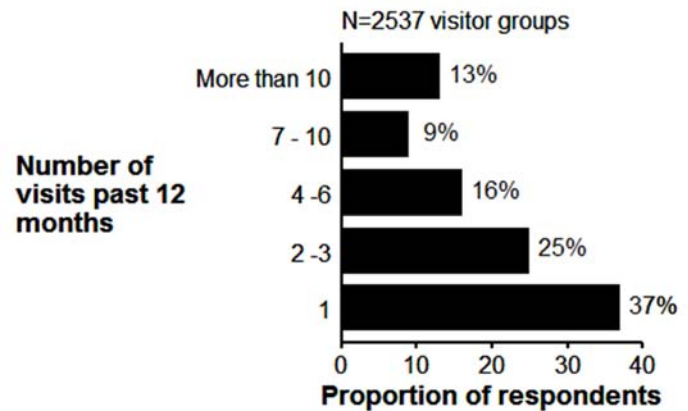


Figure 54. Number of visits in past 12 months

**Number of lifetime visits**

**Question 20d**

For you and your personal group on this visit, how many times have you visited Lake Roosevelt NRA in your lifetime?

Note: Response was limited to seven members from each visitor group.

**Results**

- 50% of visitors have visited the park more than 10 times in their lifetime (see Figure 55).
- 30% of visitors had visited between one and three times.
- 22% of visitors had visited between four and ten times.

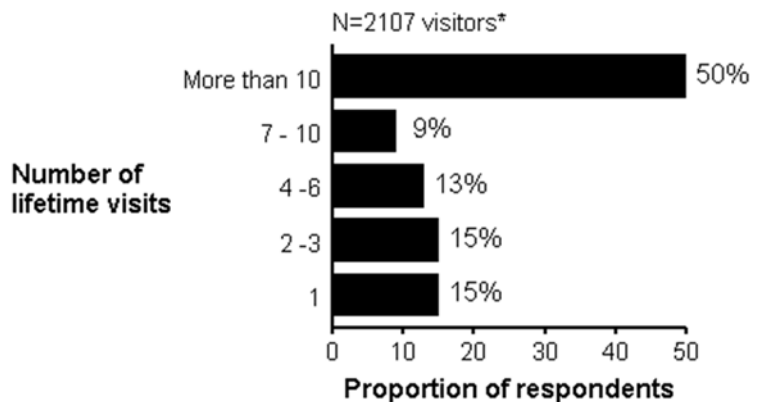


Figure 55. Number of visits in lifetime

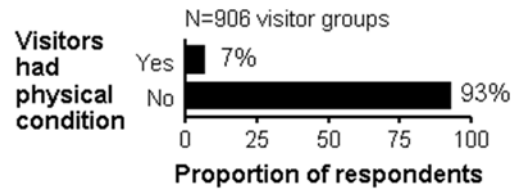
\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Visitors with a physical condition**

**Question 21a**

Does anyone in your personal group have a physical condition that made it difficult to access or participate in park activities or services?



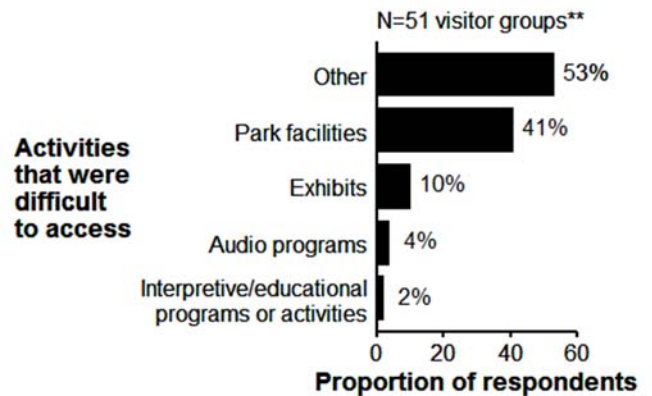
Results:

- As shown in Figure 56, 93% of visitor groups did not have members with a physical condition.
- 7% of visitor groups had members with a physical condition.

Figure 56. Visitor groups with members who had a special condition

**Question 21b**

What activities or services did the person(s) have difficulty accessing or participating in?



Results:

- As shown in Figure 57, activities or services that were difficult to access or participate in were:
- 53% Other activities. See Table 35 for services and activities that were difficult to access.
- 41% Park facilities.

Figure 57. Activities or services that were difficult to participate in due to a physical condition

Table 35. Services and facilities that were difficult to access

| Reason  | Number of comments | Percent of comments (N=29)* |
|---|--------------------|-----------------------------|
| Using trails/paths (steep, trip hazards, distances) | 9                  | 31%                         |
| Accessing beach areas/water from parking            | 5                  | 17%                         |
| Boat launch ramps/area                              | 3                  | 10%                         |
| Walking from boat launches to/from parking          | 3                  | 10%                         |
| Fishing from shore                                  | 2                  | 7%                          |
| Getting in/out of boat                              | 2                  | 7%                          |
| Restrooms   | 2                  | 7%                          |
| Accessing Fort Spokane trails in wheelchair         | 1                  | 3%                          |
| Distances from handicap parking                     | 1                  | 3%                          |
| Handicapped access is limited                       | 1                  | 3%                          |
| <b>Total</b>  | <b>29</b>          |                             |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



**Question 21c**

Because of the physical condition, what specific problems did the person(s) have during this visit to Lake Roosevelt NRA?

Results:

- As shown in Figure 58, visitor groups in which members had a physical condition experienced the following problem on this visit to the park:
- 88% mobility.
- “Other” specific problems (6%) listed included:
  - Sleep apnea (need power for CPAP machine).
  - Stage 4 CA.
- 6% visual.
- 4% hearing.

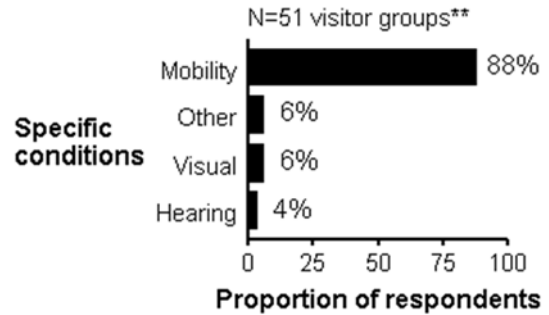


Figure 58. Problems that members of visitor groups had due to a physical condition

**Visitors of Hispanic/Latino ethnicity**

**Question 22a**

Are members of your personal group Hispanic or Latino?

Note: Response was limited to seven members from each visitor group.

Results

- 2% of visitors identified as Hispanic or Latino (see Figure 59).

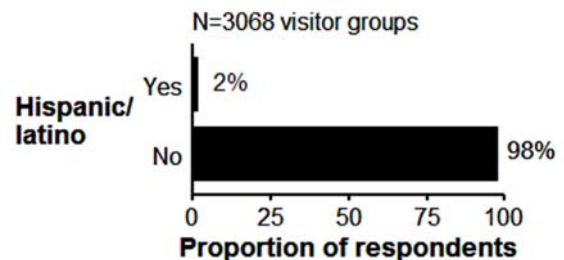


Figure 59. Visitors of Hispanic/Latino ethnicity

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

**Visitor race**

**Question 22b**

What is the race of each member of your personal group?

Note: Response was limited to seven members from each visitor group.

**Results**

- 95% of visitors identified as white (see Figure 60).
- 2% of visitors identified as more than one race.
- 2% of visitors identified as American Indian or Alaskan Native

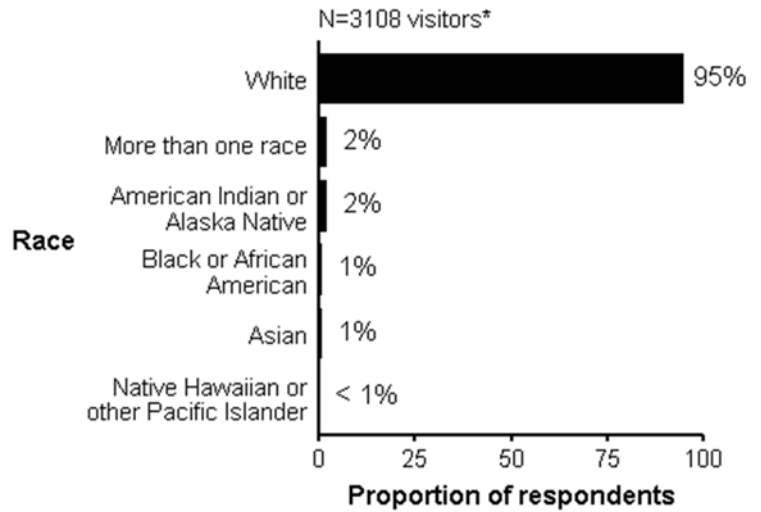


Figure 60. Visitor race

**Respondent household income**

**Question 23**

Which category best represents your annual household income?

**Results**

- 38% of visitors had an annual household income between \$50,000 and \$99,999 (see Figure 61).
- 27% of visitors had an annual household income of \$100,000 or more.
- 20% of respondents had an annual household income less than \$50,000.
- 14% of visitors declined to report their annual household income.

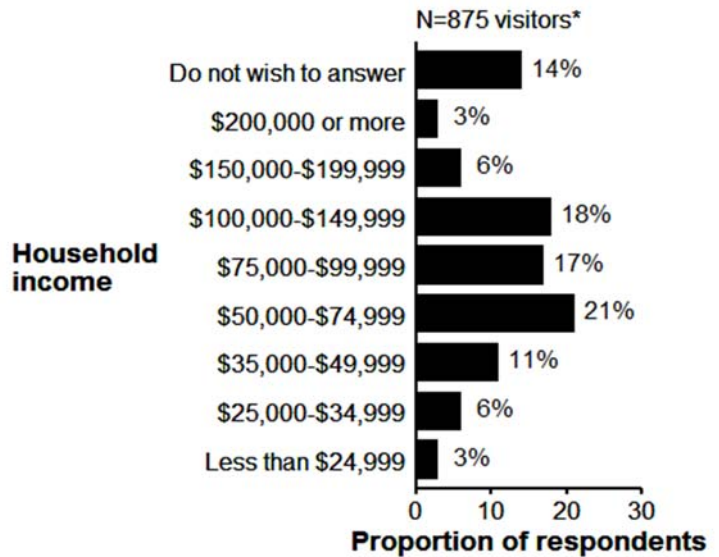


Figure 61. Respondents' annual household income

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

## **Visitor Comment Summaries**

### ***What visitor groups like most and least***

#### Question 24a

What did you and your personal group like most about this visit to Lake Roosevelt NRA?

Results:

- 81% of visitor groups responded to this question. Responses are in six distinct categories: general, facilities, interpretive programs, personnel, and policy management. Summaries of these comments are in Table 36. The complete open-ended comments are in Appendix C.

#### Question 24b

What did you and your personal group like least about this visit to Lake Roosevelt NRA?

Results:

- 66% of visitor groups responded to this question. Responses are in six distinct categories: general, facilities, interpretive programs, personnel, and policy management. Summaries of these comments are in Table 37. The complete open-ended comments are in Appendix C.

### ***Additional comments***

#### Question 25

Is there anything else you and your personal group would like to tell us about your visit to Lake Roosevelt NRA?

Results:

- 46% of visitor groups responded to this question. Responses are in six distinct categories: general, facilities, interpretive programs, personnel, and policy management. Summaries of these comments are in Table 38. The complete open-ended comments are in Appendix C.

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 36. What visitor groups liked most about their visit to Lake Roosevelt NRA

| Comment   | Number of times mentioned (N=1311) |
|---|------------------------------------|
| <b>Resource management (42%)</b>                    |                                    |
| Water activities (boating, swimming, fishing)       | 253                                |
| Public shoreline access/beaches                     | 67                                 |
| The water; calm, clean, clear, warm                 | 61                                 |
| The lake (Lake Roosevelt)                           | 36                                 |
| Wildlife  | 26                                 |
| Nature/outdoors                                     | 17                                 |
| Fort Spokane area/facilities                        | 15                                 |
| Fishing for walleye                                 | 13                                 |
| Fishing for kokanee                                 | 10                                 |
| Stargazing  | 4                                  |
| Other comments                                      | 5                                  |
| <b>Interpretive programs (1%)</b>                   |                                    |
| History of the area/Native American history         | 10                                 |
| Grand Coulee Dam/laser show                         | 3                                  |
| Junior ranger programs                              | 2                                  |
| Ranger programs/activities                          | 2                                  |
| Other comment                                       | 1                                  |
| <b>Personnel (1%)</b>                               |                                    |
| Camp host/staff/ranger friendly, helpful, courteous | 13                                 |
| Fort Spokane ranger knowledgeable/friendly          | 4                                  |
| <b>Policy management (4%)</b>                       |                                    |
| Uncrowded/undeveloped                               | 43                                 |
| Reasonable rates                                    | 6                                  |
| Reservations for camping                            | 2                                  |
| Safety/security                                     | 2                                  |
| Other comment                                       | 1                                  |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 36. What visitor groups liked most about their visit to Lake Roosevelt NRA (Continued)

| Comment  | Number of times mentioned<br>(N=1311) |
|--|---------------------------------------|
| <b>Facilities management (14%)</b>                                   |                                       |
| Boat launch facilities (accessible, parking)                         | 46                                    |
| Clean, well maintained park, facilities                              | 41                                    |
| Campground/campsites   | 22                                    |
| Fish cleaning station  | 9                                     |
| Picnic area, pavilion  | 8                                     |
| Group camping sites  | 5                                     |
| Trails   | 5                                     |
| Hawk Creek Campground  | 4                                     |
| Spring Valley/Spring Valley picnic area                              | 4                                     |
| Ferry  | 3                                     |
| Keller Ferry area  | 3                                     |
| Paved RV spots   | 3                                     |
| Shade  | 3                                     |
| Visitors Center  | 3                                     |
| Day use area   | 2                                     |
| Evans Campground   | 2                                     |
| First come, non-reserved camp sites                                  | 2                                     |
| Volleyball courts  | 2                                     |
| Other comments   | 18                                    |
| <b>General (40%)</b>   |                                       |
| Beautiful natural scenery/views                                      | 130                                   |
| Peacefulness/quiet/tranquility                                       | 83                                    |
| Camping  | 56                                    |
| Time with family/friends   | 41                                    |
| Open/vast spaces/water   | 31                                    |
| Access to water (quick and easy, private)                            | 28                                    |
| Relaxing   | 24                                    |
| Weather (sunshine, warm)   | 21                                    |
| Park is close to home  | 18                                    |
| Solitude   | 18                                    |
| Other recreational activities/experiences (hiking, picnicking, etc.) | 16                                    |
| No electronics (cell phones, internet)                               | 4                                     |
| Campfires  | 7                                     |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 36. What visitor groups liked most about their visit to Lake Roosevelt NRA (Continued)

| <b>Comment</b>                              | <b>Number of times mentioned (N=1311)</b> |
|---|---|
| Clean, fresh air/atmosphere                 | 7   |
| Everything                                  | 7   |
| Great park/experience                       | 7   |
| Companionship, meeting nice/friendly people | 5   |
| Getting away                                | 3   |
| Location                                    | 3   |
| Enjoying the area                           | 2   |
| Freedom                                     | 2   |
| Fun   | 2   |
| Other comments                              | 15  |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 37. What visitor groups liked least about their visit to Lake Roosevelt NRA

| Comment   | Number of times mentioned (N=739) |
|---|-----------------------------------|
| <b>Resource management (4%)</b>   |                                   |
| High water management/high water levels (dangerous, no beaches, no camping) | 21                                |
| Polluted lake water   | 3                                 |
| Gill netting walleye  | 2                                 |
| Walleye limits  | 2                                 |
| Other comments  | 2                                 |
| <b>Interpretive programs (1%)</b>   |                                   |
| Lack of information   | 2                                 |
| No Junior Ranger program  | 2                                 |
| Other comments  | 5                                 |
| <b>Personnel (15%)</b>  |                                   |
| Noise (noisy campers, boaters, cursing, radios, etc.)                       | 31                                |
| Camper behavior (rude, noisy, cursing, fighting, etc.)                      | 21                                |
| Noisy/loud generators (not observing quiet hours)                           | 18                                |
| Overcrowded campground  | 17                                |
| Boater behavior (rude, noisy, discourteous, drunk, reckless)                | 6                                 |
| Camp host/ranger; none available to enforce rules                           | 6                                 |
| No wake zone infractions  | 5                                 |
| Disregard for "no saving" campsite rule                                     | 4                                 |
| Parking at boat launch area illegally                                       | 4                                 |
| Campers shooting into river dangerous                                       | 2                                 |
| <b>Policy management (5%)</b>   |                                   |
| Launch fees (too high/unreasonable)   | 8                                 |
| Reservations website  | 7                                 |
| This survey   | 6                                 |
| Gas difficult to obtain (store hours, no gas docks, etc.)                   | 5                                 |
| Don't eliminate Camp Na-Bor-Lee   | 2                                 |
| Fees  | 2                                 |
| No campfires allowed on beach   | 2                                 |
| Poor fish management; not enough predator fish                              | 2                                 |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Other comments

2

Table 37. What visitor groups liked least about their visit to Lake Roosevelt NRA  
(Continued)

| Comment  | Number of times mentioned<br>(N=739) |
|--|--------------------------------------|
| <b>Facilities management (41%)</b>                             |                                      |
| Restroom maintenance   | 25                                   |
| No showers   | 22                                   |
| Campground condition/maintenance poor (facilities/<br>grounds) | 20                                   |
| Goose mess   | 20                                   |
| No playground equipment  | 20                                   |
| Overcrowded campground   | 17                                   |
| No RV hookups (power, water/sewer)                             | 15                                   |
| Litter on the beach/in the water                               | 14                                   |
| Litter/garbage in campgrounds                                  | 12                                   |
| Parking is crowded/limited (esp. truck/trailer)                | 12                                   |
| Congestion/waiting at boat launch                              | 8                                    |
| Dogs (mess, unleashed, barking)                                | 8                                    |
| Outhouses (too busy, unclean, smelly)                          | 7                                    |
| Campsites too small/too close together/no privacy              | 6                                    |
| No water available on site                                     | 6                                    |
| Campgrounds full; no sites available                           | 5                                    |
| Restrooms crowded/not enough restrooms                         | 5                                    |
| Fish cleaning station closed/smelly                            | 4                                    |
| Lack of shade  | 4                                    |
| Restrooms too far to access easily                             | 4                                    |
| Sprinklers (broken, soaking our camp area, times)              | 4                                    |
| Dusty gravel roads   | 3                                    |
| Human waste on beach   | 3                                    |
| Limited access for dogs (no swim area, dog park)               | 3                                    |
| Minimal access to water for handicapped                        | 3                                    |
| Swim dock (splinters, unsafe swimmers)                         | 3                                    |
| Water faucet/valve handle broken; no water                     | 3                                    |
| Gutted fish by swim area, at boat launch                       | 2                                    |
| No hiking trails   | 2                                    |
| Insufficient number of 'first come first served' campsites     | 2                                    |
| No mast pole/tower for sailboats                               | 2                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



Table 37. What visitor groups liked least about their visit to Lake Roosevelt NRA  
(Continued)

| Comment                                  | Number of times mentioned<br>(N=739) |
|--|--------------------------------------|
| Visitor Center/office not open           | 2                                    |
| Volleyball court area needs maintenance  | 2                                    |
| Other comments                           | 31                                   |
| <b>General (35%)</b>                     |                                      |
| Nothing, all good                        | 89                                   |
| Bad weather (Rainy/windy/hot)            | 62                                   |
| Fishing poor                             | 21                                   |
| Mosquitoes                               | 18                                   |
| Having to leave; visit too short         | 9                                    |
| Driving distance to the park             | 8                                    |
| Crowded, especially weekends, tournament | 5                                    |
| Not catching any walleye                 | 5                                    |
| Poor boat launch courtesy                | 3                                    |
| Too much boat traffic                    | 3                                    |
| Issues with house boat company           | 2                                    |
| Other comments                           | 36                                   |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 38. Additional comments

| Comment  | Number of times mentioned<br>(N=868) |
|--|--------------------------------------|
| <b>Interpretive programs (7%)</b>  |                                      |
| Improve/increase informational/directional signage   | 16                                   |
| Fort Spokane history interesting/thorough  | 4                                    |
| Enjoyed learning about history of area   | 3                                    |
| Highway signs need to be larger/more visible   | 3                                    |
| More signage about rules/permits   | 3                                    |
| Signs before main entrance more strategically placed   | 3                                    |
| Signs to Hawk Creek not visible  | 2                                    |
| Other comments   | 27                                   |
| <b>Personnel (8%)</b>  |                                      |
| Camp host/ranger unavailable to enforce rules, answer questions  | 24                                   |
| Enforce parking infringements (Parking along roadside blocking traffic, using multiple spaces with long trailer, etc.) | 7                                    |
| Enforce quiet hours; noisy campers, generators   | 7                                    |
| Camp host/rangers great  | 4                                    |
| Monitor boat launch area to reduce congestion  | 3                                    |
| More ranger-led/history programs   | 3                                    |
| Rangers friendly, helpful, nice  | 3                                    |
| Rangers rude, unfriendly   | 3                                    |
| Enforce no swim/fish from boat launch  | 2                                    |
| Patrol water to enforce safety/no wake zones   | 2                                    |
| Other comments   | 8                                    |
| <b>Policy Management (14%)</b>   |                                      |
| Provide/improve emergency contact services/information (hospital, ambulance)   | 14                                   |
| Would like more gas, propane available   | 8                                    |
| Keep the walleye   | 7                                    |
| Launching fees too high; lower the fees  | 7                                    |
| Manage water level for best beach use/boating  | 7                                    |
| More shoreline camping/beach access  | 7                                    |
| Keep NPS management of the park  | 4                                    |
| Keep the discount for seniors/disabled veterans  | 4                                    |
| Survey too long  | 4                                    |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 38. Additional comments (continued)

| Comment  | Number of times mentioned (N=868) |
|--|-----------------------------------|
| Keep the park natural; no more development   | 3                                 |
| Keep the yearly boat launch permits  | 3                                 |
| Problem with the survey; broken/no map   | 3                                 |
| Don't allow parking in front of boat launch  | 2                                 |
| Fees are correct/reasonable  | 2                                 |
| Hawk Creek favorite place; keep as is  | 2                                 |
| More first-come/first served campsites   | 2                                 |
| Protect the shoreline; stop privatization  | 2                                 |
| Remove race question   | 2                                 |
| Stop the water pollution   | 2                                 |
| Other comments   | 36                                |
| <br>   |                                   |
| <b>Facilities Management (33%)</b>   |                                   |
| More parking facilities/overflow parking   | 48                                |
| Improve maintenance of the park/facilities/restrooms   | 19                                |
| Provide playground equipment for kids  | 17                                |
| More restrooms; especially on the water (floating), for beach camping, near boat launches, don't close | 14                                |
| Provide showers  | 11                                |
| Would like additional/larger/improved campsites/facilities   | 10                                |
| More boat launches/more locations/improve  | 8                                 |
| More reserve only campsites  | 8                                 |
| Provide more RV hookups (power, water, sewer)  | 8                                 |
| Park/campgrounds were clean, well-maintained   | 7                                 |
| Campsites/parking need to be leveled   | 5                                 |
| Human waste at shoreline camping is significant problem  | 5                                 |
| NPS should manage maintenance of the park  | 5                                 |
| Provide hand sanitation/soap in outhouses/restrooms  | 5                                 |
| Provide overnight boat moorage   | 5                                 |
| Improve RV camping sites (more, larger, paved)   | 4                                 |
| Litter on beaches  | 4                                 |
| Provide garbage bags   | 4                                 |
| Boat launches are great/nice   | 3                                 |
| Control the goose problem  | 3                                 |
| Handle to water faucet broken; no water  | 3                                 |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

Table 38. Additional comments (continued)

| Comment  | Number of times mentioned<br>(N=868) |
|--|--------------------------------------|
| Improve handicap parking                       | 3                                    |
| More picnic space/tables                       | 3                                    |
| Build boat launch in Moccasin Bay/Deer Meadows | 2                                    |
| Campsites crowding into other campsites        | 2                                    |
| Bathrooms were clean                           | 2                                    |
| Dead fish/gutted fish at boat launch/swim area | 2                                    |
| Expand Keller Ferry facility; more sites       | 2                                    |
| More hiking trails                             | 2                                    |
| Provide more shade                             | 2                                    |
| Replace bulletin board Plexiglas               | 2                                    |
| Sprinklers a problem in tent area              | 2                                    |
| Utilize amphitheater more                      | 2                                    |
| Other comments                                 | 66                                   |
| <br><b>General (38%)</b>                       |                                      |
| No/nothing                                     | 101                                  |
| Love LARO                                      | 43                                   |
| Great time/visit                               | 25                                   |
| Will come back                                 | 22                                   |
| Beautiful park/area/drive                      | 17                                   |
| Thank you                                      | 17                                   |
| Good job - keep as is                          | 16                                   |
| Great area/place/facilities                    | 10                                   |
| Enjoyed park/visit                             | 8                                    |
| Crowded and busy                               | 4                                    |
| Fishing great; keep as is                      | 4                                    |
| Appreciate having access to the park           | 3                                    |
| Bad weather                                    | 2                                    |
| Cell phone service                             | 2                                    |
| Fort Spokane is favorite place to camp         | 2                                    |
| Love Fort Spokane                              | 2                                    |
| Other comments                                 | 54                                   |

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer

## **Overall quality**

### **Question 26**

Overall, how would you and your personal group rate the quality of facilities, services, and recreational opportunities at Lake Roosevelt NRA during this visit?

Results:

- As shown in Figure 62, visitor groups rated the overall quality of facilities, services, and recreational opportunities as:
- 90% “Very good” or “good”.
- 9% “Average”
- Less than 2% “poor” or “very poor”

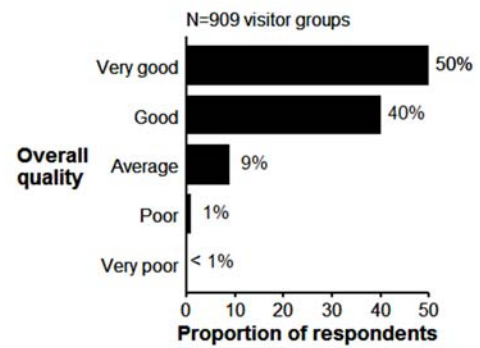


Figure 62. Overall quality of the facilities, services, and recreational opportunities at Lake Roosevelt NRA.

\*total percentages do not equal 100 due to rounding

\*\*total percentages do not equal 100 because visitors could select more than one answer



## References

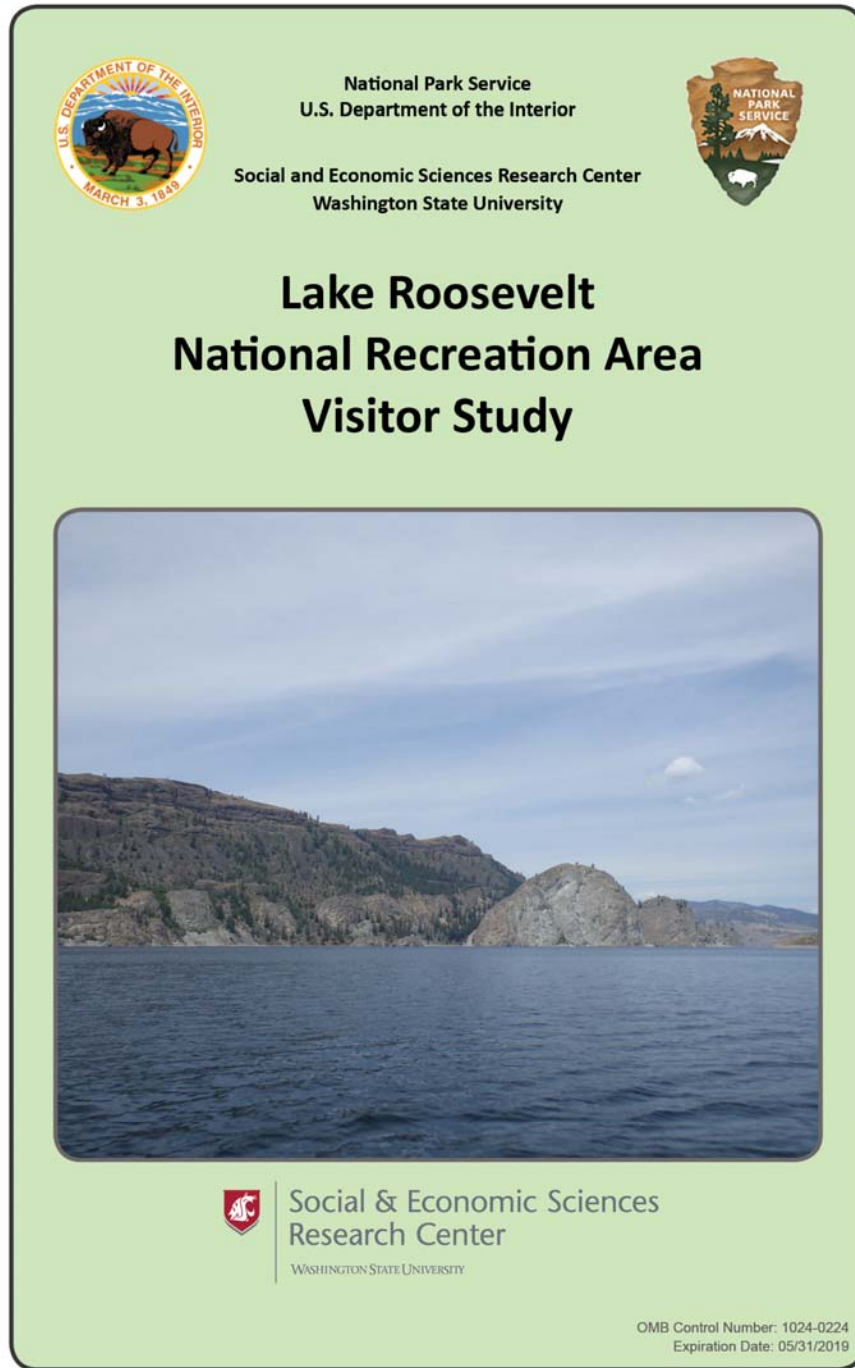
- Dey, E. L. (1997). Working with Low Survey Response Rates: The Efficacy of Weighting Adjustment. *Research in Higher Education*, 38(2): 215-227.
- Dillman, D. A. (2007). *Mail and Internet Surveys: The Tailored Design Method, Updated version with New Internet, Visual, and Mixed-Mode Guide*, 2nd Edition, New York: John Wiley and Sons, Inc.
- Dillman, D. A. and Carley-Baxter, L. R. (2000). Structural determinants of survey response rate over a 12-year period, 1988-1999, Proceedings of the section on survey research methods, 394-399, American Statistical Association, Washington, D.C.
- Filion, F. L. (Winter 1975-Winter 1976). Estimating Bias due to Non-response in Mail Surveys. *Public Opinion Quarterly*, Vol 39 (4): 482-492.
- Goudy, W. J. (1976). Non-response Effect on Relationships Between Variables. *Public Opinion Quarterly*. Vol 40 (3): 360-369.
- Mayer, C. S. and Pratt Jr. R. W. (Winter 1966-Winter 1967). A Note on Non-response in a Mail Survey. *Public Opinion Quarterly*. Vol 30 (4): 637-646.
- Salant, P. and Dillman, D. A. (1994). *How to Conduct Your Own Survey*. U.S.: John Wiley and Sons, Inc.
- Stoop, I. A. L. (2004). Surveying Non-respondents. *Field Methods*, 16 (1): 23.

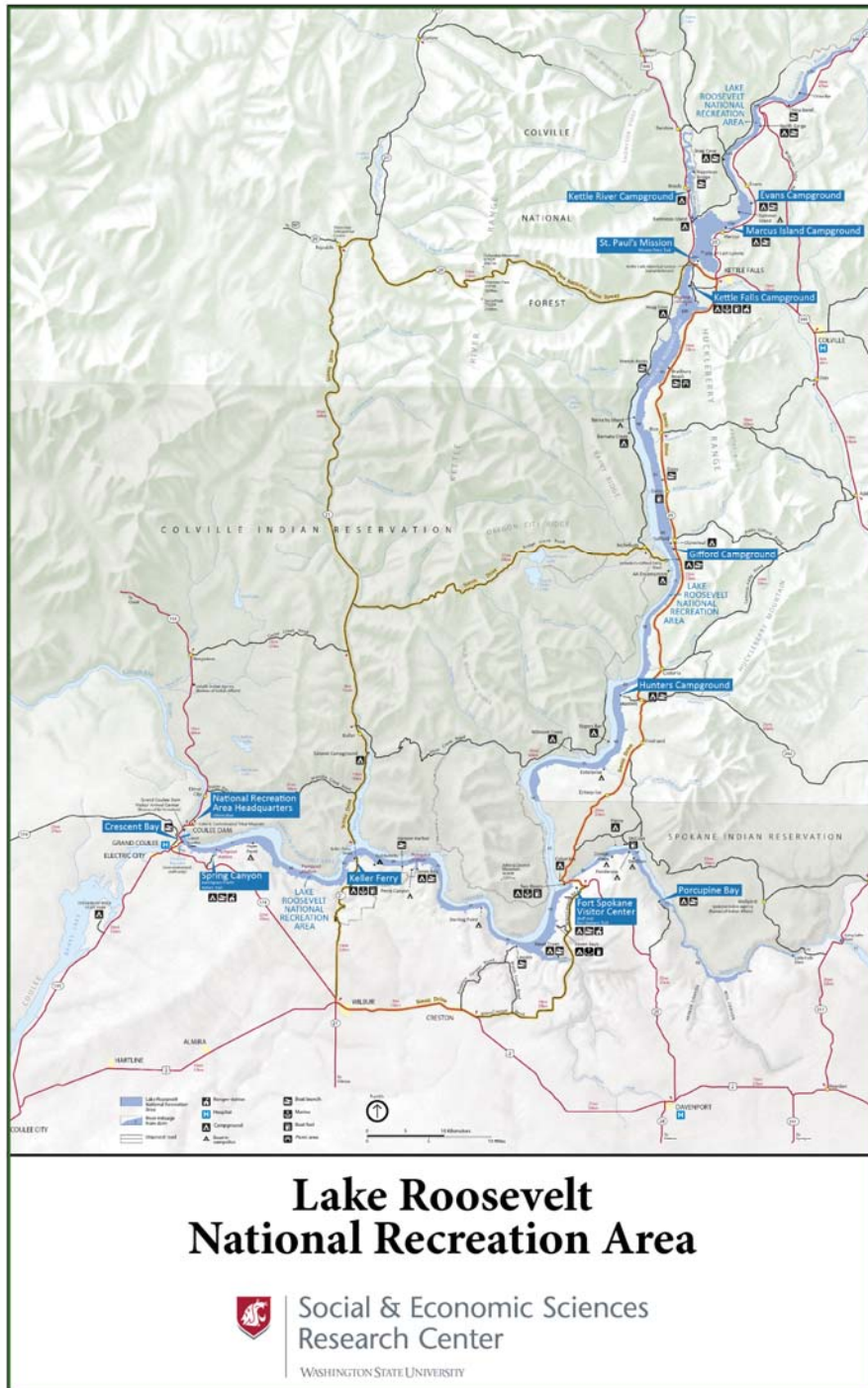




# Appendix A: Contact Documents.

## Sample invitation card





# Mailing 1: Postcard Postcard back

Dear Visitor:

Thank you for participating in the Lake Roosevelt National Recreation Area visitor study. Your opinions are very important to us! If you have not yet completed the online survey, please do so right away.

To access the questionnaire, please enter the following web address into the address bar on your web browser. Once the survey page is displayed please enter the red access code listed below.

Web Address: <http://opinion.wsu.edu/laro>

Access code: **«respid»**

Your feedback will provide valuable information which we will use to better serve our visitors.

Sincerely,



Dan A. Foster, Superintendent  
Lake Roosevelt National Recreation Area

«FN AME» «LN AME»  
«ADDR1» «ADDR2»  
«CITY», «STATE»  
«ZIP»  
«COUN TRY»

«SID»«Next Record»

**Postcard front (participants received postcards with one of four pictures)**

1.



2.





3.



4.



## Mailing 2: Letter and questionnaire



United States Department of the Interior  
NATIONAL PARK SERVICE  
Lake Roosevelt National Recreation Area  
1008 Crest Drive  
Coulee Dam, WA 99116



Summer 2016

Dear «FNAME» «LNAME»,

The National Park Service thanks you for participating in the Lake Roosevelt National Recreation Area Visitor Study. We have only invited a select number of visitors to participate, therefore each visitor's opinions are very important. Your valuable feedback will assist us in our efforts to better manage the park and to serve you.

Our records indicate that we have not yet received your completed response online. For your convenience, we are providing you with a paper questionnaire to complete and mail back in the included postage paid envelope. Please complete and return the survey at your earliest convenience.

Additionally, the internet-based version is still available for you to use. To access the questionnaire online, please enter the following web address directly *into the address bar* on your web browser. Once the survey page is displayed please enter the red access code listed below.

**Web Address:** [www.opinion.wsu.edu/laro](http://www.opinion.wsu.edu/laro)

**Access code:** «RespID»

If you have any questions, please contact the project coordinator: Matt Strawn, SESRC, Wilson-Short Hall #133, Washington State University, Pullman, WA 99164-4014, 509-335-2350 (phone), [matthew.strawn@wsu.edu](mailto:matthew.strawn@wsu.edu) (email).

Thank you for sharing your opinions with us!

Sincerely,

Dan A. Foster  
Superintendent

### Mailing 3: Reminder letter



United States Department of the Interior  
NATIONAL PARK SERVICE  
Lake Roosevelt National Recreation Area  
1008 Crest Drive  
Coulee Dam, WA 99116



August 24, 2016

Dear «FNAME» «LNAME»,

The National Park Service thanks you for participating in the Lake Roosevelt National Recreation Area Visitor Study. Your opinion is very important to us and we want to ensure that you have had every opportunity to participate.

Our records indicate that we have not yet received your completed paper questionnaire or a response online. Please complete the enclosed paper questionnaire and mail it back in the included postage paid envelope right away.

Alternatively, the internet-based version is still available for you to access online. To complete the questionnaire online, please enter the following web address directly into the address bar on your web browser. Once the survey page is displayed please enter the red access code listed below.

**Web Address:** [www.opinion.wsu.edu/laro](http://www.opinion.wsu.edu/laro)

**Access code:** «RespID»

If you have any questions, please contact the project coordinator: Matt Strawn, SESRC, Wilson-Short Hall #133, Washington State University, Pullman, WA 99164-4014, 509-335-2350 (phone), [matthew.strawn@wsu.edu](mailto:matthew.strawn@wsu.edu) (email).

Thank you for sharing your opinions with us!

Sincerely,

Dan A. Foster  
Superintendent

## Mailing 4: Final replacement questionnaire



United States Department of the Interior  
NATIONAL PARK SERVICE  
Lake Roosevelt National Recreation Area  
1008 Crest Drive  
Coulee Dam, WA 99116



August 24, 2016

Dear «FNAME» «LNAME»,

The National Park Service thanks you for participating in the Lake Roosevelt National Recreation Area Visitor Study. Your opinion is very important to us and we want to ensure that you have had every opportunity to participate.

Our records indicate that we have not yet received your completed paper questionnaire or a response online. Please complete the enclosed paper questionnaire and mail it back in the included postage paid envelope right away.

Alternatively, the internet-based version is still available for you to access online. To complete the questionnaire online, please enter the following web address directly into the address bar on your web browser. Once the survey page is displayed please enter the red access code listed below.

**Web Address:** [www.opinion.wsu.edu/laro](http://www.opinion.wsu.edu/laro)

**Access code:** «RespID»

If you have any questions, please contact the project coordinator: Matt Strawn, SESRC, Wilson-Short Hall #133, Washington State University, Pullman, WA 99164-4014, 509-335-2350 (phone), [matthew.strawn@wsu.edu](mailto:matthew.strawn@wsu.edu) (email).



Thank you for sharing your opinions with us!

Sincerely,

Dan A. Foster  
Superintendent




## Appendix B: Questionnaire.


 

National Park Service  
U.S. Department of the Interior

Social and Economic Sciences Research Center  
Washington State University

# Lake Roosevelt National Recreation Area Visitor Study



 Social & Economic Sciences  
Research Center  
WASHINGTON STATE UNIVERSITY

OMB Control Number: 1024-0224  
Expiration Date: 05/31/2019

**DIRECTIONS**

For multiple choice questions, please indicate your response by filling in the bubbles completely with black or blue ink.

Like this: ● Not like this: ☑ ☒ ☓ ○

In this questionnaire, your **personal group**, sometimes referred to as "your group", is defined as anyone with whom you are visiting the park, such as a spouse, family, friends, etc. This does not include the larger **organized group** that you might be traveling with, such as a school, church, scout troop, or tour group.

**Q1. a) Prior to this visit, how did you and your personal group obtain information about Lake Roosevelt National Recreation Area (NRA)? Please mark all that apply in column (a).**

Did not obtain information prior to this visit Skip part (a) of this question


**b) If you were to visit Lake Roosevelt NRA in the future, how would you and your personal group prefer to obtain information about the park? Please mark all that apply in column (b).**

| a) This visit         | b) Future visit       | Source of information   |
|-----------------------|-----------------------|---|
| <input type="radio"/> | <input type="radio"/> | Chamber of commerce/welcome center  |
| <input type="radio"/> | <input type="radio"/> | Friends/relatives/word of mouth   |
| <input type="radio"/> | <input type="radio"/> | Inquiry to park via phone, mail, or email                                       |
| <input type="radio"/> | <input type="radio"/> | Local businesses (motels, restaurants, outfitters, etc.)                        |
| <input type="radio"/> | <input type="radio"/> | Maps/brochures/rack cards   |
| <input type="radio"/> | <input type="radio"/> | Newspaper/magazine articles   |
| <input type="radio"/> | <input type="radio"/> | Lake Roosevelt NRA website: www.nps.gov/laro                                    |
| <input type="radio"/> | <input type="radio"/> | Other websites, please specify: <input style="width: 150px;" type="text"/>      |
| <input type="radio"/> | <input type="radio"/> | Previous visits   |
| <input type="radio"/> | <input type="radio"/> | School class/program  |
| <input type="radio"/> | <input type="radio"/> | Social media (e.g., Facebook, Twitter, etc.)                                    |
| <input type="radio"/> | <input type="radio"/> | Lake Roosevelt NRA social media   |
| <input type="radio"/> | <input type="radio"/> | Television/radio programs/DVDs  |
| <input type="radio"/> | <input type="radio"/> | Travel guides/tour books (such as AAA, etc.)                                    |
| <input type="radio"/> | <i>na</i>             | Other, this visit, please specify: <input style="width: 150px;" type="text"/>   |
| <i>na</i>             | <input type="radio"/> | Other, future visit, please specify: <input style="width: 150px;" type="text"/> |

**c) From the sources marked in column (a), did you and your personal group receive the type of information about the park that you needed?**

- No → **If NO, what type of park information did your group need that was not available? Please be specific.**
- Yes

**Q2. a) If you and your personal group used the park website ([www.nps.gov/laro](http://www.nps.gov/laro)) prior to or during this visit, please rate how helpful the website was in planning your visit, by marking one response below.**

- Did not use the park website  **Go to Question 3**
- Not at all helpful
- Somewhat helpful
- Moderately helpful
- Very helpful
- Extremely helpful

**b) If you rated the park website as “Not at all helpful” or “Somewhat helpful,” what would you suggest to improve the current website?**

**Q3. a) How did this visit to Lake Roosevelt NRA fit into your personal group’s travel plans? Please mark only one.**

- Lake Roosevelt NRA was the primary destination
- Lake Roosevelt NRA was one of several destinations
- Lake Roosevelt NRA was not a planned destination

**b) If Lake Roosevelt NRA was not your primary destination, what was?**

**Q4. Management of Lake Roosevelt NRA is a cooperative effort from the National Park Service, the Bureau of Reclamation, the Confederated Tribes of the Colville Indian Reservation, the Spokane Tribe of Indians, and the Bureau of Indian Affairs. Prior to receiving this questionnaire, were you aware of the different entities that collaboratively manage this site? Please mark only one.**

- Yes, aware of the different groups managing Lake Roosevelt NRA
- No, thought Lake Roosevelt NRA was managed by National Park Service only
- No, thought Lake Roosevelt NRA was managed by other organizations, not by the National Park Service
- Didn’t know who managed Lake Roosevelt NRA

**Q5. What were your reasons for visiting Lake Roosevelt NRA on this trip? Please mark all that apply.**

- Visit a National Park Service site
- Water related recreational activities (fishing, swimming, boating, etc.)
- Other recreational activities (hunting, hiking, picnicking, etc.)
- Sightsee/take a scenic drive
- Camp in developed campgrounds
- Camp in a primitive setting such as shoreline camping
- Enjoy solitude/quiet
- Bird-watching
- Wildlife viewing (other than bird watching)
- Educational/learning reason
- Visit historic places around the lake area
- Other, please specify:

**Q6. a) In many national park units, the National Park Service uses fire under prescribed weather and burning conditions to meet specific resource management objectives, such as reduction of non-native plants, restoration of native vegetation, and removal of unnatural levels of woody or grassy material that could cause a catastrophic fire. Prior to reading the statement above, were you aware of these purposes for conducting prescribed burns?**

- Yes → *How did you become aware?*
- No

**b) If you and your personal group were to visit Lake Roosevelt NRA in the future, would you be willing to tolerate short periods (up to 2 days) of occasional smoke or reduced visibility and/or temporarily blackened fields or trees resulting from prescribed burns?**

- Yes, likely
- No, unlikely
- Not sure

**Q7. On this visit, were the signs directing you and your personal group to your destinations at Lake Roosevelt NRA adequate? Please mark one response for each.**

**a) Signs on highways.**

- Yes
- No → *Please explain:*
- Did not use

**b) Signs in communities.**

Yes

No → *Please explain:*

Did not use

**c) Signs inside the park.**

Yes

No → *Please explain:*

Did not use

**Q8. How important is protection of the following to you and your personal group? Please mark one answer for each attribute, resource, or experience.**

| Attribute/resource/experience                       | Not important         | Somewhat important    | Moderately important  | Very important        | Extremely important   |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Clean air (visibility)                              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Clean water   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Natural quiet/sounds of nature                      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Recreational opportunities (fishing, boating, etc.) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Scenic views  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Native vegetation (trees, shrubs, grasses, etc)     | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Wildlife habitat                                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Night sky viewing                                   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Solitude  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Educational opportunities                           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Cultural and historic sites/buildings               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

**Q9. a) Were you aware of any fish advisories on your visit to Lake Roosevelt NRA?**

No → **Go to Question 10**

Yes → *How did you become aware of the advisory?*

**b) How did the advisories affect your visit?**

**Q10. a) Please rate the importance of the services and facilities listed to your visit from 1-5 in column (a).**

**b) Next, Please mark all the visitor services and facilities that you or your personal group used during this visit to Lake Roosevelt NRA in column (b).**

**c) Finally, for only those services and facilities that you or your personal group used, please rate their quality from 1-5 in column (c).**

**a) Importance:**

- 1=Not important
- 2=Somewhat important
- 3=Moderately important
- 4=Very important
- 5=Extremely important

**b) Used on this visit**

- Yes
- No

**c) Quality:**

- 1=Very poor
- 2=Poor
- 3=Average
- 4=Good
- 5=Very good

|                      |                      | Services and facilities                             | Yes                   | No                    |                      |
|----------------------|----------------------|---|-----------------------|-----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | Access for people with disabilities                 | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Assistance from staff                               | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Visitor Center restrooms                            | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Exhibits  | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Junior Ranger program                               | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Visitor Center                                      | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Boat launches and marinas                           | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Developed campgrounds                               | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Shoreline camping                                   | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Public shoreline access                             | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Park website  | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Picnic/day use areas                                | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Park brochure/map                                   | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Ranger-led programs                                 | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Sales items at Visitor Center                       | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Trails  | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Concession services (gas, groceries, mooring, etc.) | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Restrooms   | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | Parking areas                                       | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |

**Q11. a) On this visit to Lake Roosevelt NRA, did you and your personal group visit the NRA on more than one day?**

- Yes **Go to Part B of this question**
- No **Go to Part C of this question**

**b) If YES, on how many days did you visit Lake Roosevelt NRA?**

*Number of days*

**c) If NO, how many hours did you visit Lake Roosevelt NRA?**

*Number of hours*

**Q12. a) On this trip, did you and your personal group stay overnight away from your permanent residence in the Lake Roosevelt NRA area (within 50 miles)?**

- Yes
- No **Go to Question 13**

**b) If YES, please list the number of nights you and your personal group stayed?**

*Number of nights (within 50 miles of Lake Roosevelt NRA)*

**c) In which types of lodging did you and your personal group spend the night(s)? Please mark all that apply.**

- Lodge, motel, hotel, cabin, rented condo/home, bed & breakfast, etc.
- RV/trailer camping
- Tent camping in developed campground
- Camping in developed boat-in campground
- Shoreline camping
- Personal seasonal residence
- Residence of friends or relatives
- Houseboat
- Other, please specify:

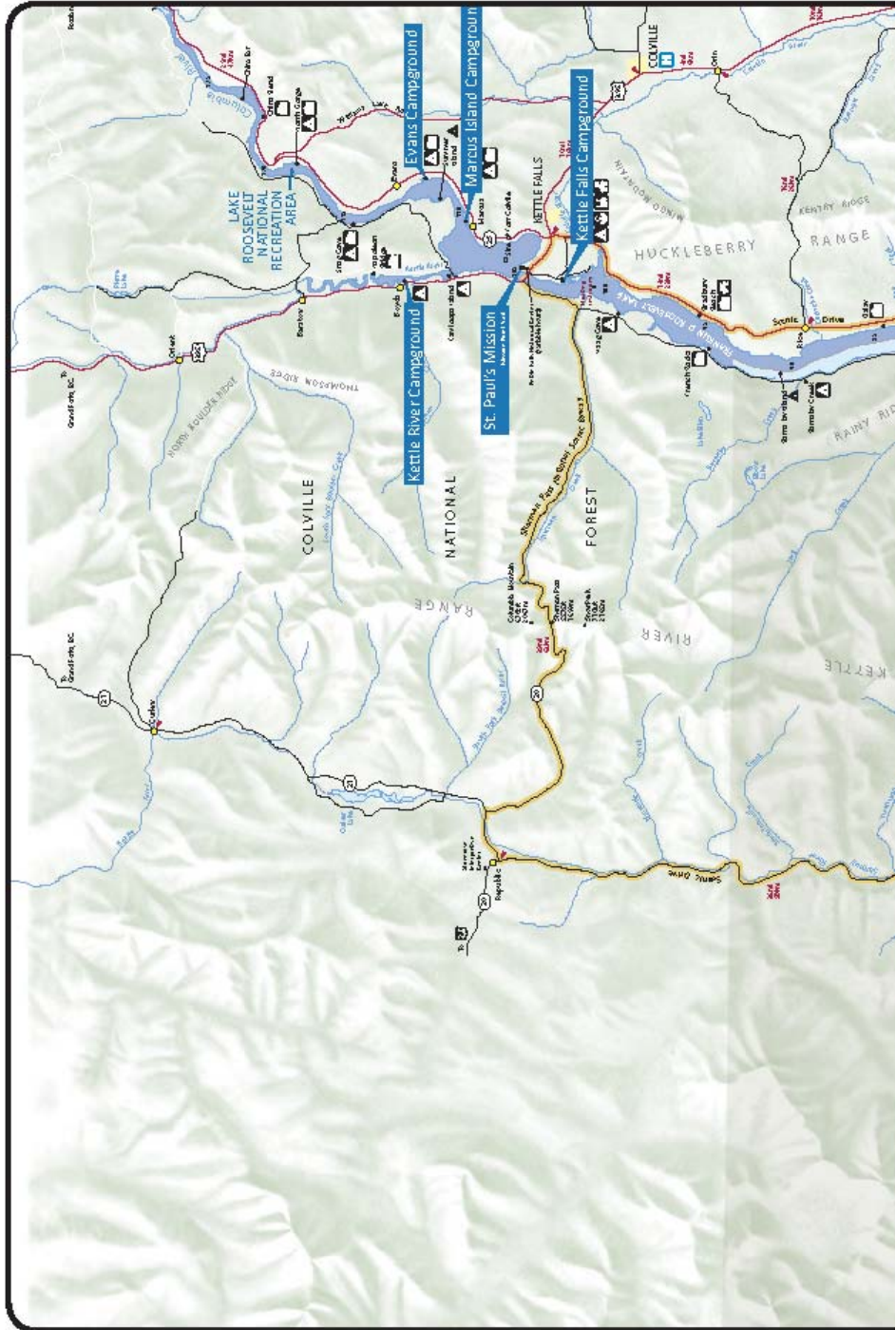


Q13. Using the map below, please indicate locations where additional services or facilities would help to enhance your visit by placing the appropriate letter at the location.

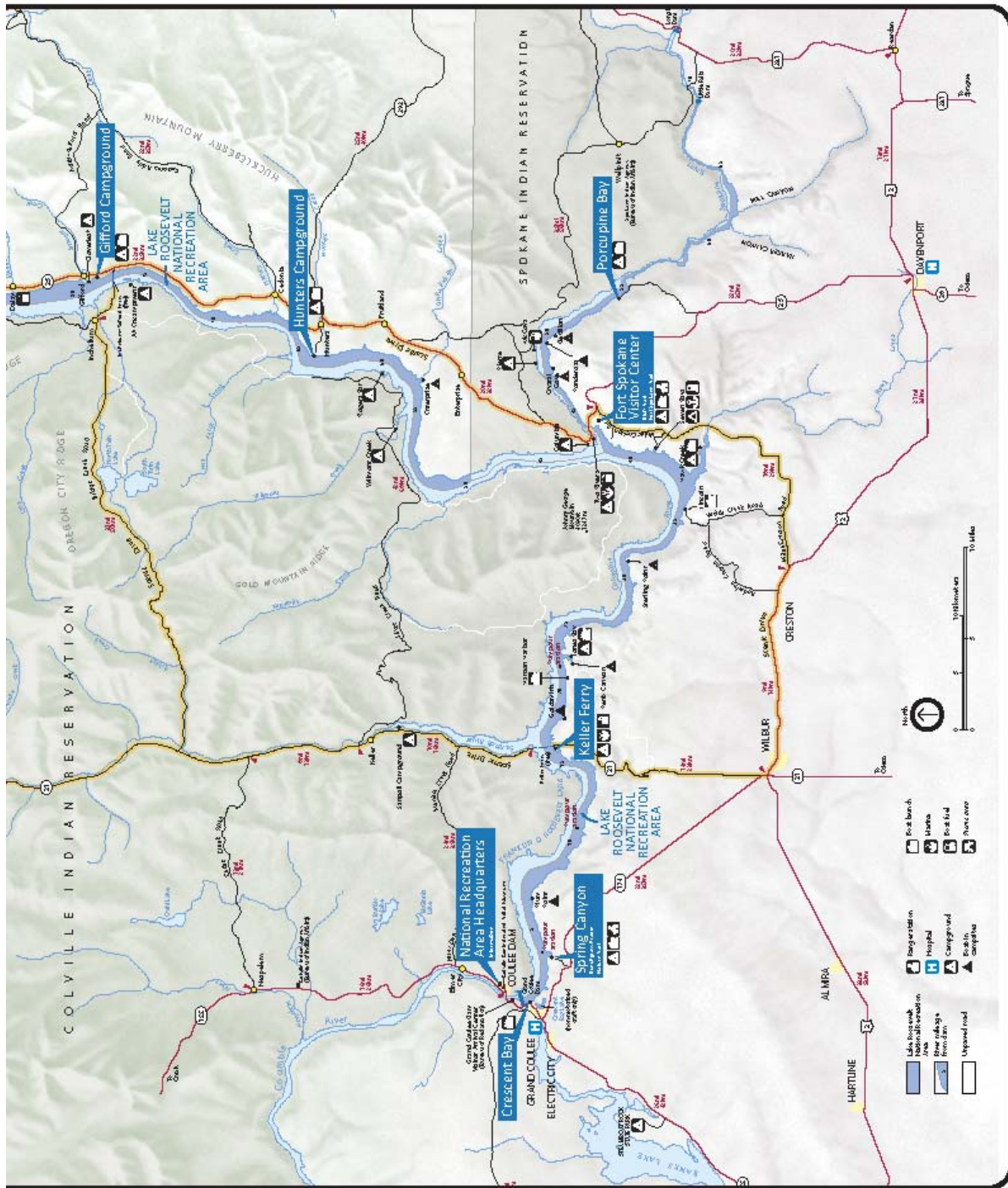
Use these letters to identify locations where additional services or facilities would help to enhance your visit.



- P** = Additional parking or facilities
- S** = Informational/directional signs
- E** = Emergency or safety information
- R** = Ranger presence







**Q14. How would the above additional parking/facilities, signage, information, or ranger presence you identified on the map enhance your visit experience? Please be specific.**

**a) Additional parking or facilities**

**b) Informational/directional signs**

**c) Emergency or safety information**

**d) Ranger presence**

**Q15. a) On the list below, please mark all the areas at Lake Roosevelt NRA that you and your personal group visited on this trip. Use the map on the previous page to help identify locations visited.**

|   |   |
|---|---|
| <input type="radio"/> Crescent Bay                                |   |
| <input type="radio"/> Spring Canyon                               |   |
| <input type="radio"/> Keller Ferry                                |   |
| <input type="radio"/> Fort Spokane                                | <b>On the lake in general:</b>                                  |
| <input type="radio"/> Porcupine Bay                               | <input type="radio"/> From Crescent Bay to Keller Ferry         |
| <input type="radio"/> Hunters Campground                          | <input type="radio"/> From Keller Ferry to Fort Spokane         |
| <input type="radio"/> Gifford Campground                          | <input type="radio"/> From Fort Spokane east on the Spokane Arm |
| <input type="radio"/> Kettle Falls Campground                     | <input type="radio"/> From Enterprise to Gifford                |
| <input type="radio"/> St Paul's Mission                           | <input type="radio"/> From Gifford to Kettle Falls              |
| <input type="radio"/> Kettle River Campground                     | <input type="radio"/> From Kettle Falls to Onion Creek          |
| <input type="radio"/> Marcus Island Campground                    | <input type="radio"/> On the Kettle River                       |
| <input type="radio"/> Evans Campground                            |   |
| <input type="radio"/> Other, please specify: <input type="text"/> |   |

**b) At the locations you visited, did you experience any problems that should be addressed by park management?**

Yes, please explain:

No

**Q16. a) As you were planning your trip to Lake Roosevelt NRA, which activities did you and your personal group expect to participate in during this visit? Please mark all that apply in column (a).**

**b) Which activities did you and your personal group actually participate in at Lake Roosevelt NRA on this visit? Please mark all that apply in column (b).**

| a) Expected activity   | b) Activity on this visit |
|--|---------------------------|
| <input type="radio"/> Attending ranger interpretive programs               | <input type="radio"/>     |
| <input type="radio"/> Camping  | <input type="radio"/>     |
| <input type="radio"/> Paddling (canoe or kayak)                            | <input type="radio"/>     |
| <input type="radio"/> Boating (power or sail boats)                        | <input type="radio"/>     |
| <input type="radio"/> Enjoying natural quiet                               | <input type="radio"/>     |
| <input type="radio"/> Enjoying native vegetation/scenery                   | <input type="radio"/>     |
| <input type="radio"/> Fishing  | <input type="radio"/>     |
| <input type="radio"/> Hiking   | <input type="radio"/>     |
| <input type="radio"/> Horseback riding                                     | <input type="radio"/>     |
| <input type="radio"/> Photography  | <input type="radio"/>     |
| <input type="radio"/> Picnicking   | <input type="radio"/>     |
| <input type="radio"/> Visiting historic and educational sites              | <input type="radio"/>     |
| <input type="radio"/> Star-gazing  | <input type="radio"/>     |
| <input type="radio"/> Swimming   | <input type="radio"/>     |
| <input type="radio"/> Houseboating   | <input type="radio"/>     |
| <input type="radio"/> Viewing wildlife/birds                               | <input type="radio"/>     |
| <input type="radio"/> Other, please specify below:<br><input type="text"/> | <input type="radio"/>     |

**c) Which one of the above activities was most important to you and your personal group on this visit? Please list only one response.**

**d) Were there any activities that you and your personal group had expected to do but were unable to do?**

- Yes, which activities:
- No

**e) If YES, why weren't you able to do what you wanted to do? Please mark all that apply.**

- Facilities were unavailable at the time of the visit
- Time constraints
- Weather conditions
- Other, please specify:

**Q17. During this visit to Lake Roosevelt NRA, please indicate how the following elements may have affected your personal group's park experience. Please mark one response for each element.**

| Element  | Detracted from        | No effect             | Added to              | Did not experience    |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| Availability of ranger interpretive programs                 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Consumption of alcohol by other visitors                     | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Development along the lake                                   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Noisy visitors   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Crowding   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Human waste  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Litter on the lake and shoreline (glass, plastic, Styrofoam) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Public access areas to the lake                              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Ranger presence  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Signage for the area   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Visitors using good water ethics                             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Visitors using poor water ethics                             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

**Q18. a) On this visit, were you and your personal group with the following types of organized groups? Please mark one for each.**

| Organized group type                                  | Yes                   | No                    |
|---|-----------------------|-----------------------|
| Guided fishing or hunting group                       | <input type="radio"/> | <input type="radio"/> |
| School/educational group                              | <input type="radio"/> | <input type="radio"/> |
| Other organized group (business, church, scout, etc.) | <input type="radio"/> | <input type="radio"/> |

**b) If you were with one of these organized groups, how many people, including yourself, were in this organized group?**

Number of people

**Q19. a) On this visit, what kind of personal group (not guided tour/school/other organized group) were you with? Please mark one.**

- Alone
- Family
- Friends
- Family and friends
- Other, please specify:

**c) On this visit, how many people were in your personal group, including yourself?**  
 Number of people

**c) How many vehicles did your personal group use to enter Lake Roosevelt NRA?**  
 Number of vehicles

**Q20. For you and your personal group on this visit, please provide the following. If you do not know the answer, please leave it blank.**

|           | a) Current age                            |   | b) Zip code                                | Number of visits (past 12 months)         |   | Number of lifetime visits                 |   |
|-----------|---|---|--|---|---|---|---|
| Yourself  | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 100px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> |
| Member #2 | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 100px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> |
| Member #3 | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 100px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> |
| Member #4 | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 100px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> |
| Member #5 | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 100px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> |
| Member #6 | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 100px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> |
| Member #7 | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 100px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> | <input style="width: 20px;" type="text"/> |

**Q21. a) Does anyone in your personal group have a physical condition that made it difficult to access or participate in park activities or services?**

- Yes
- No **Go to Question 22**

**b) If YES, what activities or services did the person(s) have difficulty accessing or participating in? Please mark all that apply.**

- Park facilities
- Exhibits or visual displays
- Audio programs
- Interpretive/educational programs or activities
- Other, please specify:

**c) Because of the physical condition, what specific problems did the person(s) have during this visit to Lake Roosevelt NRA? Please mark all that apply.**

- Hearing (difficulty hearing ranger programs, audio-visual exhibits or programs, or reservation desk staff, even with hearing aid)
- Visual (difficulty seeing exhibits, directional signs, visual aids that are part of programs)
- Mobility (difficulty accessing facilities, services, or programs, even with walking aid and/or wheelchair)
- Other, please describe:

**Q22. a) Are you or members of your personal group Hispanic or Latino? Please mark one for each group member? Please mark yes or no for each group member in section (a).**

**b) What is the race of each member of your personal group? Please mark one or more for you and each group member in section (b).**

|           | Hispanic or Latino    |                       | American Indian or Alaska Native |                       | Black or African American | Native Hawaiian or other Pacific Islander |                       | White                 |
|-----------|-----------------------|-----------------------|----------------------------------|-----------------------|---------------------------|---|-----------------------|-----------------------|
|           | Yes                   | No                    | Alaska Native                    | Asian                 |                           | Islander                                  |                       |                       |
| Yourself  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/>     | <input type="radio"/>                     | <input type="radio"/> | <input type="radio"/> |
| Member #2 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/>     | <input type="radio"/>                     | <input type="radio"/> | <input type="radio"/> |
| Member #3 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/>     | <input type="radio"/>                     | <input type="radio"/> | <input type="radio"/> |
| Member #4 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/>     | <input type="radio"/>                     | <input type="radio"/> | <input type="radio"/> |
| Member #5 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/>     | <input type="radio"/>                     | <input type="radio"/> | <input type="radio"/> |
| Member #6 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/>     | <input type="radio"/>                     | <input type="radio"/> | <input type="radio"/> |
| Member #7 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/>     | <input type="radio"/>                     | <input type="radio"/> | <input type="radio"/> |

**Q23. Which category best represents your annual household income? *Please mark only one.***

- Less than \$24,999
- \$25,000-\$34,999
- \$35,000-\$49,999
- \$50,000-\$74,999
- \$75,000-\$99,999
- \$100,000-\$149,999
- \$150,000-\$199,999
- \$200,000 or more
- Do not wish to answer

**Q24. a) What did you and your personal group like *most* about this visit to Lake Roosevelt NRA?**

**b) What did you and your personal group like *least* about this visit to Lake Roosevelt NRA?**

**Q25. Is there anything else you and your personal group would like to tell us about your visit to Lake Roosevelt NRA?**

**Q26. Overall, how would you and your personal group rate the quality of facilities, services, and recreational opportunities at Lake Roosevelt NRA during this visit? *Please mark only one.***

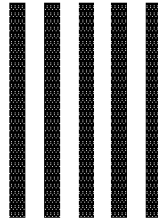
|                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Very poor             | Poor                  | Average               | Good                  | Very good             |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

***Thank you for your help!***

**Please seal this questionnaire in the postage-paid envelope provided and drop it in any U.S. mailbox.**



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



SESRC --- 1801  
3905-1511

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1 PULLMAN, WA

POSTAGE WILL BE PAID BY ADDRESSEE

WASHINGTON STATE UNIVERSITY  
2580 NE GRIMES WAY  
PULLMAN WA 99163-9916





## Appendix C: Visitor comments.

### Question 24a

What did you and your personal group like most about this visit to Lake Roosevelt NRA?

- A very nice clean camping area.
- Ability to camp, visit family, boat on water, swim.
- Ability to leave campsite unattended during the day while boating/fishing and not have anything stolen or removed.
- Ability to reserve campsites. Beautiful water and scenery.
- Access of boat launch, parking, and the natural scenery.
- Access to a wonderful lake.
- Access to fishing.
- Access to fishing.
- Access to lake.
- Access to shoreline camping.
- Access to shoreline.
- Access to such a beautiful lake. We enjoyed skiing, tubing, and just relaxing on the boat.
- Access to the lake, fishing, small campground setting (Hawk Creek).
- Access, clear water, size, get away from people.
- Access.
- Adequate boating opportunities.
- Always a great experience.
- Always love the scenery.
- Area.
- As always, we enjoyed our visit to Lake Roosevelt NRA. We met some nice people in the camp. Fishing was very slow, however.
- Atmosphere.
- Availability to park and launch.
- Awesome fishing.
- Beach camping, relaxing, and seeing bald eagles.
- Beach camping; can always find a great fishing hole, peaceful surroundings, and wildlife (coyote, deer, eagle, osprey, bear).
- Beach.
- Beaches, nature and boating!
- Beaches/coves to privately camp.
- Beautiful area, good fishing.
- Beautiful area.
- Beautiful area.
- Beautiful area; I walk or bike to the Kettle River Campground every day.
- Beautiful country, clean water, fishing. Did have an eagle steal a fish while it was being reeled in.
- Beautiful country. Large area to boat in so never crowded on the water.

- Beautiful day on water.
- Beautiful facility.
- Beautiful fishery.
- Beautiful lake environment. Clean areas and mostly quiet.
- Beautiful lake for swimming and camping.
- Beautiful lake. Great fishing.
- Beautiful landscape and uncrowded during mid-week.
- Beautiful scenery and being on the water is just relaxing.
- Beautiful scenery and very good monuments.
- Beautiful scenery of the Kettle Falls area.
- Beautiful scenery, historic significance.
- Beautiful scenery, quiet, wildlife viewing opportunities.
- Beautiful scenery, well maintained swimming, picnic areas, and campground. Very friendly and helpful camp host and rangers at Fort Spokane.
- Beautiful view, quiet place, easy boat docks.
- Beautiful.
- Beauty of area.
- Beauty of NRA.
- Beauty of the area.
- Beauty of the lake, clean water, and air.
- Beauty, history.
- Been going there since I was a kid 50+ years.
- Being able to boat to and stay on the beaches in our boats.
- Being able to camp on the beach for a week.
- Being able to enjoy the outdoors!
- Being able to reserve our campsites months in advance, so we could all camp as a group.
- BEING AWAY FROM THE HUSTLE OF LIFE AND JUST RELAXING.
- Being in outdoors and just taking it all in. Time with family and friends, relaxation.
- Being on the water although there were a lot of boats.
- Being on the water and beauty.
- Being on the water and not have a lot of boats buzzing around. We like the solitude and viewing wildlife as we boat up and down the lake and when you're fishing. The campgrounds are generally not overly crowded and there's usually room to moor your boat.
- Being on the water.
- Being there to boat and fish in uncrowded waters.
- Being together with our friends.
- Being with friends and family and getting away from home for a while.
- Boat launch access.
- Boat launch at Spring Canyon. Fishing.
- Boat launch, scenery, and camping.
- Boat launch.
- BOAT RAMP CONDITIONS WERE EXCELLENT

- Boat ramp is excellent.
- Boat ramp.
- Boating and campfires.
- Boating and camping.
- Boating and fishing was the purpose of the trip. We visited Fort Spokane unexpectedly and loved it! The ranger was very informative and the exhibits and maps were excellent in the Visitor Center. So glad for a restroom. Walked the entire site and soaked up history we did not know about before.
- Boating and fishing, quiet and peaceful.
- Boating and shoreline.
- Boating and spending time as a family.
- BOATING EXPERIENCE, SWIMMING, CAMPING & PINICKING.
- Boating fishing, natural beauty. Undeveloped along lake.
- Boating, camping facilities, swimming.
- Boating, camping, fishing.
- Boating, swimming, fishing, camping.
- Boating, swimming, fishing.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Boating.
- Both caught fish limits.
- Calm, clean water.
- Calm/warm water.
- Came to fish for walleye.
- Camp and boat.
- Campfire at night when the mosquitos were gone.
- Campgrounds, boating and day use area for kids to swim and play. Fort Spokane is the best campground in the Inland Northwest.
- Camping (with our senior discount). America the beautiful.
- Camping along the water
- Camping, boat, swimming, and water sports.
- Camping and boating.

- Camping, enjoying family and friends, and hiking.
- Camping and enjoying the scenery!
- Camping, fishing and hiking.
- Camping and fishing were great. We were disappointed about the upkeep of the restrooms at Keller Ferry campground.
- Camping experience was very good except for the weather, for which none of us (you or us) have any control. But, when the sun was shining, it was terrific.
- Camping in campgrounds with campfire and swimming.
- Camping in the nature. Time to relax and visit with family.
- Camping in the solitude of the walk-on sites.
- Camping on the shoreline and being away from the public.
- Camping together and boating.
- Camping with family and friends.
- Camping with family; boating the Columbia.
- Camping with friends, easy access to water. Large group campsite that fit many families.
- Camping, boating and campfires.
- Camping, fishing, wildlife.
- Camping, fishing.
- Camping, swimming, and boating.
- Camping, swimming, hiking.
- Camping, weather, fishing, relaxing.
- Camping.
- Camping.
- Camping.
- Camping.
- Camping.
- Camping.
- Campsite along the lake. Birds and the stars.
- Campsite right on the lake.
- Campsite, boat launch, large kokanee.
- Campsites.
- Catching fish.
- Catching fish.
- Catching huge kokanee!
- Catching kokanees.
- Catching walleye. We are very upset that the natives are trying to reduce the walleye population. I know many others would not fish in Lake Roosevelt without the walleye there. I love Lake Roosevelt for the walleye fishing. That is the only reason that I and my friends go there. We saw mountain sheep; that was pretty cool.
- Caught 2 kokanee.
- Caught our limit of fish!
- Clean atmosphere/not too close to other campers.

- Clean camping facilities.
- Clean ground and scenic view.
- Clean nice campground.
- Clean park, good boat ramp, friendly camp host, good fish cleaning station, room between camp spots.
- Clean restroom. Boat launch ramp sand free, big plus in my book. Thank you.
- Clean swimming water.
- Clean water and good fishing.
- Clean water and walleyes.
- Clean water for fishing & swimming. No crowds.
- Clean water, deck, beautiful view.
- Clean water, shaded areas, green grass, good sand, bathrooms got cleaned regularly.
- Clean water.
- Clean water. Floating dock in swimming area. Volleyball court.
- Clean water/fishing.
- Clean, ease of launch, great docks and protection scraping boat, lots of parking - ease of parking.
- Clean, good facilities, safe. Good sites. Many pleasant sites, wildlife, boating opportunities.
- Cleanliness of the park and boat ramps.
- Cleanliness.
- Climate, boat camping, less crowded.
- Close by big lake.
- Close to home.
- Close to Spokane, the beaches.
- Close to water, close to home, overall clean sites.
- Close to where we live. Beautiful spot.
- Companionship.
- Company, scenery, fishing.
- Convenience.
- Day use area at Hunters Park.
- Docking facility.
- Docking for boats close. Nice swim area.
- Ease of access to boat ramp.
- Ease of boat entry.
- Ease of finding a camping spot.
- Easy access to boat launch and parking area. Beautiful area.
- Easy access to boat ramp.
- Easy access to lake.
- Easy access to the boat launch with solid dock and parking.
- Easy access, beauty of the area, open space.
- Easy access, good swimming area.
- EASY BOAT LAUNCH AT FT SPOKANE. NICE CAMPGROUND.

- Easy to maneuver and accessible boat ramps and quality of fish.
- Enjoy fishing, boating, camping with peace and quiet.
- Enjoyable day fishing and the floating restrooms.
- Enjoyed family birthday party, barbecue at the park - facilities.
- Enjoyed the water to cool down on a hot summer day.
- Enjoying family time, swimming, picnics, and boating.
- Enjoying the area.
- Enjoying the peace and quiet of camping.
- Evans Campground is almost always uncrowded and has excellent day use facilities.
- Everything was in good repair and well maintained. Beautiful scenery, etc. Campground looks nice and we may stay there next trip. Would be nice if there were a few campsites with electricity for a travel trailer.
- Everything.
- Everything.
- Everything.
- Everything. We love Lake Roosevelt.
- Everything. Appreciate the fish cleaning stations.
- Excellent boat launching facilities and fish cleaning facilities.
- Excellent boating conditions. Peaceful camping/not busy.
- Excellent day use park and beach/sand access with boat.
- Except for the two nights cited earlier, folks seemed considerate of fellow campers, by 10 pm things quieted down to a reasonable level. Nice to see a variety of bird and animal species. The mixture of introduced and natural plants, trees, and berries was nice. Boat launch and docks were satisfactory.
- Expanse.
- Exposure to Native American history and culture.
- Familiar area that's relatively unspoiled, quiet, usually, and not developed to the shoreline like most lakes.
- Family fellowship, swim, fishing, camp cooking, no noise, phones, etc. Campfire at night under stars.
- Family time and nice beaches.
- Family time.
- Family time.
- Family time.
- Family together swimming, boating, barbecuing and sitting around campfire.
- Family tradition. Lakefront. Good fishing. Peaceful, other than generators. Beautiful.
- Few on the water, family and friends.
- First come, non-reserved camp sites
- fish cleaning station and RV dump site
- Fishing and boat ramp.
- Fishing and boating.
- Fishing and boating.
- Fishing and boating.
- Fishing and boating.
- Fishing and camping.

- Fishing and cooking on an open fire!!
- Fishing and swimming.
- Fishing and the weather.
- Fishing and visiting with friends and family.
- Fishing and wildlife.
- Fishing dock.
- Fishing for, and catching and releasing WALLEYE!
- Fishing for and catching walleye that were 14" in length. We are very upset by the allowance of the National Park Service letting the Indians net and kill the walleye in preference of rainbow trout, which we don't like and will kill and feed to the eagles if we catch them on our walleye gear. As a result of allowing these actions, the majority of walleye are 14.5 inches or less. This is unacceptable, as the perfect eating size is 16-19 inches. We used to be able to catch enough of this size to fill our freezer for the winter months or the opening of the next fishing season. The Indians are not netting the walleye in order to eat them ONLY TO KILL THEM. This is unacceptable!
- Fishing for kokanee.
- Fishing for kokanee.
- Fishing the waters of Lake Roosevelt under the rules of WDFW. Please do all you can to ensure fishing stays under this jurisdiction. Do not transfer to the tribes as discussed in the Spokane paper last week.
- Fishing walleye, camping.
- Fishing was good!
- Fishing was good.
- Fishing was good...both walleye and silvers. We DO NOT support getting rid of walleye from lake. We have always been able to fish for both without difficulty.
- Fishing was great this year!
- Fishing, boat launch.
- Fishing, camping and access to the lake.
- Fishing, clean water, buoys marking water hazards.
- Fishing, fish cleaning station.
- Fishing, on the water, being alone in coves.
- Fishing, quiet on the lake, not much boat traffic or shore traffic.
- Fishing, quiet.
- Fishing, scenery, stargazing, hikes.
- Fishing, sightseeing, peacefulness, relaxation.
- Fishing, swimming.
- Fishing, view, love Keller area
- Fishing, views.
- Fishing, wildlife & beauty.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.

- FISHING.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing.
- Fishing/swimming.
- Floating the river.
- Fort Spokane and the general area (we stayed near Colville) were beautiful. The low population density combined with the natural beauty of the area was remarkable, and we loved being able to spend time here.
- Fort Spokane visit.
- Fort Spokane.
- Fort Spokane.
- Freedom that living simply gives. Things that are routine and sometimes boring at home become rewarding and relaxing when away from home in the surroundings of nature. Even if home is only 10 miles up the road.
- Freedom.
- Friendly and informed staff, interesting historical information



- Full RV hookup, fishing.
- Fun in the sun on the water.
- Getting away from the city.
- Getting away to a private beach.
- Getting out camping and having a good time.
- Giant kokanee.
- Good campgrounds.
- Good camping place.
- Good fishing and swimming. Very nice fish cleaning station.
- Good fishing for kokanee.
- Good fishing.
- Good fishing.
- Good fishing.
- Good fishing.
- Good walleye fishing.
- Good water and beautiful setting.
- Good weather (but no fish biting).
- Good weather and fishing.
- Good weather and fishing.
- Grand Coulee Dam.
- Grand Coulee Dam/laser show.
- Grandchildren becoming Junior Park Rangers.
- Grassy, relatively clean campground area. Good fishing, easy to launch boat, clean fish.
- Great boat launch, clean water, wonderful soft, sandy public beach, shade, and boat docks at boat-in campground.
- Great boat launch.
- Great boat launch.
- Great boat launches.
- Great fishing and scenery.
- Great fishing! You never know for sure what you're gonna catch.
- Great- Love it and ranger was great and friendly
- Great place to tan.
- Great ranger on duty added so much to the too short of a visit.
- Great time together, as usual, at the park.
- Great water, great scenery. We felt like we had this beautiful place to ourselves. Great time with 7 of our grandchildren.
- Great weather Very nice water for boating and lots of access to shoreline. Great campsites and price is right.
- Great weather.
- Green lawn, covered picnic area great for inclement weather.
- Group camping.
- Hanging out having fun.
- Having the boat close and accessible, good restrooms.

- How beautiful the area is.
- How clean it was at the launch and the water was clean. Fishing was good too.
- How large and beautiful it is. Saw occasional other boaters but so much room for all - no problems.
- Huckleberry picking.
- I am an avid walleye fisherman; 90% of my visits are strictly for fishing.
- I enjoyed the campground. I enjoyed the day use park. The boat launch and camping were all excellent. I enjoyed the fishing even though I didn't catch anything but there was a stir. System happening during my visit.
- I had no idea that the Visitor Center was so informative and modern!
- I have been going to Lake Roosevelt from Porcupine to Hawk Creek for over 25 years. Winter and summer. It's the greatest place ever.
- I live here.
- I love that Hawk Creek is still there, essentially the same as it has been for my entire life. Resist developing it, keep the expectation that it will be a quiet, remote, place to camp and picnic.
- I really like the undeveloped areas of the lake. Miles of land without homes and buildings etc.
- I think the camp host was outstanding & extremely helpful. Others in our group liked the location's nearness to the Lake.
- Info at Visitor Center and the lake.
- Information about Glacial Lake Missoula.
- Isolation.
- It is close to home.
- It was a terrible day for fishing and boating. It rained most of the time and we even experienced hail along with concern about the lightning. Now we know our boat can handle bad weather fairly well.
- It was away from the city drama!
- It was during the week so it was a quiet visit.
- IT WAS EXTREMELY CLEAN AND WELCOMING.
- It was not as busy as it sometimes is! We enjoyed peace and quiet with our family!
- It was on our route and not too expensive.
- It was quiet.
- It was relaxing, the park was clean and we were able to be close to the water and enjoy the beach with young children.
- It was there to have a good time.
- It's a beautiful and peaceful area.
- It's close and allows family time without a huge trip. It's always clean.
- It's close to Spokane where we live, it's warm, it's small, it's quiet, and affordable.
- It's only a 25 minute drive from home. Lots of friends to meet up with.
- Junior ranger program, swimming.
- Just a nice place with a great launch facility.
- Just being there.
- Just boating around

- Just love the vastness of the lake and the ability to go to the different areas and beaches.
- Kayaking.
- Keller campgrounds are so nice, but this visit, we had noisy campers for the first three nights. The bathrooms need better attendance, but the boating facilities were wonderful.
- Kettle Falls people are friendly. Great place to just relax and enjoy the sites you encounter.
- Lack of crowding for boating, good conditions for boating.
- Lack of people and crowds. The weather was not excellent for boating, so good parking, no wait at launch and very few boats on the water.
- Lake access from campgrounds.
- Lake Roosevelt is one of the most beautiful destinations on earth. We enjoy the expansive water and shorelines. Also, we love the campsites.
- Lake, evenings, wildlife, people fishing.
- Large body of water. Solitude.
- Large clean campsite with great view of water.
- Large kokanee.
- Large sandy beaches.
- Launch site accessible.
- Launching our sailboats. Sailing on Lake Roosevelt.
- Learning about Ft. Spokane and its physical setting.
- Living here.
- Location and camp host.
- Location and fishing opportunities. Great campground hosts! Meeting interesting fellow campers.
- Location and recreational uses.
- Location and scenic beauty.
- Lots of open space and not too crowded.
- Lots of places to fish.
- Lots of water and no crowd. Variety of activities. Multiple species of fish. Great launch except it's kind of steep.
- Lots of water. Lots of space. Not too crowded. Sunshine. Outhouse serviced by rangers. Sandy beach.
- Lots of wide-open water with no other boat traffic to worry about.
- Love all of Lake Roosevelt.
- Love the area for camping, nice weather.
- Love the clean water and air. Also, uncrowded.
- Love the history, solitude and view.
- Love the water and sandy beaches.
- Love the water and scenery.
- Loved what you have done with the museum. Was not expecting that.
- Miles of beach access to camp on.
- Mostly peaceful.
- Natural and peaceful.

- Natural beauty
- Natural beauty and good fishing.
- Natural beauty, history of the area, and great fishing.
- Nature and water access are at a premium; everyone had fun.
- Nature, beauty, tranquility.
- Never crowded (because recreation area is so large), lots of space for boating and beach time. Close to home.
- Nice campground - clean, well-kept, level spots. Lake - boat launch is perfect, the lake is clean and there are so many beaches! The swimming area was amazing for our kids. The fishing was great as well. Wildlife - we loved seeing the deer and birds in the area.  
Marina - the kids loved the marina store.
- Nice campground, clean, quiet.
- Nice camping experience with our grandchildren.
- Nice clean area grass and shade, space for all of us
- Nice day camp pavilion area. We use it yearly to gather as a family and celebrate our dad's birthday. We will be there again in September for his 94th.
- Nice place to have lunch.
- Nice place.
- Nice scenery, clean water, and nice weather.
- Nightly campfire, games, swimming, boating, fishing.
- No cell phone service.
- No cost.
- No crowds. The new winery. Peace and serenity.
- No smoke in air (last year too many wildfires).
- Normally we spend an entire weekend when we visit Lake Roosevelt NRA. Today's visit was mainly to check out our boat, as it hasn't been running correctly. We loved that it was a fairly quiet day. We stopped at Goldsmith, ate some lunch, and just enjoyed the peace and quiet of the area. We've been camping up here for 20 years, and love it. We always try to leave our camp as clean, or cleaner, than when we arrived. We love the spaciousness of the lake and the quiet solitude most of the time. Since we only live 1 hour from Crescent Bay, it is truly a wonderful place that is within easy access for us to camp.
- Not crowded, private water access.
- Not crowded.
- Not many boats.
- Open water, warm, clean.
- Openness.
- Our togetherness while camping, the camp trails and swimming area.
- Paddling around Crescent Lake.
- Park is well-maintained, staff has always been courteous when needed.
- Paved parking with large pads.
- Paved RV spots.
- Peace and beauty and camping.
- Peace and quiet.

- Peace and serenity and beauty.
- Peace, quiet, and the scenery.
- Peace, relaxation, lake.
- Peace/beauty.
- Peaceful and relaxing environment for kids and family to hang out together and enjoy the summer.
- Peaceful camping! I have camped here for about 40 years and it's one of the few that still has big sites.
- Peaceful swimming, wildlife, nature.
- Peaceful waters and beautiful topography.
- Peaceful.
- Peacefulness.
- Playing on the boat in beaches, relaxing, and paddle boarding.
- Playing on the water, boating, skiing, and swimming.
- Quick and easy access to lake. Nice boat ramps in good condition. Dark skies great for stars and night photography. Lots of interesting natural sites to visit and explore nearby.
- Quiet and clean.
- Quiet and nature.
- Quiet fishing campsites on water's edge.
- Quiet lake time, the lake is clear and clean.
- Quiet night at Gifford campground. Fort Spokane site.
- Quiet out on the lake.
- Quiet time - fishing.
- Quiet without being bothered.
- Quiet, beautiful scenery.
- Quiet, nearness to boat launch, natural beauty of the area and lake. The animal life was wonderful. Have camped in many places but this was one of the nicest.
- Quiet, not too crowded, sandy beach, clean water.
- Quiet, peaceful lake to take our raft out and troll for fish.
- Quiet, swim, fish.
- Quiet, uncrowded, not overly developed. Good fishing and clean vault toilets.
- Quiet.
- Quiet/fishing.
- Quietness, scenery and access to the lake.
- Quietness.
- Quietness/fresh air.
- Quite, clean, and well-kept campground.
- Ranger Greg's programs, canoeing, Visitor Center.
- Really enjoyed learning about the history of Fort Spokane. The ranger did an excellent job!
- Recreation.
- Recreational boating, campsite to ourselves.
- Relatively close to our home combined with large area to boat in.

- Relax.
- Relaxation.
- Relaxing and fishing with friends. The camp host was a congenial asset to the campground and contributed to our pleasant experience.
- Relaxing, fishing, and boating.
- Relaxing.
- Relaxing/nature/swimming/fishing.
- Reminds me of a place I used to camp with my parents. Other than the 4th, Fort Spokane is a great place. I don't really know what more could be done, other than parking, to enhance the visit.
- Rental of the houseboat that was so nice for our whole family vacation. The boating, fishing, swimming was just great.
- Rest and relaxation.
- Restored stables.
- River/beauty.
- Rural.
- Rustic, but not too rustic camping. I grew up in this area and it's always a pleasure to return for a visit. My family has camped at Porcupine Bay all my life - we love this place!
- Sailing.
- Sailing.
- Scenery and ferry.
- Scenery, cleanliness, beaches, grassy campground area.
- Scenery, fishing, not too many people.
- Scenery, fishing, wildlife.
- Scenery, solitude, visiting the dams, lake.
- Scenery.
- Scenery.
- Scenery.
- Scenery.
- Scenery.
- Scenic beauty and clean water.
- Secluded camping near the water.
- Serenity.
- Shore camping, size of lake and friendly people all at an affordable price for a larger family.
- Shoreline camping and the swimming area.
- Shoreline camping.
- Shoreline camping.
- Shoreline camping. It was great time with the family.
- Sights and fishing.
- Small crowd.
- Solitude, good fishing.
- Solitude, uncrowded, good facilities.

- Solitude.
- Solitude.
- Solitude.
- Someone marked the sites with last name and arrival and departure date. Availability to get ice, etc. at store, but it did not have a good drink selection.
- Space for camping.
- Spending time in God's creation.
- Spending time with family and being outdoors enjoying the area.
- Spending time with family.
- Spending time with friends on the lake, swimming, throwing a Frisbee around, eating good food, and boating.
- Spring Valley. The park there on the water with picnic tables, swim area, and boat launch were beautiful and very well kept. It was nice to be able to sit in the grass and be able to supervise the kids while in the swim area.
- Surprisingly quite, only few distracting issues.
- Swimming and family time.
- Swimming and fresh air.
- Swimming and tubing.
- Swimming beach, dock access.
- Swimming by ourselves.
- Swimming, camping with friends.
- Swimming, hiking.
- Swimming.
- Swimming.
- Swimming.
- Swimming.
- Swimming.
- Swimming.
- Taking the triplets out for their first boat fishing trip!!!
- That the water isn't choppy from excessive watercraft like Lake CDA.
- That we were able to camp and play in the water. We were able to unplug from the world. No internet, cell phones, etc. Total family time.
- That we were spending time as a family in a beautiful setting and having fun.
- The 1st come 1st served spots availability. Reserve America discount. Great parks!
- The ability to beach the boat and play on the shore with children and dogs.
- The ability to find a beach with no one on it and play in the sand and water.
- The ability to spend time with family by a nice lake.
- The access to the lake and boat launch were very user friendly and well maintained. The fishing was good.
- The access to the nice dock there at Hawk Creek Campground and the fact that it is a small campground and only gets real noisy on the weekends.
- The amazing lake and beaches.
- The amount of beach available.
- The area is kept very clean.

- The beach was clean. Views were great from our campsite.
- The beautiful area, scenery and the water.
- The beautiful clean water and sandy beach!
- The beautiful lake! What a sight! We love to boat and spend time on the beaches. Our grandchildren love the water sports. We have been coming to Lake Roosevelt for almost 30 years, and bought some view property around 18 years ago. We love the garbage sacks you provide at the launch. We walk the beach and pick up trash, and then drop it in the bins provided at the launch.
- The beautiful lake.
- The beautiful river and surrounding land that provide the recreational opportunities available to us.
- The beautiful scenery and easy lake access.
- The beautiful scenery and water access
- The beautiful sunsets.
- The beautiful views, especially at the beach. We loved the beach!
- The beauty of the area.
- The beauty of the area. When our children were young we spent many many weekends and vacations at Hunters Campground.
- The beauty of the lake. Not crowded.
- The beauty of the scenery.
- The beauty, wildlife (saw moose and eagles), and fishing.
- The beauty.
- The beauty.
- The beauty.
- The boat launch and picnic area at Spring Valley. It was very nice, clean, and picnic tables near trees and the lake.
- The boat launch area at Fort Spokane, the views, the peacefulness, the chance to boat out to different beaches and hang out. Enjoy nature.
- The boating opportunities.
- The campgrounds. It was nice to have a beautiful pavilion to share with other campers and cook under during a storm.
- The camp host and fishing.
- The camp hosts were VERY nice and enjoyable.
- The campground was great.
- The camping and boating.
- The camping experience.
- The camping spot, except the grass surrounding our area, was not cut. The restrooms were clean and didn't smell like most restrooms in this camping situation.
- The clean water.
- The clear water and the sandy beaches.
- The days during the week were quiet, and the fishing was pretty good.
- The easy access of the boat launch.
- The expanse (vista) of serenity.
- The fact that the Colville Indians have left their side of the lake loosely undeveloped.
- The fact that you can camp on the lake without having to share your spot!



- The ferry, shoreline campsite, swimming.
- The fishing and ability to use the park's recreational activities like volleyball, nice grassy areas, and kid toys. Hopefully, the park will bring back kid toys like it had before. I would also like to see another volleyball court put in or at least have the current one maintained better.
- The fishing and camping at Fort Spokane.
- The fishing and getting to see the big horn sheep, eagles, and other wildlife.
- The fishing and scenery.
- The fishing and the beauty of the area.
- The fishing and wildlife.
- The fishing for kokanee because they are larger here than in most other areas.
- The fishing, the scenery, the restrooms.
- The fishing, viewing the wildlife.
- The fishing.
- The fishing.
- The fishing.
- The fishing.
- The fishing.
- The fishing.
- The fishing.
- THE FULL RESERVOIR MADE BOATING EASY AND THE CALM WATER WAS ENJOYABLE. WE LIKE LAKE ROOSEVELT BECAUSE IT IS BIG ENOUGH TO ABSORB MANY PEOPLE AND STILL FEEL EMPTY.
- The Gifford Campground, being next to the water, presented a wonderful panorama with the surrounding mountains. The fire pits allowed us to sit around and enjoy the pleasure of an evening fire.

Negative comment: There needs to be restrictions placed regarding the use of generators. Our neighbor, two sites from us, was running two generators (portable) non-stop. These generators could be scheduled for an hour in the morning and an hour in the evening. This destroys the purpose of coming out and visiting with nature and imparts negative feelings. A rule change is needed.

- The gorgeous scenery, Lake Roosevelt and Columbia River. We really liked Gifford and Kettle Falls Campgrounds. I wish the Kettle Falls one had a beach as the one down the road was too far to walk to.
- The great swimming area. The well-kept picnic area.
- The group site at Fort Spokane was really nice. It was our first time camping at that particular location.
- THE GROUP SITE IS PERFECT FOR OUR FAMILY REUNION BECAUSE IT IS SEPARATE FROM THE MAIN CAMPGROUND. WE USE THE PAVILION LOTS WHILE WE ARE THERE.
- The guide at Fort Spokane was very knowledgeable and friendly. Enjoyed our visit.
- The history of the Native Americans.
- The kids liked the swimming beach.

- The knowledge of the ranger in Fort Spokane. She gave us our own little private tour and then bowed out, leaving us the time to experience the displays without interruption. She was very outgoing, friendly, knowledgeable, and articulate.
- The lake & scenery.
- The lake and all the quiet beaches available to choose from. Also enjoy the Keller Ferry Campground. Just wish there were more sights available.
- The lake and campgrounds.
- The lake and the amount of public shoreline.
- The lake, fishing, boating, water play.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The lake.
- The large body of waterways and the setting.
- The large campsites, very comfortable.
- The natural beauty (with the understanding that it was once a free running river). Also enjoyed Fort Spokane.
- The opportunity to have a picnic and relax in a scenic setting.
- The park was quiet and not a lot of people around. The weather was great. Campers were friendly, as always.
- The paved sites.
- The peace and quiet.
- The peace and quiet. I wish you had a generator law for certain hours.
- The peaceful camping and the AWESOME camp hosts!
- The peaceful quiet and nice people.
- The privacy and solitude.
- The quiet and natural beauty.
- The quiet and non-developed area at Hawk Creek.
- The quiet area for our families to enjoy the lakeside and swimming.
- The quiet beauty and clear water with great fishing.
- The quiet two lane roads, scenery, and few visitors.
- The quiet.
- The quiet.

- The ranger dressed in the late 1800s era military garb worn by soldiers stationed at Fort Spokane, with all the items from his kit, explaining what all the things were and how they were used. Pretty cool.
- The ranger led programs were absolutely the best! Everyone enjoyed them; the ranger was knowledgeable and shared insight regarding fire safety and so many other aspects about the park. We are planning to come back in the spring for the Marcus tour when the water is down.
- The relatives that came to visit were able to access the park within minutes of our house. The park has free entrance so it is affordable for the entire group. The park is clean and well maintained with plenty of beach and tables for the group to picnic or play even as a large group. Lots of shade for the sun sensitive folks.
- The river system.
- The river.
- The scenery and shoreline camping choices. Simply amazing!
- The scenery was beautiful. Loved the ferry ride.
- The scenic views. Fort Spokane Museum. Campground, nice people all over the place.
- The serenity and fact that the Gifford Campground was only half-full on a weekend in July.
- The setting, space we had, solitude and quiet, our family time.
- The shoreline camping facilities. Clean, bathrooms, picnic tables, hiking trails. Too much to list. Hard to pick just one.
- The size of the area and all of the shoreline that is not private. Fishing is pretty good as well.
- The solitude.
- The stunning scenery. It's incredibly beautiful.
- The swimming, trails, and bathroom and garbage close by.
- The trail that runs alongside the lake that is accessible from the campground.
- The variety of opportunities to enjoy water activities.
- The view from our campsite.
- The view, nature, history and solitude.
- The view, the water.
- The views of the lake.
- The water and the scenery.
- The water and views.
- The water level was low enough for beach access and safe boating. When the water is at full pool, there are many floating trees and other debris. When the water is lower than 1287, beach access is good. Once it falls to lower than 1285, beach access is great!
- The water.
- The water.
- The waterfall and foliage.
- The weather and the way the park is maintained.
- The weather, the great public spaces, and the easy small town energy that makes relaxing the theme of every day.

- The well managed park. The fish cleaning station.
- The whole trip!
- The wonderful campground at Evans, and the quiet.
- There are a lot of places to beach.
- Three nice fish.
- Time on the water.
- Time spent with family.
- Time together away from daily grind.
- Time together.
- Time with family and friends.
- Unique geology.
- Variety of experiences available.
- Vast area, never crowded, good launch, and clean water.
- Vastness.
- Very nice boat ramp and facility. Really appreciated the fish cleaning area and bags provided for the fisherman. Also, the fee for launching was reasonable.
- Very nice site, facilities well-maintained.
- Very wild undisturbed nature, clean water, clean camping.
- View of the lake from our campsite.
- View, camp location.
- View, swimming, picnicking, uncrowded beach early in the morning.
- View.
- View.
- Views, facilities, quiet.
- Views, solitude, hiking trail, bicycling on road, deer.
- Views, water, picnic site all in high eastern Washington desert.
- Views.
- Visiting Fort Spokane was very interesting and we did not realize it was there.
- Visiting with family and swimming.
- Volleyball, swimming, and being around nature.
- Walleye fishing and catching. Camping.
- Walleye fishing.
- Walleye fishing.
- Walleye fishing.
- Walleye fishing.
- Wanted to visit historical Fort Spokane. Raised in Spokane.
- Warm smooth water with sandy beaches.
- Wasn't confronted by park services. Fishing was quiet and peaceful.
- Watching the wildlife, awesome weather (for 2 of the 3 days), fishing (even in the rain), scenery, swimming and tubing, and being disconnected from electronics. In general, just everything about being there - we love it.
- Water access on Kettle River, quiet, campground not crowded, campground including bathroom very clean, animal sightings, and relaxing.

- Water access, sandy beaches, wildlife, and nature.
- Water access.
- Water access.
- Water activities.
- Water activities.
- Water and air.
- Water and beach.
- Water and scenery.
- Water and water level.
- Water level was average and there was not a lot of wood in the lake.
- Water recreation.
- Water.
- Water.
- Water.
- Water/shoreline.
- We always enjoy the camping experience. The Walleye Tournament is fun too.
- We are locals, so we fish often. A few days a week. The boat ramp is good; they do a good job of keeping the docks at the right level with the lake. The bathrooms were recently rebuilt; that is nice as well. The docks are great, nice and stable. My elderly father has no problem walking on them.
- We both have lived in the area for several years always nice to visit. Love Lake Roosevelt.
- We came for the swimming and picnicking. The drive is not too far, it's beautiful and it's free!
- We came to fish. Boat launch was good.
- We camp on our boat so we like the pretty beaches we can go out to and camp on our own.
- We caught a fish! The kids and dog went swimming. We had a great family day.
- We don't live far from the lake and we just enjoy going over and relaxing.
- We enjoy boating and recreation.
- We enjoy the boating experience at Porcupine Bay. During the week there is lighter usage and fewer powerboats.
- We enjoy the close camping to the lake's edge that allows us to swim at will.
- We enjoy the close proximity of camping sites to the water. Love the clean and well maintained restrooms.
- We enjoy the solitude and hope that we can raise our kids on the water without overpopulation from visitors. I enjoy that visitors tend to visit Banks Lake more frequently than Lake Roosevelt.
- We enjoyed camping in the provided campsites, enjoying the quiet, and taking walks.
- We enjoyed Fort Spokane site and the campground.
- We enjoyed the spacious, quiet, shady campground.
- We had a good day fishing.
- We had a great time. We liked that the campground was direct on the water and the marina not far away from the camping spot.

- We have a home here. It's home.
- We have been camping/fishing here for 26 years, we like everything about it. We like to camp at the Keller Campground in Oct. when the kids have gone back to school. In the summer, we generally boat camp because you can't get into the campground.
- We have been coming to Lake Roosevelt forever. We have a home on the lake, and our extended family has a cabin on the lake. We love that it isn't over-developed, how large the lake is with so many different areas to explore, we love that we can beach our boat and camp, we love the wildlife and vegetation. We'd like the water to be a little lower more often. We love it here all year round!
- We have been going there for a long time. We camp and boat.
- We have boated and camped there for over 40 years. We enjoy the proximity to our home and easy access.
- We have used Spring Canyon for years and enjoy taking people to see the recreational possibilities we have in our area.
- We like boating and fishing then just relaxing.
- We like the access to the lake, the low amount of people, the scenery, the wildlife, and camping.
- We like to camp as a family in developed campgrounds like Keller. We used to house boat for years until the new boats became too expensive.
- We like to fish.
- We liked the campsites; they were perfect size. Liked that you could park your car in your site. Close bathrooms, running water, and fishing.
- We love camp Na-Bor-Lee! We've been camping there as a family over 30 years.
- We love it! Not crowded, clean water. Great swimming and water sports.
- We love Lake Roosevelt NRA, we have a vacation home in Hunters, WA. It's a boaters dream, clean, beautiful, wonderful parks!
- We love the beauty and fishing.
- We love the boat-in camping sites. I wish there a few more of them, or that the sites were expanded some.
- We love the camping there especially when we get waterfront.
- We love the fishing here.
- We love the lake. Love the campsites at Keller (simple and no service needed).
- We love the quiet camping at Marcus and the wonderful fishing.
- We love the sun, the fantastic water and the beauty of Spring Canyon. It's just such a treat and I can't believe it isn't more popular, but let's keep it quiet! Until 2 years ago it was \$12/night, which was unbelievable. Now it's \$18, which is still incredible.

I love the bats at dusk, the whole thing really. I look forward to shoreline camping via boat sometime.

- We love the warm weather and beautiful beach and clean water.
- We love the water! Boating, friends, and the beach.
- We love this lake. The water temperature, the fishing, and the relative solitude,
- We loved the activities provided by the rangers. The rangers were so wonderful to the Girl Scouts. We would go back for this reason alone.
- We loved the LAKE.

- We really like to camp here for the camping and fishing. We also like the small casino across the bridge.
- We really liked that we were able to fish and also get to enjoy our time together without other visitors getting in the way or being too loud.
- We used the group site. It's a great location to meet everyone and holds a lot of people on the site & is still reasonably priced. Beautiful group site!!
- We were pleasantly surprised at its quiet and availability. We stopped in earlier on the way through at the lake and enjoyed it. We returned to camp on our way back.
- We were there right before and after the 4th of July and it was very quiet and uncrowded. Our grandkids loved it.
- Weather and quietness.
- Weather and water for boating and swimming.
- Weather!
- Weather.
- Well laid out boat launch and parking areas. There was sufficient room to drive without fear of hitting another trailer or vehicle. Also appreciated signage that all vehicles must have a trailer to park there with separate parking area for boat guests. Smart!
- Well maintained facilities.
- When you leave the water, the boat is still clean. Doesn't have that algae grime.
- Wide-open space and low population density.
- Wide-open space on the water.
- Wide-open spaces views, facilities.
- Wide-open spaces, beautiful scenery, the multiple species of fish that we can catch.
- Wildlife and fishing.
- Wildlife sightings.
- You have a very large group of people on social media now that have heard about the great fishing for kokanee in Lake Roosevelt. Many of these people are traveling from west side of the mountains to enjoy the sun and some fishing. It's an area that should be expanded because it will bring more people into the park in the off season time of year during April, May, and June.

Question 24b

What did you and your personal group like least about this visit to Lake Roosevelt NRA?

- A lack of restrooms.
- A stranger parked in our campsite.
- Access for handicap.
- Access to shoreline/lake because I'm disabled and use a walker.
- All good.
- All the folks who thought they needed their generators running all day, Our neighbors next to us were not even there most of the day, and it was very annoying to listen to it while we were trying to enjoy the quiet and scenery. We have no problem with people running them an hour or so, but it appears once people have a generator they want to run them for hours!
- All was fine.
- All was good.
- Around Two Rivers, the wake zone needs to be managed more closely.
- As I indicated, the restroom upkeep was not up to the standard as in past years. I do understand that the camp host had a heart attack on the weekend our group was there. Restrooms must be attended to at least 2 times a day morning and evening. The RV parking spaces really should have been watered on a frequency that does not allow the spaces to become dust and dry grass. This takes effort to keep up these spaces. Also, the grass was 6 " long in the perimeter areas. Cut the grass. Check the sprinkler operation and patterns. Put a new faucet on the water stand in the center of the RV area. The handle was broken off.
- Bad boater and launch etiquette.
- Bad weather.
- Bad weather.
- Bass Fishing was not good this visit.
- Bathrooms got pretty nasty, because of the crowds and a couple of young kids being stupid
- Bathrooms not fantastic by the dock.
- Bathrooms so far away.
- Bathrooms.
- Bathrooms.
- Beautiful area, nice parks, many friendly people. Many things to do.
- Before we stopped at this campground, we stopped at a different one, which was on the lake as well, but there were so many mosquitos, that we packed our stuff and left after 10 minutes. We drove along the road and found another campground, where the marina was. That was an awesome place.
- Being limited to water areas having a dog. The non-swim areas were too hard to navigate on foot.
- Boat campers reserving sites and not being present.
- Boat etiquette in no wake zone.
- Boat leaking.
- Boaters leaving boat trailers only parked in the middle of a parking area that is truck and trailer (daily use).



- Boats.
- Broken coffee pot halfway through the trip. Not the end of the world though!
- Busy weekend on the water.
- Cabins and homes visible from the lake.
- Campers coming in and fighting over available sites.
- Campers coming in super late. It would be nice to have hot showers but not a must. Camping spots are kind of close together.
- Campers next to river shooting out into the river with a rifle.
- Campground was very crowded. Noisy neighbors playing music a little too loud.
- Campgrounds are too full and people are not respectful of the land.
- Campgrounds.
- Camping at Spring Canyon was tight with little privacy and minimal shade.
- Campsites filled up quickly and choices slim. Understand is 1st come, 1st served. Appears some people have been making campground their official home.
- Cars moving too fast through campsites
- Center wasn't open due to meeting that morning.
- Changing water levels. Seems like Avista is changing the water levels by the max every couple days this summer.
- Cleanliness of individual campgrounds. No showers.
- CLOSED OFFICES (most people would think an office would be open in June) - BAD ENTRANCE SIGNS - LACK OF POWER FOR RV SPOTS.
- Cold water, no showers, no playgrounds, no campfires on upper loop, sprinklers woke us up at night, because the tent was getting wet. Too noisy.
- Common water valve needed pliers to operate.
- Condition of restrooms. Don't think they have been updated in the 25 years we have been coming there.
- Congestion at boat launch.
- Congestion at boat ramp and no ranger presence to settle problems.
- Cost was a little high for tent camping.
- Could not stay longer due to prior commitments.
- Could use some swimming areas closer to campsites.
- Couldn't find a kayak rental place.
- Crowded beach with teenagers being unsafe on the swimming dock.
- Crowded camping.
- Crowded launch at Keller Ferry.
- Crowded parking lot.
- Crowding of one particular family in their attempt to monopolize on sites with extra vehicles when campsite was not used for camping. In effect, they were reserving a campsite for other family or friends for more than a day. This is against the rules of the park and is not enforced. It is clearly stated the site must be occupied the first night. Parking vehicles in the site is not occupying it.

It is also believed the America the Beautiful Senior pass was being used by more than the senior party in the group. The senior party did not arrive until late on Sunday when the sites were occupied by other non-senior parties. I just heard conversations made

- by the younger parties that is what they were doing. This practice is in violation of use of this pass. Use of this pass is seldom, if ever, validated.
- Dead gutted fish in the water by where we swim at Crescent Bay.
  - Denial of ability to use Golden Access discount at Keller Ferry.
  - Did not catch enough fish.
  - Did not experience any negative things.
  - Didn't catch any fish.
  - Didn't catch enough fish.
  - Didn't know about launch fee at Porcupine Bay, did not have change.
  - Didn't limit out!
  - Diesel truck engines and generators used by other visitors.
  - Difficulty booking campsites for Keller Ferry Campground. Awful websites for past few years to book sites.
  - Dirty river. Spokane and Canada shouldn't be allowed to pollute.
  - Dirty water.
  - Discovering the Evans playground is gone.
  - Distance to travel.
  - Does not apply. We loved it.
  - Doesn't apply to any of us.
  - Don't spray for noxious plants - milfoil. Don't allow propane campfires on beach during summer eves. Increase price to launch boat.
  - Driving distance from Spokane.
  - Drunk, obnoxious, uncourteous or reckless boaters.
  - Drunken/loud boaters and lack of law enforcement presence.
  - Ease of boat entry.
  - Everyone in our group was EXTREMELY DISAPPOINTED in the fact that all the playground equipment was removed and that the amphitheater is completely run down and unused.
  - Everything ok.
  - Excessive amounts of goose poop at Porcupine Bay Campground.
  - Excessive Generator usage by other campers, mosquitos.
  - Expected to see more evidence of life at fort.
  - Fee.
  - Fees.
  - Filthy restrooms.
  - Finding out that the State, Tribes, and Federal government are gill netting walleye in the lake. If the walleye fishing is decimated by this activity this will be the last year that I visit Lake Roosevelt. The lake has a great resource in its walleye fishery, please don't destroy it. There are plenty of other places and things to spend my money on, so if the walleye are depleted, I will not be back. Sorry.
  - Fire season and seeing a few wildfire starts which are typically human caused.
  - First experience, so have no dislikes.
  - Fish cleaning station shut down.
  - Fish guts at the boat launch. No playground. All of Evans falling into a state of disrepair.

- Fish not biting.
- Fish somewhat small.
- Fishing getting worse [Word] mosquito, etc.
- Fishing was great.
- Fishing was poor that day.
- Fishing.
- Foul mouth kids hanging around pavilion.
- Found too much goose crap on the lawns. Fish clean station needs better attention to cleaning.
- Garbage and loud party people.
- Garbage left on Indian camps.
- Garbage on beaches.
- Garbage on the beaches.
- Geese droppings at Porcupine Bay.
- Geese poop everywhere on sidewalks, grass, picnic areas. Very disappointed. Poop very dirty and unavoidable.
- Geese shit.
- Generator noise.
- Generators and rain.
- Generators being run by campers/motor homes in the camping area.
- Generators. Lack of park rangers who work with kids. Upkeep.
- Getting there.
- Going home.
- Good fishing.
- Good hiking trails.
- Goose poop everywhere in the lawn! Yuck! Dogs are restricted from visiting, although owners could clean up after them. It seems counterproductive to have to dodge goose poop instead.
- Goose poop on beach.
- Goose poop on beach/lawn.
- Goose poop on shoreline.
- Goose poop on the park lawn.
- Goose poop.
- Goose poop. But that can't really be helped.
- Goose scat at day use area Spring Valley.
- Grand Coulee Dam tour and Visitor Center leaves a lot to be desired. Rocky Reach Dam in Wenatchee is much better. I would expect more from Grand Coulee Dam given its size and number of visitors.
- Gravel dusty road.
- GRAVEL TENT SITES.
- Had to clean up our boat-in campsite, human feces so built a pit toilet and picked up glass and trash prior to our use.
- Had to use my own T.P. and had some (Word). Foreigners running their generator late.

- Hard to get to water, no beach.
- Having to go back to work.
- Having to leave.
- Having to leave.
- Heat.
- High prices.
- High water levels taking away beach access.
- High water, so less beaches. Should bring it down in July so beaches are more accessible.
- Hiking.
- How crowded it was and the fact you can't reserve spots.
- Human waste left behind.
- Human waste on beach.
- Husband and wife fight first night - not our group!
- I can't think of anything.
- I didn't like anything least. It was all good.
- I don't like the litter on the beaches, although there's not really a lot. (I do pick always pick it up unless it's something pretty large.)
- I guess that it was just too short of a visit. We both wished we could stay and camp, but we had to come home!
- I love this spot. I can't think of anything else to say here.
- I wish there was a way to park closer to the ramp for my father. As it is now I drop him off and he stays down there waiting for me. In the winter time when everyone has gone home we fish there and we have to park quite a ways away.

Over by the net pens is where the shore fisherman go fishing. In the winter they do a very, very poor job of plowing. We inquired once and was told there wasn't a budget to plow it correctly. I completely disagree; all the plow operator needed to do was go the other way and push the snow away from the curb so we could easily access the shore area. When we get significant snowfall, they often push the snow straight toward the net pens and make it almost completely impossible to fish from shore.

- I wish there were some hookups at Fort Spokane and Porcupine. Also, I wish the areas could be watered/grass so it's not so dusty.
- Inconsiderate campers (some) otherwise, had a wonderful time!
- Intoxicated neighbors at the campground having loud and inappropriate conversations late into the evening.
- Issues related to houseboat company.
- It is a long drive from Seattle.
- It rained a bit too much.
- It rained for 6 hours on Friday.
- It rained one day; laugh out loud.
- It rained one day.
- It rained! No complaints.
- It was a good visit.
- It was a nice place.

- It was a very positive experience.
- It was all good!
- It was all great.
- It was great! No rain next time would be great!
- It was over crowded.
- It was raining when we got there. On a bathroom stop at Keller Ferry the restroom was disgustingly filthy to the point where it was not even an option to use it.
- Jerks showing up. Fortunately, the area is large enough to avoid them.
- Jet Ski users in the no wake area at high speed.
- Jet Skis on the water.
- Just being together.
- Just one beach had some litter.
- Keep 4-wheelers off the beaches and walking trails and parks.
- Kind of crowded. Someone ran their generator most of the night.
- Lack of access.
- Lack of bathrooms near for shoreline campers.
- Lack of camp host.
- Lack of care of grass/trees.
- Lack of fishing information.
- Lack of human waste and garbage disposal access from seven bays to white rock.
- Lack of information on the Sanpoil River.
- Lack of lodging around Grand Coulee Dam.
- Lack of parking at boat launch.
- Lack of ranger presence at Porcupine Bay to address problems/issues.
- Lack of rental equipment at R.V. park cabin.
- Lack of respect for others on the water/campgrounds.
- Lack of restored structures.
- Lack of shady, sandy beaches for boat-in camping, and lack of leveled campsites
- Lack of tournament parking at Kettle Falls launch.
- Lake levels up and down and some trash floating in the lake.
- Launch ramp courtesy @ Keller.
- Lawn area near Evans Campground is in pretty poor shape.
- Lawns were not mowed during our stay.
- Leaving.
- Limited parking.
- Lincoln is a windy, exposed launch.
- Listening to generators while people are not there to attend them. They want air conditioning and televisions.
- Little tight campsites.
- Loading the boat on the trailer each day! Our problem, not the parks. Some of the local fisherman were rude with their "territorial" view of where they fish. They would try and push us out.
- Logs in water, nowhere to dock your boat for any length of time. NEED more mooring at a fair price.

- Looking for parking for truck/boat trailer.
- Lot of debris in water.
- Lots of barking dogs, and dogs not on a leash. We were greeted by 4 of them when on a walk, none on a leash.
- Loud boats.
- Loud campers not following rules.
- Loud generators.
- Loud houseboats - especially at night some boats are unsafe.
- Loud music.
- Loud noisy drunk camper next door at midnight.
- Loud people late.
- Loud/rude campers and un-maintained camping sites.
- Low water.
- Maintenance crews coming in to tell us to move our boats off the dock for maintenance without any prior warning. We also did not appreciate the boat coming in fast and bringing a wake that was avoidable for the boats on the dock.
- Map said there was water at Marcus Island. Could not find.
- MILFOIL.
- MORE BOAT-IN CAMPSITES ARE NEEDED AND MORE FUEL STOPS.
- More local accessible beaches. Without steep slopes, rocks or trees.
- Mosquitoes - need to spray.
- Mosquitoes terrible.
- Mosquitoes were bad this year.
- Mosquitoes.
- Mosquitoes.
- Mosquitoes.
- Mosquitoes.
- Mosquitoes.
- Mosquitoes.
- Mosquitoes.
- Motorhomes so close to tent sites.
- Negative impact on fisheries due to extreme rise & fall of lake water levels.
- Neighbors playing their radios loud, but not too bad this time.
- Neighbors running a generator from sun up to sun down!! Getting a warning ticket for not paying for a boat launch fee and properly displaying receipt of such boat launch fee when we did pay the fee and did display the launch fee properly via attaching it to the tongue of the boat trailer! I play by the rules and get upset when accused of not doing so!!
- Nice restrooms, no soap, not too sanitary; would like showers.
- No access to electricity to charge boat batteries.
- No access to the shore so we could fish! We had to hike down a cliff and fish from sharp jagged rocks.
- No boat-up restaurants.

- No campfires allowed on the beach. I do understand the fire hazard, but if people would be responsible and take care of the area of the beach, it would be better for all. This last time out, my wife and I picked up broken glass and garbage along the beach to clean up the area we were enjoying.
- No comment.
- No complaints at all.
- No complaints.
- No complaints.
- No dog park.
- No electrical hook-ups for trailers.
- No electrical hookups, so RV's have to run generators, which detracts from the quiet.
- No electrical hook-ups.
- No electrical outlets.
- No electricity in campsites.
- NO FISH.
- No fish.
- No fishing docks.
- No fishing license by boat/marinas.
- No fruit in Fruitland.
- No hookups and fine sand/dirt in campground.
- No hookups in campground so we ended up staying at casinos resort.
- No hot showers.
- No mast tower as promised; we are dependent on commercial crane operators.
- No moorage at Kettle Falls.
- No negative issue experienced. Website to complete this survey repeatedly froze up!
- No negatives.
- No one available to deal with rowdy campers or to enforce campground rules.
- No onsite water available, no sewer dump. No signs saying to keep your freaking dogs on a leash and keep the bastards quiet.
- No play park for younger children. Tons of mole mounds and unkempt area where they keep volleyball net. Public beach unkempt, grassed in, only area with sand for kids to play in and sand in the water.
- No play toys for kids.
- No playground equipment at the day use area anymore. Also, some of the campgrounds close to the water seemed very crowded, maybe more than the 10 person limit.
- No power at campsite.
- No power/electricity.
- No privacy/separation between campsites at Porcupine Bay.
- No problems on this trip.
- No room at campground.
- No RV hookups.
- No showers at any of the campgrounds.
- No showers at campground.

- No showers in campground bathrooms.
- No showers in the bathrooms.
- No showers, no playground.
- No showers.
- No showers.
- No showers.
- No showers.
- No showers.
- No showers.
- No sign of camp "host". The RV was closed up entire time. The ones in the past came around introduced themselves, or sat outside and answered questions. Maybe there were no hosts and it was an empty RV.
- No signs indicating that gas was temporarily unavailable at one of the marinas. Boated all the way there to discover we could not gas up, which was the purpose of the visit.
- No soap in the restrooms.
- No soap or paper towels in the restroom.
- No tent sites on the grass in upper campsite allowed.
- No walleye today.
- No water - the pump that usually provides water was missing the handle.
- No water or electricity at Fort Spokane Campground.
- No water.
- No/little opportunity for younger people to experience ranger guided hikes.
- Noise - dogs.
- Noise from other party groups.
- Noise, litter.
- Noisy boaters (water skiers/tubers), dusty gravel road to boat launch.
- Noisy camp neighbors.
- Noisy campers.
- Noisy campers.
- Noisy neighbors.
- Noisy neighbors.
- Noisy RV neighbors were our only complaint.
- Noisy visitors.
- None.
- None.
- None.
- None. Happy with visit.
- Not being able to catch our limit of walleyes. I believe this is due primarily to what appears to be a reduction in the overall walleye fishery. Allowing fishing for walleyes during their spawning season, in my opinion, is one of the major reason for this reduction. In addition, I have heard that the Indians are allowed to net walleyes for whatever reason. The only reason I go to Lake Roosevelt is to fish for walleyes and



any action that is allowed to happen that directly targets the reduction this fishery is very disturbing to me.

- Not being certain we were in the right place (and how warm it was).
- Not catching any fish.
- Not catching any walleye.
- Not catching enough fish.
- Not catching.
- Not crowded.
- Not enough "roomy" campsites.
- Not enough beach. The water was at full pool and needs to be managed more for recreational beaches.
- Not enough boat launches.
- Not enough campsites in state park
- Not enough fish.
- Not enough gas docks for boating.
- Not enough parking. Boats moving on the launch docks.
- Not enough parking. Noise.
- Not enough predator fish and quality of fish after shocking last 3 years on Sanpoil River to save precious trout. Need more bass and walleye and perch.
- Not enough shoreline camping areas.
- Not enough shoreline for boat access.
- Not enough toilets and hand washing areas.
- Not having a shower.
- Not having the mast lift pole available because the new director cancelled the project.
- Not much luck fishing.
- Nothing - great visit.
- Nothing everything was fine.
- Nothing it was good.
- Nothing it was nice.
- Nothing negative about our visit.
- Nothing to comment on.
- Nothing to not like!
- Nothing to note.
- Nothing!
- Nothing!
- Nothing!
- Nothing, just the fact that we had to leave! It was terrific and lots of family memories were made. Thank-you.
- Nothing, we truly enjoyed our visit!
- Nothing.
- Nothing.
- Nothing.
- Nothing.
- Nothing.



- One of the days we couldn't park our truck and trailer. I would be better to have more restrooms.
- One of the docks had some bent metal sticking out of it, nearly scratched my boat.
- Only outhouse was very busy.
- Other campers were noisy and did not abide by the quiet time rule.
- Other than the distance from our home, the thing we liked the least was probably the mosquitoes (and there were very few of them).
- Other visitors that defaced the restrooms and outhouses.
- Our experience was very enjoyable. Might seem minor, but a fish cleaning station at Seven Bays would be great.
- Outdoor restrooms.
- Outhouse style bathrooms.
- Overcrowding and blatant disregard for the "no saving" sites rule. Many campers actually bragged about being able to "snag" so many sites for people arriving 1-2 days later.
- Paid showers.
- Park camp full.
- Park service is ruining camp Na-Bor-Lee!
- Parking at boat launch during peak use.
- Parking is tight. Bathrooms were gross.
- Parking lot - lack of spaces at Spring Canyon.
- Parking overflow was a bit difficult. Would prefer that beach campers don't take up all close parking while gone for several days. We use the boat launch daily and it is difficult to find parking too.
- Paying a launch fee when you buy a fishing license and discovery pass.
- Paying for a launch fee.
- Paying to launch our boat, and the fact that tribal members don't have to follow the same rules. If the rules are intended to enhance the experience for everyone and preserve the resources, then it shouldn't matter whether one is a tribal member or not.
- People after 10:00. Too much party time.
- People looking at car and truck. Check doors if lock.
- People that do not understand the proper way to launch boats properly.
- People that felt the need to fix their boats or whatever while at the launch. That is what the parking lot is for. I understand completely that things don't always go as planned, but blocking the launch from people that can use it is just rude.
- People.
- People's disrespect for grass and no paper towels to wipe hands in the bathroom - No playground for kids anymore.
- Pit toilets at Locust Grove. Mosquitoes.
- Playground equipment is gone and miss having a concession stand.
- Playground equipment removed. There were a few campsites that had way too many people (overcrowded).
- Poor campsite quality Spring Canyon.
- Poor fish management.
- Poor fishing.

- Poor maintenance and upkeep of the campground at Keller Ferry.
- Poor signage along walkways within Fort Spokane. Although park personnel were aware of Native heritage, there was actually very little exhibits/information/informational brochures, etc. about the native experience at the site. Also, park personnel should not use the word "Indian".
- Portable generators being run non-stop.
- Pouring rain.
- Pretty windy.
- Price keeps going up. It's going to make us all stop going to the park all together.
- Price of camping, moorage of boat.
- Pulling boat out at night.
- Rain on Friday!
- Rain!
- Rain.
- Rain.
- Rain. Lol.
- Rained several times. Very unusual. An upgrade to the outhouse would be nice but at least there is one there.
- Rainy weather.
- Raising the price.
- Reports of the shots on the lake.
- Reread what we liked best and you will see.
- Reserving a campsite at Keller Ferry. The facilities there did not seem to be kept as well as in prior years; restrooms not as clean, lawns not watered.
- Rest rooms too far from the launch.
- Restricted from cutting firewood!
- Road access and parking at Crescent Bay. Road needs to be oiled at least once a year. Boat trailers need to park far enough from ramp to allow other boats to access to boat ramp.
- Roadkill smell and the lack of cleanliness in outhouses.
- Rude boaters.
- Rude campers, lack of assistance from camp host.
- Rude disrespectful campers who show total disregard for others. Loud partying and insistence upon running generators. Park rangers and or local law enforcement folks need to do drive-through around 10:30 at night; it might help. Also, distance from restrooms from some sites.
- Rude Eastern Europeans.
- Rude, loud, drunk campers - loud until about 2 am!
- Running out of gas.
- Scenery.
- Seeing gill nets in the river was very disappointing and ruined my trip. Fishing has declined as a result.
- Seeing the neglect of the park. The conditions of the facilities and grounds.
- Seven bays did not have gas.

- Several in the group didn't like being so close to the ferry and are considering a different campsite on Lake Roosevelt for next year.
- Shower not working at swimming area.
- Situation cited before. I find the fish cleaning station to be "out of order" more often than not.
- Slow fishing.
- Small thing but lights emanating from restroom windows take away from night ambience.
- Smelly restroom.
- Some boat drivers do not obey the non-wake markers.
- Some noise from neighbors' kids. They also biked that was somewhat dangerous on the roads in the park.
- Sometimes camping neighbors are noisy or their dogs bark.
- Somewhat unkempt appearance of Keller Ferry Campground. Grounds showed that they had not been swept/blower used in quite some time, so lots of natural tree waste made most sites/parking areas look rather shabby. Restrooms were not kept stocked with paper supplies. Went many days with no paper towels, for example.
- Sound travels well across the water from exuberant parties.
- Started raining.
- Steep boat ramp.
- Stress of getting campsites.
- Swimmers in boat launch areas.
- Swimming area by septic tank. People cursing. No monitoring or control of visitor's actions to ensure a pleasant experience for all.
- Swimming dock at Evans Campground needs to be repaired/replaced because of splinter hazards!
- That there is no real closed shower with hot water.
- That there was a volunteer coming up to us as soon as we got off the water. They should wait until people are done loading boats from water and are preparing to leave. Having someone accost boaters/fisherman as soon as they get on shore can cause congestion problems.
- The amount of goose "poop" all over the grass where we like to picnic.
- The bathrooms were not as clean as they have been in the past.
- The bathrooms when it's crowded. Not being able to get a reservation until January.
- The beach at the swim area and grass area was totally covered with dog crap. You could not walk to the water without stepping in dog crap.
- The beach sand was more like little rocks and not actual sand making it slightly uncomfortable to walk. There was also a spot where there was a lot of animal waste that people did not clean after their pets or for other reasons.
- The bear which was about 200 yards atop a ridgeline from us as we beach camped. It was pretty awesome, but at the same time uneasy. This bear never came closer.
- The boat launch parking lot at Fort Spokane is not quite done right. The directional parking spaces don't always correspond to the "drive this direction only" arrows on the ground.
- The bugs.

- The campground had large groups camping and it felt very crowded. There are too many sites in the tent area so next time we will reserve 2+ for us for privacy.
- The camping areas were a little small, but we still had a great time!
- The condition of Keller Ferry Campground over the past couple of years has not been good. Much better when the park service was overseeing it. Bathrooms are not clean.
- The condition of the campground.
- The crowding in the campground.
- The days when the water level is high make for dangerous boating and reduced beaches.
- The dirty bathrooms.
- The disrespectful campers and litter, also the condition of the restroom (probably from campers). They were cleaned every day, which was great!
- The docks at Kettle marina are not straight. Daisy boat launch, dock too short.
- The drive home.
- The duck and goose feces littering the lawn.
- The fish cleaning facilities need to be a little further away from the personal facilities only due to insects.
- The fish stopped biting early.
- The Furness of some pleasure boaters.
- The garbage on the beach, but as I stated, we clean it up. Also, I like it when the lake level is down a little.
- The gas pump did not open until 10:00 AM.
- The goat heads in the sand and the seagulls.
- The goose crap.
- The goose poop.
- The heat.
- The history.
- The individual campsites are not serviced between campers, thus you can end up in a campsite with garbage, cigarette butts, dog waste, etc. The mosquito infestation was unbelievable, intolerable and unmanageable despite literally bathing ourselves frequently in DEET. You could not walk/sit outdoors without being covered with mosquitoes despite repellent use. This severely impacted our enjoyment of our trip. In the current worldwide ZIKA crisis, I can't believe that there were no spraying programs in place and will not recommend this campground to anyone until the mosquito issue is addressed and curtailed.
- The installation of the speed bump at present location by upper parking lot is not very conducive to driving boat trailers over with boats on them even when going very slow.
- The jerk that ran too close to us.
- The lack of bike trails through the park.
- The lack of maintenance on the volleyball court and the kid toys being removed. There is too much sagebrush in the area and I would like to see more green grass and trees as well as more recreational toys and volleyball courts.
- The lack of showers and routine cleanings/restocking of the restrooms.
- The lack of walleye in the eating size category.
- The lady who wanted me to participate in this survey! I just want to fish!
- The lake is too high.

- The launch fee. The yearly pass is too expensive for disabled people; at one time it was 20 bucks. Now it is 45 for EVERYONE. Don't want to pay for improvements to western wash parks. Want launch FEES back to where they used to be.
- The loud, drunk, obnoxious people who were not controlled.
- The mosquitoes.
- The museum was closed.
- The nasty people that messed up the restrooms after they were cleaned. The inability to reserve a site.
- The National Park Service micro managing the use of the NRA. For example, currently having talks to possibly eliminate Camp Na-bor-lee, a 4-H camp immediately above the lake. This camp has provided and is still providing a wonderful and safe experience for kids and campers who use this camp. To eliminate this experience and facility by government entities or special interest groups would be a tragedy and would certainly be regretted by most citizens.
- The need to reserve only and the lack of first come sites.
- The noise and the campground being a little crowded.
- The noise and the excess of people on the weekends.
- The number of dogs that people bring camping. I like dogs just not the noisy ones.
- The outdoor showers at Gifford were not working.
- The overall condition of Keller Ferry Campground has gone downhill the last 3 years. Each year it seems to get a little worse.
- The park removed the play equipment.
- The park was gone.
- The parking lot camping, as this was a last minute trip and the only sites available were in the uppermost "RV" loop. Our neighbor's tent was too close for comfort.
- The party being loud after 10:00 PM and the attendant on duty not taking care of the situation. Had a hard time sleeping because of the music and partying.
- The people who drank too much and were loud in the evening. Nothing to do with the NRA...just some people are stupid...and not much you can do to fix that.
- The playground equipment at the Hunters Campground was removed.
- The playground gone.
- The playground was completely gone! My granddaughters looked so forward to the swings.
- The playground was removed.
- The present walleye limit is destroying the walleye population and the new regs proposed on trout is outrageous to protect the red band trout.
- The R&R that trailer life affords. The pleasant surroundings that are available for RV life.
- The rainstorm on Sunday morning.
- The rainstorm.
- The rain.
- The rain.
- The ranger/host complaining about dogs on leash even when nobody was nearby and we just got there.
- The removal of playground equipment.

- The restrooms and people staying too long in dock/launch area. They need to go to the outside of dock or load their boat before launching.
- The restrooms and surrounding paved area.
- The size of the playground for kids by the lake is really really tiny. Almost pointless to have and the rubber ground around it gets blazing hot in the sun. Most of the stuff they usually play on is gone, even the playground up in the upper loop camping is empty.
- The slime balls that leave the campsites a mess. We are always cleaning.
- The smell of the outhouse at Porcupine boat launch.
- The Spring Canyon campsite is not well designed. The upper loop is too small for real use by families in tent. Plus, the upper loop doesn't allow for campfires, even when there is no fire restriction in the area. The lower loop sites are awkwardly laid out with limited space for tents to be put out. Finally, the mix of placing RVs next to tents is really unappealing between their size and generators. It would be nice to separate these two types of camp uses.
- The sprinklers coming on during our picnic.
- The sprinklers coming on early morning. Water running under our tent.
- The struggle to get a campsite through the alternative website NP sent us to!
- The summer heat.
- The survey girl asking too many questions and filling out this form.
- The swimming access. The beach was gross! There was so much goose poop it was hard to walk around. It looked as though the beach had not been combed since the season started.
- The terrible honey bucket at the boat launch - really stunk!
- The trash and noisy boaters!!!
- The trash.
- The unkempt bathrooms and the showers that have only cold water, and are on the outside.
- The water pump handle was missing, so we had to drive to Seven Bays to get water.
- The way the camp is kept up now and the cost we have to pay and the website hard to use.
- The weather was not as good as we expected. The houseboat had a few issues.
- THE WEATHER WAS NOT GOOD. OVERCAST DURING THE DAY AND RAINED AT NIGHT  
JULY 6-10, 2016.
- The weather! There's not much you can do about that.
- The weather, very heavy rain day two.
- The weather.
- The weather.
- The wind on the lake.
- The wind.
- The wind.
- The WIND. Can you turn down the WIND? We love the lake and use it every chance we can. We have seen less usage this last two years. We hope to see even more this year.



- There was a large group of high school-aged students that kept playing king of the dock in the swimming area. It was dangerous for our kids, and on two occasions, we had to ask them to stop.
- There was a lot of people. Almost too many.
- There was duck poop all over the grass, and not enough trees around the campground to make shade during hot days.
- There was nothing we didn't like.
- There was one group who was loud quite late into the night. Probably after midnight, they were still making lots of noise.
- There was some 'over stepping' by the group occupying the other group site (parking in front of both sites). It was very inconvenient to have to wait over an hour for them to move their cars and other items all the way back onto the other group site.
- There were no pay showers available at the park.
- There were so many motorhomes, each with their own loud generator. Camp during the day and evening was so noisy you couldn't appreciate the quiet of nature around you.
- This questionnaire.
- This study.
- This survey was offered as an online survey, yet it took 3 or 4 minutes to collect personal information manually. I have young kids and agreed to an online survey. It was the end of the day, the kids were exhausted, I also had my 87-year-old grandmother with me who was experiencing complications, and I agreed to take the piece of paper and complete this online survey at my leisure. The necessity to fulfill a manual process wasn't something that I had patience to endure. I responded negatively to the gal from Moscow that offered the survey to me. I regret that, but offer this as an area for improvement. It's hot. Boat launches can be stressful environments for a variety of reasons. Just give me the handout and hope I take the time to fill out the survey. Eliminate the stuff that takes time at the facility.
- Thought it was very educational.
- Thunder showers - down poured!
- Thunder showers.
- Too close to other people.
- Too far from home.
- Too hot and dusty.
- Too many other boats fishing.
- Too many people on sites; we had 2 sites for 6 people. Others crowded over on to our sites, had too many tents and cars. Cars hanging over into road that make it hard for RV's to get by. Grounds look un-kempt, grass was really long and a little hard to walk through. Kid's playground was completely gone.
- Too much goose poop everywhere including on the boat docks.
- Too short of time.
- Trailer parking.
- Trash at swim sites. More garbage cans?
- Trash in the water and on land.
- Trash in water.
- Trash.

- Trash. We picked up a lot. Why don't people understand?
- Tree branches in campground.
- Trying to get a campsite.
- TRYING TO GET RID OF WALLEYE IN LAKE.
- Tweakers with pit bulls running loose. My dog was attacked twice. I had to let the tweaker know I was going to arm myself to prevent a third attack.
- Very disappointed about the playground being removed and no information posted about it. Also, there was a ton of garbage/plastic in the water.
- Volume of boat traffic.
- Walking up the hill.
- Was very windy.
- Washroom could do with a little more TLC. No paper towels at times. Walls need a hose down. Soap empty.
- Water level management sucks; need someone in charge.
- Water level too high.
- Water was not turned on in the campground (although this may have contributed to the lack of people camping there, which was a plus!).
- Water was pretty dirty.
- Water was so high that it was difficult to find space on beach.
- Water was too high for us to use the beach.
- Water was very high so not as many sand beach areas available.
- Water, drinking fountains would have been nice.
- Waves and wind in the morning.
- We bring our own portable toilet because there aren't enough bathrooms on the shoreline. And there is only one ON the lake.
- We came during the week as we've heard about the weekend congestion.
- We couldn't get a campsite.
- We didn't not like anything.
- We enjoyed our experience totally.
- We had a campsite that had no trees. It wasn't hot so it was okay. Would not have liked it if weather were hotter. Also neighbors using generator all day long!
- We had a great day. There was no least about the visit.
- We had no negative experience.
- We had no problems at all.
- We had to wait a while to launch the jet skis.
- We love the QUIET.
- We love this place.
- We showed up on a Walleye Tournament day. Was a little crowded, however the boats entered the water quickly and the wait wasn't too bad. Liked the fact that they took all the trailers out of Kettle Falls; likely to Hunters?
- We stayed Sunday night, so it was a little dirty from weekend - to be expected.
- We were disappointed in the behavior of the campers (mostly children) that did not respect the 10 pm curfew. Also, many RV'ers kept their generators on very late into the night, along with dogs not restrained or on a leash.

- We were unaware of the primitive camping sites, which we would have preferred to the paved lots.
- We will consider going to the other lakes because the number of walleye seem to be on the decline.
- We wished there was better access to the lake from the campground for swimming.
- We would like to see a few more pit toilets for beach camping.
- Weather didn't cooperate all day!
- Weather was hot.
- Weather.
- Weather.
- Weather.
- Weather.
- Weather.
- Weather.
- We're not able to stay longer. Schedule required time dependent departure.
- West coast attitude.
- When it rained.
- Wind came up and had to leave.
- Windstorm blew down trees. One split in half and almost landed on the outhouse at Detillion Campground.
- Wind.
- Wind.
- Wind.
- Windy weather.
- Windy weather.
- Windy. Fishing was lousy.
- Wish more dock space.
- Wish there was a playground for kids, hiking trails, etc.
- Yelling and loud talking into the night.
- You need some kind of showers at campgrounds for other than recreational vehicle campers.

Question 25

Is there anything else you and your personal group would like to tell us about your visit to Lake Roosevelt NRA?

- 2009 had a bad experience with park employee who put his hands on me, asked if I were running from the law, if I had any weapons. I advised him he was making me nervous and why don't we sit in his park vehicle and talk (it was drizzling), which we did. He talked about his family and what he did in the military. However, and this troubles me, after our 'chat' he asked for my dob, full name, and SOCIAL SECURITY number, which I gave him, thinking I would not be hassled then during the rest of my stay.
- A couple years ago the rangers came around every day. This year only about once a week.
- A fish cleaning station at Seven Bays would be very nice.
- A lot of times the parking lot is full.
- A map at junction of Highway 28 West/South Miles Creston Road so north bound travelers are able to find camping.
- A marina with gas near Grand Coulee would be helpful,
- A store.
- Aaron's mom lives on Bonanza Hill Road his sister in Colville and Otis, so we visit the area often and wanted to go fishing. Wish you had more information on what is being caught in the lake, where the hot spots are, because if you helped us find an area with the locals input we can catch fish success makes you return to fish another day. No fish we go other places to try.
- Add info on what to do in the event of fire on the lake when you are boating.
- Add parking spaces.
- Additional camping facilities are needed. The tribal campgrounds are becoming overrun and too expensive.
- Additional marked parking for overflow without charging more for those of us with annual NPS tags.
- Additional parking and campsites. It's hard to get a campsite in peak season.
- Additional parking for extra vehicles at the boat launch facilities would allow our party to spend less time at the dock and more time in the water. Our increased time at the dock waiting for our party to walk from overflow parking impacted others trying to use the launch. We are seasoned boaters and launch very quickly and clear the launch area only to return for quick pickup of our remaining party, but others aren't as adept to these common courtesy practices.
- ALL the Plexiglas on the informational bulletin boards is so faded and marred that you can't read half of the notices. CHANGE THE (expletive) GLASS SO IT CAN BE READ. The main one at the camp entrance and the one on the boat ramp needs changed.
- Also, nice fish cleaning facility at Porcupine; great park area.
- Although there have always been garbage bags available since installation of roller, there were none either day and no ranger close to notify.
- Any chance of a few drinking fountains in the park?
- As always, great visit, quiet.

- As always, we had a great time and look forward to many more family gatherings in Grand Coulee.
- As mentioned before, the swimming beach at Kettle Falls needs lots of attention. Money is spend on playground equipment but nothing else to draw people to the beach. It used to be a very popular location. It appears to me that people are not wanted there so nothing is being done to draw people.
- At Fort Spokane Campground, there are many heavily leaning trees and some that make it very hard to navigate through campground with trailers.
- At Hawk Creek Campground, it would be very helpful if they would tell us when the water level would be dropping so we would know when to get our boat out.
- At Keller Ferry Campground, there is little to no ranger presence. When they do show up, they only drive around the camping area once and then leave. They do not seem to bother with rule violations or other problems.
- At Keller Ferry Campground, there is no landline or cell service for emergency use.
- At Keller Ferry Campground, more signs relating to dogs, quiet hours, etc. are needed.
- At Kettle Falls, Griffith, Hunters, Fort Spokane and Porcupine Bay, please provide electric outlet at fish cleaning stations for electric fillet knives.
- At the Lincoln boat dock the security light was burnt out on July 2; very inconvenient. Not all buoy lights working on the lake to follow at night.
- Awesome.
- Beaching - keeping the water level at <1287 provides safe beaches; <1285 is even better.
- Beautiful area, needs some clean up and protection from over use.
- Beautiful area, thanks for keeping it up!!
- Beautiful campground, but the campground host was not present, and the bathroom facilities were bad.
- Beautiful lake, great fishing.
- Beautiful park/lake
- Beautiful place
- Because it is tribal owned, I am hesitant to camp across the lake. Not sure if it is allowed, and if it is, how can we get there by vehicle or is it only boat camping.
- Better maintenance of docks and ramps in winter.
- Better protected camping areas.
- Better restroom maintenance; bring back children's toys, reintroduce overnight tie up at bulkhead in boat basin.
- Bigger signage at Gifford/Inchelium Campground would be helpful.
- Biggest thing is that the boat ramp needs to monitored on the busier days of the year, holidays, summer weekends, as it needs to move more smoothly getting in and out being prepared to launch and trailer your motor craft.
- Boat launch and dock use fees for disabled veterans (state has program for this).
- Boat launch at Deer Meadows.
- Boat launch is unusable 75% of the year. Swimming area is the same. Suggest utilizing point of campground for new launch and swimming area.
- Boat launch parking.
- Boat only campground.

- Bring back the playground toys for the kids.
- Came to stay while passing through. Enjoyed visiting Visitor Center to learn about fort.
- Camp host was very nice.
- Camp host, if there was one, did a poor job of noise control and bawdy, drunken behavior of one group of approx. Eighteen people camped in four adjacent sites. Loud music until 2 am and noisy and at times vulgar and obscene shouting until after 3 am two nights in a row. Not wanting to confront drunken people and with no ranger presence and no way to contact them we simply did not sleep well. I spoke with other campers, some who had young children, were not happy with this situation either. Again, no one felt it was wise to make contact with these people.
- Camp spots need re-seeding in places. More attention to bathrooms. But, we do like FDR very much. Sorry for the delay. Computer not working well. Couldn't find the right webpage.
- Camp store would be nice at Porcupine Bay.
- Campgrounds should sell firewood.
- Camping spots not big enough for on gear units.
- Can't wait to come back. Already planning to make it happen in August!
- Cell phone service is not good, no easy access to public phone or info on how to contact emergency services quickly.
- Certain ranger needs to act more like a ranger than a prison guard.
- Cleaner bathrooms would be great and the presence of regular showers (with hot water) at the Visitor Center bathrooms is definitely something that is needed.
- Cleaner bathrooms.
- Clearer pathway along lake front. Tents were placed along path in some places. Had to walk through campsite to get to boat dock. I do not like people walking through my site, nor do I like walking through others.
- Clearleaf should be a day use only.
- COLORFUL SIGNS.
- Could not find Hawk Creek Campground on the map. It's our favorite place.
- Could use a little more. Park was busy and space was limited.
- Could use gas at Spring Canyon.
- Could use larger signs on highway.
- Crowded - need additional parking.
- Daisy camping.
- Didn't have good luck fishing around Porcupine Bay area and Detillion Campground. Detillion Campground could use more leveled places for tents, especially since it is a marked boat-in campground.
- Do not get rid of walleye fish.
- Do not like the patrol vehicle and ranger with a flak jacket and guns with a sour attitude.
- Do not park in front of boat launch.
- Doing away with discount for seniors or disabled veterans for yearly boat launch permits.
- Don't change the limit on the number of fish we can catch.
- Don't ever ban jet skis on the river again. Keep it the way it is. Raise the speed limit at the bridge at Fort Spokane. Make it at least 25 mph.

- Don't know if a ranger would help quiet the neighboring campers, but if so, that would be wonderful. I was most displeased that other campers there were cursing very loudly at their children and cursing loudly enough that my children could hear them. I don't want my kids to learn or use such words at 7 and 8 years old. Or that it's an appropriate thing to do. There should also be a curfew for a certain amount of noise level like after 9 pm or something because some campers are hollering and hooting and some families would just like to go to sleep. I honestly prefer lone campgrounds over Lake Roosevelt. Not as many people. But if there were more people, there needs to be some sort of monitoring system in place so that other campers are not so disturbed. For how much we paid each night, I personally thought it was a rip-off for the quality of the campsite along with the peoples' conduct.
- Don't overlook the camp hosts that put in hundreds of hours volunteering! They were more helpful than the rangers, and there 24/7!
- don't try to over manage the fish IE gill netting
- return senior access discounts to annual launch permits
- During our stay (7/7 - 7/10) there was an incident with our next door campers where a rescue chopper had to land and take someone to the hospital. So it's nice to know that help is fast!
- During peak times, parking sometimes is an issue at busy locations like Keller Ferry or Spring Canyon. If there were more parking places after we launch our boat, for our pickup and trailer, it would help during those times when it's very crowded.
- During the summer, parking lot gets full and not enough camp sites, make more tent sites only, and have parking pads for RV's. I have driven 80 miles before to camp at Gifford and had to go right back home. Not enough RV parking.
- Enforce park boundaries and stop privatization of the lake shorelines. Too many property owners are encroaching on NPS shoreline and preventing public use of these shores. This is particularly a problem in the Enterprise Bar area, east side of lake. I have personally witnessed parties leaving their beach gear on the lakeshore over periods of months. In some cases they have erected signage giving the beach a name, typically that of the property owner above the shoreline. On one occasion, we were asked to leave the shoreline, as it was private property according to one property owner. When we challenged the property owner that their property was above the 1300' elevation level and not down to the shoreline, he backed off. This is getting worse as time goes by and NPS does not seem to do anything about it, thereby promoting such encroachments. When discussed with a park ranger all we get is "... we know of the problem but are not able to do anything about it..." That is a poor excuse. **DO SOMETHING TO STOP ENCROACHMENT ON NPS PROPERTY.**
- Enjoyed it. We always have. A destination we plan for every year. We always see deer, eagles, beaver, turkeys and this year a moose. A great body of water to boat and fish. Will keep doing it as long as we can.
- Enjoyed the historic preservation work at Fort Spokane and sense of awe created by the surrounding area. Also enjoyed the geologic information provided.
- Enjoyed the visit.
- Enjoyed very much.
- Expanded camping sites and RV/trailer sites. Adding full hookups for RV would be very helpful especially on those hot summer days or colder fall days. Adding more group sites as well. Seems to be a lot of unused land right around Keller Ferry Campground. It's frustrating to not be able to get a site. Love the area.

- Fellow campers experienced nighttime thefts.
- Fix Daisy. It's an important spot along the lake.
- Fix the communal water faucet so vise-grips are not required.
- For boats (docks)/fuel/marina.
- Fort Spokane and Lincoln boat launches could use more parking.
- Fort Spokane is my favorite place to camp.
- Fort Spokane is my favorite place to camp....
- Fort Spokane is pretty cool. I liked learning about the history and the original purpose of the fort.
- Fruitland is the only place with propane and gas.
- Fuel for boats at Rice & Daisy. More parking at Fort Spokane.
- Further in advance of park entrance.
- Garbage bags used to be provided. They have not been available this year.
- Generally well maintained.
- Generally, very nice accommodations. We feel lucky to have this resource. Oh, and it is fun to see the sheep.
- Gets pretty crowded.
- Getting upset at how they want to change limits on fishing especially Lake Roosevelt. I am a walleye guy and seeing limits double makes many of us upset. Also, keep trying to change limits on trout. Many people do not know how to handle releasing fish back into the water and now they are trying to change the limit and what fish you can keep. They will kill more fish than save.
- Gifford is one of our favorite locations to camp and fish.
- Glad to have a good place to camp and boat on Lake Roosevelt.
- Good area. \$8.00 launching boat for one time is high.
- Good Job with everything.
- Good job.
- Good time.
- Good.
- Goose droppings are all over the picnic and swimming area.
- Gorgeous drive along the shoreline and views are amazing.
- Great facilities with easy access to and from the campground and boat launch.
- Great fishery!
- Great time.
- Grounds and restrooms very well maintained.
- Group campsites. Our group camped at a group site next to another group of people camping that used most of the parking available. The people next to us used up so much parking space that we had to park in a different parking area.
- Group site needs more parking space.
- Had a good time. Friendly neighbors. Rained like a big dog.
- Had a great time!
- Had a great time.
- Had a great visit!!
- Had a nice (word).



- Had campers upriver from Porcupine on reservation side shooting targets on the bank and bullets were hitting out in the middle of the river. We had no way to report it and got out of that area due to the danger.
- Had fun!
- Had to call to ask what "walk in" meant. First come first served would make more sense.
- Handicap spot needs some amenities.
- Hanson harbor has limited facilities.
- Harassed by CCT, boated in and CCT demanded camping permit or they would throw our belongings in the lake". Have video!!!
- Have buoys available for boats or houseboats to tie to, so can float off shore on river. Increase number of restrooms on Lake Roosevelt.
- Have showers at Spring Canyon and playground on upper loop.
- Have used Kettle Falls Campground in the past. Campers observed quiet hours. Campers do not always observe quiet hours. This is very annoying.
- Have you ever thought of showing a movie at the little theatre on 1 or 2 nights/week? Would not be that expensive of an endeavor.
- Heavy use weekend overflow parking for vehicle and boat trailers.
- Holidays and weekends the boat launch areas get full quickly. We have witnessed angry outbursts and potential threats just because of lack of parking.
- HOW CAN THE INDIANS DICTATE WHAT GOES ON IN LAKE ROOSEVELT AFTER THEY HAVE BEEN PAID FOR THEIR LAND IN MILLIONS OF DOLLARS.
- Human waste is a significant issue that requires a dedicated effort.
- Hunters Campground where we stayed was kept up really well and we had a great time.
- I appreciate living close to this area to be able to access it often.
- I believe some sort of small concession store would benefit the park's profits.
- I did not mean to mark anything. We have a seasonal residence in the Porcupine Bay area, and primarily use the boat launch area - which is really nice, so well done!
- I enjoy it.
- I had what could be called a very negative experience upon entering the park. I read that a senior pass was available, so asking around, I found out that there was a REGIONAL office in Electric City. Pulled up camp the next day, drove a motorhome over to the regional office ONLY TO FIND IT CLOSED until the 27th of June. What's up with that? Then I see a ranger coming out of the CLOSED office in the park and ask about the pass - I was told that the closest place was almost a hundred miles away to apply. If you're going to close an office at least make the ranger carry any/all forms required for items noted on the bulletin boards. In essence, I had to pay \$45.00 more than I should have. Then while in Chelan I stopped by the office there - well guess what it was closed also - seems they close for lunch??
- I have 2 boys that would love to have had a visit by a ranger. They just drove by and waved when in the campground.
- I have a place just before Porcupine Bay. We have owned it since 1992. Great place to be.
- I have personally camped many times at Hunters since I was a child. I am now 70 and still bringing my children and grandchildren. Since they put the tarmac pads at Hunters, which was obviously meant for tent campers or small campers the slippery

slopes there going up and down are not good. More flat camping spots and more spots for larger RV's is needed. Always thought they could have extended the campground to the east along the shoreline for those who would like to dock their boats where they can see them, similar to Gifford. Hunters has a place to leave your boat overnight but not secure. We love Hunters especially but do see too many tent campers using the bushes and not the facilities. Do like it when you have a campground host. Thank you for doing this survey though I answered from Kettle Falls trip and not Hunters over the years we have also been to Gifford and Evans. Note though the doubling of the fee is harder now for those families that need a good, wholesome, inexpensive thing to do with their family and find it more difficult. No new improvements of any kind despite the increase.

- I live a mile away from Spring Canyon & we use it regularly. It is a family treasure, but none of the questions apply to our use.
- I live here and think the Spokane Tribe can mismanage anything they touch. Fish and Game and NPS should be left to manage and leave the tribes out of the decisions.
- I live here, common knowledge among locals. The mining company in Canada leaking their crap in to our water needs to stop.
- I look forward to coming again with my RV and kayak and camp for a few days.
- I love it!
- I love Lake Roosevelt. Have been going there for over 25 years. The boat launches are nice, the floating restrooms are great.
- I really enjoyed my visit to the park.
- I really wish there were some reserve-able sites. There were very aggressive bees nested in the boat launch dock; a child from another group was swarmed.
- I think it is a good idea to have flyers available at restaurants and supermarkets in the area.
- I think the Park Service/Department of the Interior is doing a good job (at least as far as I can tell). I appreciate the nice boat launch at Porcupine Bay - although I do not like paying to use it (as long as the funds are used for launches, and that one continues to be maintained as it is, then I am ok with it - although I would not want the cost to increase). It would be very useful if there was a way to obtain an annual boat launch pass online (at a reasonable cost). We primarily use the Spokane arm, and I appreciate the lack of development - I hope it stays that way on BOTH sides of the River! I believe this is very, very important for the continued enjoyment of the area. If there is anything I can do to help please let me know.
- I think you are doing great job. Thank you.
- I wish that there were more playground toys for the kids to play on.
- I wish they could do more shoreline protection.
- I wish with the onsite programs that more history is given by the park programs. History of area and why the reservoir was built, etc.
- I would have liked to call the campsite directors for information just before leaving for the campsite.
- I would like lower launching fees.
- I would like to get more and bigger fish.
- I would like to know which parts of lake are boat accessible and safe for passage
- I would like to see additional boat ramps with associated parking facilities and signage to it.

- I would like to thank all the park employees and law enforcement people and everyone else that makes it possible for me to go there.
- If any medical emergency this would be needed very quickly.
- If you would make a dock that is useable by houseboats at the little store area outside of Rice they could increase the size of their store and it would provide an adequate place to land and pick up more supplies. We did park a car there so we could drop off a party member. Owners there are very helpful.
- Impressed with cleanliness of campground.
- Improvement to group 2 campsite. More trees - grass needs to be leveled and pathway needs to be filled and leveled.
- Improvement to the restroom facilities at Porcupine Bay is much needed.
- In the future, more parking needed at Spring Canyon and Crescent Bay.
- Increase number of camping areas accessible during high water levels when beaches are non-existent.
- Information needs to be placed at the top of the parking lots, not next to the boat launch. When launching a 20-foot boat it's hard to pay attention or even remember what is on the board, especially when there is a line of boaters waiting to launch.
- Insufficient parking on weekends.
- Interested in and approve of methods that reduce flammable debris that could cause worse fires.
- It did not really. We were aware and made our fish decisions from there. Our trip was not about the fishing, it was a bonus for our family. We were there for together time in solitude, clean environment, and nature around us. The air must be good where we vacation as our adult daughter and two of our grandchildren have compromised breathing issues and cannot tolerate smoke. We would have had to cancel at the last minute, having already paid a very large amount for our trip, not sure if we would have been able to recoup the money. If the air is bad, get the information out quickly and to news media.
- It is a great area to live in.
- It is a well-kept secret! We've lived in WA state for 40 years and didn't really know about this area. But we aren't boaters or fishermen. We do camp and hike, though. Need more info/advertising on the west side of the state.
- It is important that the public has access to the NRA. Funding has always been an issue, which results in deteriorating facilities/grounds/roads, etc. Unfortunately, our government does not provide funds for proper maintenance and in the years to come conditions will become so bad that facilities at different locations will need to be closed. Perhaps at that time there will be recognition of the beauty and value to society.
- It is wonderful; you're doing a great job.
- It was a nice clean campground for a reasonable fee.
- It was a pleasant diversion on our way home from our vacation. I'd like to stop again when we can stay longer.
- It was difficult to find our campsite as the tags had not been updated. More information about the site itself would help, it would have been nice to know how unlevel it was.
- It was hard to tell how to pay for parking. When we first arrived at the parking area for the boat launch it was confusing on how to pay and ensure that we paid the right price

as we were camping on our boat. It was confusing on how to pay. Using the boat launch bulletin board for pay is not very efficient for boaters trying to launch. The pay system needs to be on the top parking area at Ft. Spokane so that it's taken care of before a person launches and then there is no confusion or frustration from family members or other boaters trying to launch. It's simply too time consuming when one is trying to launch a boat.

- It was wonderful.
- It would be an improvement to have long-range radio staffed by Park Service personnel for emergency response. To my knowledge, the only active radio response is through the Seven Bays and Two Rivers Marinas (primarily via houseboat rental). NPS availability for emergency response new Grand Coulee Dam and north to Two Rivers would be an improvement.
- IT WOULD BE GOOD TO HAVE MORE WATER SPIGOTS AT THE FT SPOKANE CAMPGROUND. THE ONES THAT ARE THERE ARE SPREAD OUT TOO FAR AND SEEM TO BE IN CAMPSITES RATHER THAN OUT IN MORE PUBLIC AREAS.
- It would be helpful if the restrooms were closer to the launches. Some of us old duffers can't run that fast.
- It would be helpful to have additional beach camping facilities in this area.
- It would be nice if more attention was paid to the Bradbury Beach dock. Throughout the year, it is often either out of the water or under the water.
- It would be nice if there were more campsites at Porcupine Bay. There used to also be playground equipment and it is gone now...we missed it this year. The only other thing we would like to see added at Porcupine might be a shower area.
- It would be nice if there were showers in the bathrooms at Fort Spokane.
- It would be nice if your website showed actual photos of a few of the actual RV and tent sites so that people can see what the grates on the pits look like or get a feel for what to expect. Another set of bathrooms at the far end of the RV side of the loop would be awesome. Currently, any visitors on the far end must walk all the way across the entire campground to reach the toilets.
- It would be nice to have a floating restroom/pump out station in this area.
- It would be really awesome if there were some more places to go along the lake - like a destination - such as a restaurant or two. That would make it perfect.
- It's a beautiful area. It's wonderful that the fort was preserved and some of the buildings were restored. It has an amazing history.
- It's a beautiful lake and we love the fishing.
- It's a beautiful place to visit. The fishing is usually better than it was this visit. And we will re-visit the area again.
- It's a national park, why would you let an Indian tribe or anyone else for that matter be involved in the operations of national park?
- It's unfortunate the kids toys/play area have been removed.
- I've only camped at Evans and Fort Spokane but I intend on seeing as much as possible in the next 10 years, it's huge! Clean bathrooms, friendly hosts.
- Just please do something about the geese. Please!
- Just post a sign in campground letting people know of activities and friendly ranger.
- Just to confirm it is a treasure.
- Just... thank you!
- Keep it just like it is for everyone to enjoy.

- Keep it up. You're doing such a good job, we're looking for property in the area.
- Keep Keller Ferry campground as is. Doesn't need services; would just increase guests trying to use.
- Keep kicking butt; love this lake.
- Keep people from camping and having fires at the end of the Laughbon Landing Road. They are leaving human waste and toilet paper everywhere.
- Keep swimmers out of the boat launch areas, especially Crescent Bay.
- Keep the fishing going.
- Keep the good work.
- Keep this campground as simple as it is.
- Keep up the good work at your park facilities.
- Keep up the good work.
- Keep up the great lake.
- Keep up the great work!! This area is my family's favorite get away location. Many times we were unable to find a shoreline camping spot. It would be nice to see more shoreline camping locations. Thank you for the fun times.
- Keep up the great work.
- Keep up the great work. Love the area.
- Keeping boat trailers parked in trailer parking only and not on the side of the road in the park area near the group site. Making trailer and boat parking comply with the rules and keeping to one parking spot instead of two. Houseboat trailers taking up longer/wider spots during holiday periods should be ticketed/towed.
- Keller Campgrounds are so nice, but this visit we had noisy campers for the first three nights. The bathrooms need better attendance, but the boating facilities were wonderful.
- Keller Ferry Campground is a gem within our parks on Lake Roosevelt. Please take its maintenance seriously and do a better job than what I saw on my last visit. Even if you have to up the stay cost a bit in order to get someone that cares about the facility as something important. Our family has been visiting this place since the early 80's and it used to be very well maintained. You have a lot of paying customers and we deserve a nice place to visit when we drive many miles to go camping. Good luck to all of you who will make an effort to make this a gem again.
- Keller is a little better than last year but a far cry from how beautiful it used to be.
- Kettle Falls needs more boat trailer parking.
- Know where to go for help.
- Lake Roosevelt is a beautiful destination. I hope it remains to be good fishing and a good experience for future generations.
- Lake Roosevelt NRA is beautiful. To keep it safe for recreational boating and beaching, water levels of less than 1287 feet are essential.
- Larger signage at Hunters/way to Springdale.
- Last couple years the condition of park has gone downhill.
- Launch fee should be free if you have the other passes.
- Launch fees. Put back yearly rates for seniors and disabled to 15 dollars yearly pass. I would fish more if could afford new rates. Won't buy at 45 dollars so our money would go to west side. Nothing new at Kettle Marina has changed in 10 years last year new restrooms

other ones were ok. New parking lot last year was already plenty places to park. Those 2 items made our launch fee go up.

- Limit large spaces for vehicles with trailers at Spring Canyon instead of letting small vehicles and cars park in those spaces. We have launched our boat in the past and couldn't find parking for truck and trailer because small vehicles were parked in those large spots.
- Limited campsites with no reservations available.
- Limited parking for boat trailers.
- Lincoln could use a better launch log boom, as it is very wind exposed.
- Litter and human waste at shore campsite where latrines are not available.
- Live in Kettle Falls and use the boat ramp in Kettle Falls and Gifford.
- Living in Davenport, we are spoiled to have such a great recreation area so close.
- Look around - open more spots to the high-end RV camper and charge accordingly, which opens up more spaces for everyone. Give the campground host the option of renting out the group spots when they aren't being used. Place a more descriptive sign on the usage requirements for the boat moorage. You're three miles from the largest power source on the west coast - use some for the RV power. CONTROL THE GOOSE PROBLEM NOW BEFORE IT GETS TOO BIG.
- Looking forward to trying other campgrounds.
- Lot is full.
- Love Fort Spokane. Do not like the camping sites at the other locations. Too close and no scenery.
- Love it here, keep it natural with no developments.
- Love Keller Ferry Campground. Time to plant more trees for future growth though! The shade would be nice, and they would help privacy/noise.
- Love Spring Canyon Campground, our favorite!
- Love the group sites; have used many times.
- Love the lake.
- Love the lake.
- Love this place! I'll be back as long as I'm able!
- Love this place.
- Loved it!
- Lower the full pool level slightly.
- Lower the lake just a couple of feet. This uncovers great beaches to use for campers. If you are not willing to have great beaches on a lake you control directly, what's the point? You have control of the dam and the recreation areas. Why not make both things work? This would improve things immensely.
- LR NRA is a wonderful asset to our area. I appreciate the variety of boat launches and camping areas, both drive-in and boat-in campsites. Over the course of a summer, we utilize boat launches from Keller Ferry to Porcupine to Hunters up north, as well as a variety of campsites. Occasionally I wish there were more access to gas up the Spokane arm past McCoy's and between Two Rivers and Kettle Falls. But overall, I think management of LR NRA wonderful.
- Mail locals' information about sites.
- Manage the boat ramp on busy days as loading boats and cleaning boats on the boat ramp is unnecessary and creates more chaos.

- Marina facilities with a gas dock would be helpful near Grand Coulee.
- Maybe a little more patrolling through the park.
- Maybe the signs could be bigger.
- Mileage markers every 10 miles would be nice information. Many were missing or damaged.
- Monitoring of shoreline camping. Many who come into the LRNRA do not take care of their campsite, are not careful with fires, and leave plenty of trash/human waste on the shoreline.
- More docks to move your boat.
- More first come/first served camping would be nice.
- More floating toilets.
- More information on sites, hiking, etc. We were looking for things to do and didn't find much information.
- More information to make sure people are safe.
- More parking at Keller.
- More parking at the boat ramp for busy days. Gets to the point where you can't get a spot, especially when you see cars, trailers, etc. parked separately taking up spaces. When it comes to launching on the busier days a rancher at the ramp would be helpful. It is frustrating when people stop on the ramp to load their boat and even seen people wipe their boat down. All that needs to be done away from the actual boat ramp and someone should be directing them and not allowing them to sit there and hold everyone up.
- More parking is needed on big weekends, Fourth of July, Labor Day weekend, poker run weekend.
- More parking should be added at Porcupine Bay.
- More parking would be great.
- More parking would be nice at Spring Canyon. Sometimes trucks and trailers are parked up the street.
- More people should be aware of Fort Spokane.
- More people would come if there were hookups. Many are going to other places that have them, like Two Rivers.
- More rangers.
- More room at Lincoln boat launch, possible camping there.
- More signage needed on the exhibit trails. Many Fort Spokane building remains not identified.
- More signs so we don't miss our turn going to campsite.
- More signs.
- More specific: trash and other bins.
- More walleye fishing please. Trout are not good.
- Most of camping sites (14-40) are very uneven making leveling of RV's challenging. Good shade trees.
- My children would like a park to return to Keller Ferry. It was a big disappointment that the playground equipment was gone.
- My family eats walleyes out of Lake Roosevelt. We don't catch enough walleyes through the year to approach advisory limits. I feel that the lean protein of fish (even

- fish with small amounts of heavy metal contamination) is healthier than most of the processed food and fast food Americans eat.
- My family loves it there. They look forward to it all year.
  - My friends could not supply a map. The store at Ft. Spokane was fantastic. Impeccable service and a fair amount of items to purchase for our weekend from the children's books about nature to the boating maps.
  - My husband was always upset when government - owned land wasn't burned because of the fire hazards.
  - Navigation signs/lights not working. Need buoys to mark "islands" in varying water levels.
  - Need a better restroom. The "honey bucket" reeks; very foul odors on hot days.
  - Need ability to securely tie up boat in front of residence so we don't add to crowded condition at campground.
  - Need added parking space at campsites and additional boat docks.
  - Need better and more boat docks.
  - Need better phone service in area.
  - Need boat launch and restroom.
  - Need boat launch and restrooms.
  - Need free mooring for boats at Kettle Falls so you don't have to trailer boat if need to leave for a few hours. Also, need more mooring docks at North Gorge.
  - Need gas available at Spring Canyon.
  - Need less.
  - Need more campgrounds/spaces for the public. We have been camping at the Upper and Lower Columbia sites for years (since 2004) and boating there since (2002) regularly. Indian sites are overpriced and non-regulated. People are out of control. We need more group sites and more shoreline camping for the WA State side.
  - Need more mooring spots at a fair price. Please explain the need to have the river full by the 4th of July. Ya know it's awfully nice to be able to camp or just spend the day on shore enjoying the river. Too bad there is almost NO place to do that once the river gets full.
  - Need more parking or camping spots at Kettle River Campground.
  - Need more parking spaces.
  - Need more restrooms at Keller.
  - Need more signage about boat launch permit. Too many people are using their Washington State park permits.
  - Need some signs period.
  - Need to get rid of poison ivy at Evans. Get the fishermen to degut their fish away from the boat launch and dispose of properly so we are not swimming in rotting fish guts. The main beach area needs the safety from boaters fence fixed as it is totally falling apart.
  - Need to have someone visible there to enforce the rules. Too many people are allowed on the sites for the size of them.
  - Need to mark group sites, campground map posted.
  - Nice large lake, a lot of room for boating, etc. and not feeling like you're on top of other boats. Hope to one day rent and experience a houseboat there.
  - No camp host for 12 hours.







- No.
- No.
- No.
- No.
- No.
- No.
- No.
- No.
- No.
- No.
- No.
- No. We will be back again.
- None of them smile – ever.
- None of these apply, but why was the floating bathroom locked? These are great to have out there, but we'd like to use them!!!
- None.
- Nope!
- Nope.
- Nope.
- Nope.
- Nope.
- Nope.
- Nostalgia. Been coming 40 years. Keep Hawk Creek as is!
- Not at all as we did not bring fishing equipment for this trip. It was a last minute decision to boat camp and get away from the city. I have a dear friend who works at Lake Roosevelt so I am very familiar with the lake and activities offered. A couple years ago I enjoyed a Boy Scout outing at Ft. Spokane. The park did a fantastic job of hosting the Boy Scouts and provided them with several educational activities.
- Not at this time
- Not at this time.
- Not enough boat trailer parking.
- Not enough boat trailer parking.
- Not enough handicap parking spots Spring Canyon and Keller Ferry.
- Not enough parking at Porcupine Bay.
- Not enough parking during busy season. Maybe develop more paved parking slots on old sawmill site.
- Not necessarily a problem, but floating restroom close to shoreline camping would be nice.
- Not that I can think of.
- NOTE: Map on prior question did not display was a big gray empty box. More parking, some of the lots got quite congested.
- Nothing more about the campground. We liked it initially and were pleasantly surprised when we returned to camp. We enjoyed our hike through the historic area learning more about the region's history.

About this survey: The race question is very offensive! What difference does my skin color make? How can a person define their 'race' when scientifically race doesn't exist and we're all such mixed breeds it can't really be defined. Honestly, get over it! A better question would be cultural background/identity. That I can answer: Canadian. Background: myself: Anglo, my partner: European. That will tell you a lot more than the color of our skin.

- Nothing more to add.
- Nothing.
- Often on busy weekend days, parking is insufficient at the Keller boat launch lot.
- On a busy weekend, Porcupine Bay is very crowded and busy; it would be great to accommodate all the visitors.
- On busy weekends, it can be hard to find parking at boat launch.
- On busy weekends, there is no more room at the boat launch for pickups and boat trailers. We need more parking. People are being told to park at the casino. Way too long of a walk back to Fort Spokane.
- On holidays, there isn't enough room for boat trailer parking at Ft. Spokane.
- On major holidays.
- On our last two trips to the group sites, there were no personnel to take down the chains blocking the entrances. This is unusual for the camp and unappreciated.
- On weekends or holidays, parking for boat trailers fills quickly.
- One or more additional boat launches at Fort Spokane and Porcupine Bay and increased parking for summer weekends. The Park Service has limited personnel and can't stretch funding to build and staff additional recreational locations. Plus, limiting the access locations allows for wildlife and habitat protection on greater portions of the shoreline.
- Only need ranger presence when laws are being broken. Less communication the better. Most often the rangers are very rude and seem to throw their authority around.
- Only one disabled parking spot in RV area.
- Only PLEASE STOP TRYING TO GET RID OF THE WALLEYE. THAT IS ALL I HAVE TO SAY AND WHAT ANNOYS ME THE MOST.
- Our boat ran out of gas in this area.
- Our experiences at Keller Ferry campground since it has been leased out have not been nearly as favorable as when the Park Service was in charge. The maintenance has definitely declined. Park hosts don't seem to be accountable to anyone. There is no enforcement of the rules. The reservation system needs to be revamped. During our visit, there were many empty campsites even though the reservation system said the campground was full. Is there some way the system could be designed to send an email to campers within a week or so of their reservation and have them confirm or cancel? Evidently, people are making reservations and not canceling them when they do not plan to show up, thus leaving the site empty but not showing it as available to others. That would be really helpful and the park service would collect twice the amount of money for those sites. Despite the problems I have mentioned, we love camping at Keller Ferry and plan to continue to do so. We have been camping there for thirty years. We do wish the park service would stop leasing out the campground and resume taking care of it themselves.
- Our favorite place to spend our summers.

- Our favorite place. Like a lot of things, miss the way it used to be. Don't commercialize it. Don't make it comfortable. It should be a place to go to get away from modern conveniences. Unplugged and clean. I'm not blaming the workers, it's the chiefs. Need someone there to keep order. I'm willing to pay extra.
- Our general experience on the lake is usually good. I was surprised and very irritated when the park department thought it appropriate to shut down the launches when the government had their "temp" shut down.
- Our site had little or no vegetation, and was very open. It was all right, but on a hot day, it would not have been pleasant.
- OVER FLOW PARKING IS NOT LARGE ENOUGH FOR VISITORS.
- Overall, we had a wonderful visit. We do this every year and we also visit Lake Roosevelt many times throughout the year, including during the winter time to go fishing. Our family enjoys the beauty of the area and all the accessible recreation available. :)
- Overall, we always enjoy our time on the river, except when the lake levels are too low to launch or enjoy the area.
- Overall, we love the Keller Ferry campground and surrounding area. It is one of the few lakes we visit that has beach after beach after beach to choose from. The lake is amazing!
- Parking at actual campsites needs leveled and maintained. The grass was watered and maintained much better with the federal employees before but the concessionaire now is not near as good. Restroom maintenance has gotten really bad.
- Parking at the main Visitor Center was not easily accessible for vehicles pulling even small travel trailers.
- Parking for vehicles with boat trailers overflows. Seems to be plenty of room at Spring Canyon for overflow gravel lot.
- Parking is very nice at Kettle Falls.
- Parking the boat near the campsite would be helpful.
- Parking was good, but the bathrooms at Keller Campground were continually closed or in poor condition. In the 13 days we stayed, we didn't see anyone mowing.
- Patrol presence on water for safety issues.
- Pave the short road from highway down to the boat launch.
- People abusing handicap area.
- People park boat trailers too close to the launch ramp making it extremely difficult for the next person to access the ramp.
- People swimming and fishing from and on dock. Dock is too small for this kind of shared activity.
- People with discovery passes shouldn't have to pay to launch a boat. That's just wrong!
- Perhaps AED and/or emergency call boxes should be available.  
Not all locations have cell coverage.
- Picnic tables would be great to have so we could have a picnic with the family.
- Picnic tables, in excellent condition, to have a picnic after taking the ferry across the lake.
- Playground equipment is a must or we may need to find a new campground.
- Playground for kids, functional outside showers as the calcium plugs them up.
- Playground.

- Please add soap to the bathrooms!
- Please bring back the garbage bags at the boat ramps. It was helpful for containing garbage and bringing it back from our boat trips.
- Please don't cut spending on national parks. Seems like prices go up but spending on employees and maintenance have gone down.
- PLEASE enforce the no wake zones!!!!
- Please have someone with authority check in the way the concession is being run.
- Please leave the walleye alone!
- Please provide electrical outlets at all fish cleaning stations. Please allow advance reservations at all camping facilities. Could be 50/50 split between reserve-able and non-reserve-able sites. Consider allowing boat trailer tires to be off pavement when parking like they do at Steamboat Rock State Park.
- Please simplify down to two pages.
- Please take care of weeds around the fire pits.
- POLLUTANTS IN THE LAKE MAKING FISH UNHEALTHY FOR HUMAN CONSUMPTION.
- Porcupine Bay camping could use power in sites and reservations.
- Porcupine Bay needs better RV camping spaces, larger spaces paved.
- Possibly location of a hospital or ambulance.
- Post fire restrictions; keep garbage bags at launch.
- Price is right; love the area.
- Private showers would be nice. Otherwise, Hunters campground is fabulous but I'm prejudiced as this is where I learned how to swim in 1962.
- Public launch for boats and parking for boat trailers.
- Put in slips for the locals to buy/rent so we can moor our boats.
- PUT THE PLAY GROUND BACK IN AT KELLY FERRY!!!!!! VERY DISAPPOINTED THAT IT WAS REMOVED. ALSO PLEASE GET THE AMPHITHEATER AND KIDS EDUCATIONAL PROGRAMS GOING AGAIN!!!!!!
- Put the playground back and make some spots reserve only.
- Put up directional signs to show where/how vehicles & boat trailer should park. There was a large RV with boat trailer who parked in front of the launch making it difficult for other boaters to launch. No signs or lines are marked in the parking area, relying on drivers' common sense.
- Ramp fees keep going up and they did not honor senior discounts on ramp fees.
- Ranger was very nice. Boat launches very nice. Ranger made young people turn down their music. It was very appreciated. Parks were clean.
- Really found the fort interesting and found the history of the native boarding school fascinating and very sad as well.
- Really liked the floating restrooms, more though out on the lake would be nice.
- Restroom options when out on boat.
- Restrooms (pit toilets) could be more managed and maintained.
- Restrooms at Spring Canyon need some TLC as well as the outside area where there is the presence of unsightly weeds in between the walks and around the beautiful trees that they have planted in the last few years. There are also many dead branches in the older trees as well as along the shoreline; fall leaves that have not been cleaned up.

- Restrooms should be cleaned more often, especially weekends. Enforce dogs on leash rule. MANY dogs were NOT on leash, quite often.

Campfire rings need to be relocated. Some in VERY awkward/impossible location relative to assigned site.

Better outdoor shower facilities. What's there could be relatively easy to reconfigure for more privacy. Would be nice if restrooms had hand soap dispensers. Outhouses desperately NEED some accommodation for hand sanitization!

Campground host vigilant about reminding campers of issues regarding rules violations, etc. Generators running too early in morning, too late at night.

- Return Keller Ferry operations back to NPS oversight and not leased.
- Rigging my sailboat mast, we need a mast crane.
- Rules about number of people and number of vehicles not followed at all and was annoying. Sites are not clearly outlined, so if you arrive late, you have to put up with overflow from other sites next to you.
- Safe toys for kids.
- See what you can do about the summer time weather.
- Seem to have plenty any time we have been there. Would be nice to have a restaurant some place on the lake such as Fort Spokane.
- Senior parking closer to boat launch.
- Shoreline restrooms.
- Should not have to listen to the extremely loud hillbilly generator all day long.
- Showers would be nice at Spring Canyon Campground.
- Showers, soap in restrooms at Keller Ferry.
- Showers.
- Signage for Sanpoil River boundaries.
- Signage informing of location of camp host should be posted around campground.
- Signs before main entrance.
- Signs indicating how to get from camp site area to the swimming and picnic area.
- Signs on water for boaters.
- Signs regarding boat ramp use and someone to manage it.
- Signs throughout the campsite or at Visitor Center on where AEDS are located or what to do in case emergency or a phone post would be great.
- Signs to go to Hawk Creek are not visible.
- Site reservations would help make the trip more relaxing. The web page to get group sites does not work correctly.
- Some of the signs and posting on the boat ramp areas need to be redone. Also, there's a sign on the boat marina that you need a "PERMIT" to park your boat there? Asking a ranger, they said your launch permit is what's needed. That sign needs to better identify what is required to park your boat there overnight.
- Someone marked the sites with last name and arrival and departure date. Availability to get ice, etc. at store but it did not have a good drink selection.
- Sometimes parking your truck and boat trailer is hard to come, by. Restrooms.
- Sometimes we have 30 people all with boats, trailers etc. Need more boat-in camping spots.

- Sometimes you cannot find parking at the Fort Spokane boat launch. It's a great launch area, just not enough trailer parking.
- Spaces between campsites are too close. It would be nice if there were more room between sites.
- Specific to the Kettle Falls Marina, the concessionaire (Ed) has run the boat slip area with little to no concern or respect for those of us who have spent a lot of hard-earned money to rent slips for mooring our boats. Maintenance and repair of the docks have been minimal to none at best for years. Ed's primary concern is houseboat rental and private boat owners be damned. He and his primary staff basically ignore the safety and needs of those mooring there, but certainly aren't shy about charging a small fortune for what they do and do not (word).
- Start by replacing windows in the restroom, repairing the seawall. Put back the playground equipment. Try doing some maintenance instead of letting everything go to pieces.
- State law and county law: no open burning from APRIL 1 TO OCTOBER 1.
- Stop increasing the fees. Or as I like to call it, taxing us to death.
- Stop raising launch rates.
- STOP the Indian killing of the walleye.
- Survey too long!
- Swimming and boating is a great activity. The use of the water and beaches is a big deal to the group I spend time with. We do like to have a few beers and listen to music on the beach, but everyone in our group is very respectful to the others and the grounds. I think that if someone is leaving garbage on the beach and there is a way to catch them, they should be fined or banned from the beach areas.
- Teach rangers to watch ramp courtesy.
- Tell state to stop targeting the elimination of walleye; not everyone wants to fish for trout.
- Thank you for keeping the bathrooms clean.
- Thank you for such a wonderful outdoor experience so close to home.
- Thank you for the upkeep. It is truly beautiful out there. Well worth the drive in.
- Thank you SO much!!! Our local people do a fantastic job out here!
- Thank you!
- Thank you! It is an awesome place and a great lake.
- THANK YOU.
- Thanks for a great visit. We will be back.
- Thanks for clean bathrooms and nice boat launches.
- The 4th of July festival is always a popular event and at times is difficult to find parking at the venue, making it necessary to park on one of the residential streets across from the dam.
- The boat/unloading/loading area is too small and the access to the larger parking lot is crude.
- The campground is always clean, and the rest rooms are awesome.
- The depth buoys at Keller Ferry have been moved out too far. We hit our boat last year and damaged it. We have been going up there for several years and this is the first time this happened. The buoys are even farther out this last time. They need to be moved back in.



- The difficulty with parking at the Fort Spokane ramp is frequently due to single trailers parked in double stalls or large vehicles parked across multiple stalls. These vehicles should be ticketed and redirected to the appropriate parking areas.
- The exhibit at Fort Spokane is thoughtful, thorough, and seemed respectful of the history without minimizing the history of mistreatment of Native Americans. My children learned a lot and we really enjoyed the company of the older gentleman ranger who was working that Saturday.
- The fee hike they did was too much, should have been raised gradually, and places like Hawk Creek with no running water should have stayed at 10. They also have boat dock that isn't used much because of low water, they should extend the one at the ramp with it.
- The fishers should gut their fish in another place other than throwing the fish back in where we swim at Crescent Bay.
- The Fort Spokane Visitor Center/museum was closed. The outside exhibit was open, but park staff weren't there to answer questions or staff the Visitor Center.
- The Keller launch parking gets very crowded from 4th of July till Labor Day weekend.
- The lack of beach access isn't a huge issue for us. Just mentioned because you asked specifically.
- The lack of shoreline for recreational use throughout the summer months is very bad. Water elevations are up to a height that disables any real use. If elevations were on average another 5' to 10' lower, there would be usable shoreline up and down the river. One reason this is now so important is the ridiculously high cost to camp in NRA campgrounds.

Game management practices need looked at. Not only how were managing but also who is managing them! We pay an outstanding amount of money yearly to fish/hunt the river only to have the tribe, National Park services and U.S. Fish and Wildlife take the resources away that we as outdoorsmen are seeking. Example: We once were allowed to hunt near NRA campgrounds when camping seasons and camping access were closed for the season. Now the gates are closed and there is simply no hunting allowed even though there is no other use in those areas at that time! Also, the gill netting to try and take a non-native fish out of the Columbia like the Northern pike is absurd. Please let sportsman vote and have a true opinion on this matter. The gill nets are killing thousands of other fish in an attempt to kill one species that most of us want anyway.

Park enforcement officers should only be involved when needed to be and have much better attitudes when they are involved. The park department has a very bad reputation in the community I live in (Kettle Falls). They are known to be unpleasant regardless of the situation at hand. I personally have never been in trouble by any park officials and yet I hate to see them coming and try to avoid them strictly based on how unpleasant they are to deal with.

I think surveys like this could be a very useful tool if taken seriously by those who are giving them. The problem is there are seldom seen results ever seen by the surveyed group. Regardless of the outcome there should be results and action items posted for each and every question on your survey.

- The lady who gave us the study form was very professional, and friendly. Cell phone service would be a nice additional to the Porcupine Bay area.
- The lake is too high.
- The lake level has to be consistent so there is always beach. Shoreline camping is the best thing about Lake Roosevelt NRA.
- The large boats are causing a lot of bank erosion on the Spokane Arm. Much more obvious this summer.
- The light on the markers for the entrance to the boat launch at Spring Canyon are not very visible coming in at evening hours.
- The long weekend was exactly what we wanted: peaceful water, camping, no cell phones/technology, and fun with friends and family. It was awesome.
- The map was too complicated. I didn't fill it out.
- The new parking at Porcupine Bay is great. Please work to ensure cars without boat trailers don't use the trailer spaces. There is a one-way route with car parking. Make it 2-way so cars have an easier time using it.
- The North Gorge campground is short on parking space. Finding a spot to park a truck and boat trailer can be tough.

The group campsites at Fort Spokane are inadequate for groups larger than 20 people. There is a severe shortage of RV parking space. The boat docks at the group sites are very steep and dangerous.

- The NPS does an outstanding job. We love Lake Roosevelt and have been boating and camping there for 15+ years. The rangers, camp hosts, and other staff are always extremely helpful, friendly and professional. We have noticed that some other campers seem to ignore the 'quiet time after 11 PM rule'. It was especially bad at a camping trip at the Keller Ferry Campground this season. We have also experienced this at Spring Canyon as well. It seems like in the past, all it took to remind everyone to tone it down a notch, was to have some rangers slowly cruise through the campground around 11. Just a suggestion. Thanks to the NPS for doing such a great job and for providing such an outstanding recreational resource.
- The NPS needs to take back management of Keller Ferry Campground. Take better care of our tax dollar funded park and all the facilities around it. The contractor should be fired. A private entity is being able to profit from taxpayer-funded park.
- The only problem that we had was the noise of generators running by campers. Some people ran their generators all day and into the evening. The noise was obnoxious. The camp host said that we couldn't do anything about it. It would be great if there was a limited time frame in which generators could run so that people could enjoy the sounds of nature instead of engines running.
- The original date of visit and contact with the interviewer was at a group event in June. But these questions were answered about my latest visit 7/16-7/20 with smaller group.
- The park is a great place for the locals and tourists to come and relax. It is a nice refuge from the dry desert heat that surrounds the coulee. Locals use it a lot for their families. I hope the park keeps up the area and tends to the locals and sport activities.
- The park needs toys.
- The parking at Fort Spokane was adequate. I don't think the ranger-led night programs had started yet. The ranger at the visitors' center did a great job of explaining the history of Fort Spokane.

- The parking at Porcupine Bay is great. We have always had a place to park.
- The predator fishing has gone to pot after all the shocking and killing of predator fish.
- The previous year there was a campground host at Porcupine Bay and this year there was not one. There was a significant increase in late night noise this year and I think it was due to there not being a campground host.
- The rangers and campground host are great. Just hate all the loud generators.
- The Sheriff's Departments, Volunteer Fire Departments, EMTs, and Park Service Personnel are already stretched to handle disturbances and emergencies at the current locations.

It would be good to have handouts given out on arrival detailing egress routes due to wildfires, etc. that are coordinated with local emergency services. There should be more than one route out and many visitors wouldn't be aware of options.

- The site we visited is almost exclusively the only one we go to so I cannot answer about the others.
- The swimming beach at Kettle Falls needs lots of attention. No one wants to swim there due to the lack of attention to the beach, grass and lots of mosquitos. When it was maintained properly, it was a very popular place.
- The trip was very relaxing.
- The water pump in the Hawk Creek Campground did not have a handle on it, so we had to drive to get water. Very inconvenient and frustrating.
- There are a lot of long trailers taking two parking spaces.
- There are dead fish.
- There are improvements to be made, but overall as Canadians one of our favorite spots to come to in the USA.
- There are NO directional signs for the group camping sites at Keller Ferry.
- There are no interpretive programs available, but wish there were.
- There are no signs to Hawk Creek. The locals know where to go.
- There are not enough boat ramps so the parking becomes impossible.
- There are signs on the board at Spring Canyon. Although the plastic that is on top of these warnings is getting hard to see through. I think they need to replace that for better visibility.
- There are so many places especially around the Spokane Arm that could be minimally developed for boat and tent camping. A little leveling and an outhouse would be all that's necessary and would add many more places for people to camp without having to be next door to many other campers.
- There could probably be more safety information. I wasn't looking for any signage so I could have missed it.
- There is a wonderful group of people working at the park. Every visit is always enjoyable.
- There is only an outside cold shower. One shower that's private would make it so much better. We always drive up hill to pay for showers.
- There is only one day use (picnic) area at Hawk Creek. We get there early to get it. If we got there and someone else was using it, not sure what we would do. Need a bit more picnic space?
- There needs to be a swim dock further out in water when lake is low.

- There shouldn't be a septic tank near the swimming area. Kids climbed and played on it without me knowing what it was until I went closer to it. The sewage stench emitted from it was appalling from all possible seated areas.
- There used to be swings and merry-go-rounds since I can remember. Come up with some sort of playground, I pay enough.
- There was no one and no sign to instruct in space usage.
- There were more than 2 cars on many sites and in my 5 days there never saw a camp host (vehicles in the spot though) or ranger to enforce the campground rules.
- There were some issues while we were camping at Porcupine Bay. We reported the issues to the staff that made appearances to the campground but the issues were not addressed while we were there (13 days). We never saw a ranger during our stay, and felt it would have been helpful if a ranger did at least one or two "drive-thru's" per day. There was one man who identified himself as a ranger, but did not appear to have any authority to enforce rules or give direction to maintenance staff. His role appeared to be a "PR" role - chat up the campers, etc. He was very good at this role but we don't think the concerns we discussed with him went any further.
- There were times with our large group when the parking was an issue.
- These were adequate. Although, not particularly part of the park, signs for the crops along the drive up would be nice. We did see one for wheat, but it was barely visible.
- They feel the same way as I do, that's why we come back!!
- THIS IS A BEAUTIFUL AREA AND VERY ENJOYABLE TO VISIT.
- This is a great place to recreate! Please ensure that access stays available to all. Do not add either tribe into managing fishermen.
- This is a lovely place to go to with so many opportunities. We liked visiting the old Ft. Spokane.
- This questionnaire is way too long.
- This visit was in an RV; all my previous visits were boat camping on the Spokane River. It's a wonderful asset to our state.
- This would help prepare at a business. Again, firewood, propane, gas, cell phone reception.
- To clean the sand from time to time, because we sometimes found glass in the sand, and make sure the sprinklers water the grass only and not the tent area.
- Too much dog crap on the beach and grass area.
- Trying to turn around a trailer on a narrow road is never easy. Signs that provide adequate warning that your turn is coming up would help prevent missing the turn. If you place them strategically, it would give travelers more warning of an upcoming turn.
- Unless a person knows specifically where they're going, there's little info for someone unfamiliar with the area to know which facilities are available, how far each one is from Hwy. 2, and what is available at each one.
- Unsure of signage through Inchelium to ferry.
- Up to date information.
- Used to be better. Now we hardly see them and no one really to explain the rules to new people. The campground host is busy doing other things now too. People parking vehicles on the grass, etc.
- Used to have a ranger onsite. Now hardly ever see one. Hospitality people are not as professional.

- Very busy area, 4th of July. Little room for short time visitors.
- Very concerned about current negotiations with tribes about fishing access and rights.
- Very little shoreline access on such a huge body of water. Makes for over congestion at the few sites available.
- Very peaceful and relaxing day as it usually is.
- Visible/secure areas within campground for second vehicle and/or boat and trailer.
- Walleye tournament.
- Was trying to identify the fish that frequent Evans. Like the pike that are also swallowing up the baby ducks. I do not fish at Evans only paddle about in my little boat near the shore. The mooring station needs work. The cement retaining wall between lake and campsite has collapsed. We need the playground back.
- Was very disappointed to see that the playground equipment has been removed--had been looking forward to bringing grandkids to camp @ Keller Ferry & they would have enjoyed the playground.
- Water level needs to be consistent. Current level is good.
- Water level needs to stay higher October - January.
- Water manage control sucks. You talk to these people, they say this not a recreation lake. They [word].
- We absolutely love to spend our summers visiting Lake Roosevelt. We prefer to go north due to scenery and less congestion both on the lake and campgrounds.
- We all had a very good time.
- We always enjoy visiting Gifford group site. The bathrooms are always clean and well stocked. They could use some mirrors and hand soap. It surprises me that this isn't an amenity that would be included in the bathrooms. They have campground host that could monitor these things. The pit toilet bathrooms they have available at Gifford Campground, are always the cleanest I've ever seen in my camping experience. They are hosed out and cleaned every day. Two thumbs up for that one!!
- We appreciate having access to it.
- We appreciate the NPS maintaining the parks. We frequent parks everywhere we go, most often in Virginia and in Washington, and the care is evident.
- We are avid users of your facilities. It is realistic to say we have camped at your Fort Spokane location over 150 nights. During that time, we have had two interactions with rangers from the relationship building and information delivery perspective, both last year. The presence is definitely law enforcement tilted but there is so much to gain from the experience by having rangers educate and interact with the public from the environmental and experiential perspective. This is a big area of opportunity. Your amphitheater is way under-utilized during peak visiting windows.
- We are grateful that you are taking care of the lake.
- We are locals, so we fish often. A few days a week. The boat ramp is good; they do a good job of keeping the docks at the right level with the lake. The bathrooms were recently rebuilt; that is nice as well. The docks are great, nice and stable. My elderly father has no problem walking on them.
- We are so glad to have the campgrounds and fishing opportunities that Lake Roosevelt provides! Thank you!
- We camp at Marcus when the water is low too. Would be neat to know exactly what we walk by or stand on. Better history. The signs are pretty old. They are great though.

- We camped at Hawk Creek. We love this park. The one thing we would like to see and have always is that there are no notices for rattlesnakes!!!! We see kids climbing on the rocks and through the brush, we know the snakes are there we have seen them. You put up notices for problem bears & cougars, why not snakes? We were told once by a ranger that they figured everybody would know, WELL THEY DON'T!
- We can't wait to come back and camp again!
- We did not have a problem with the parking area at the Ft. Spokane boat launch, but we have previously had a difficult time with the lot being full.
- We enjoy it, wish we could catch more fish and also wish the rangers would check it more often especially on the weekends.
- We enjoy this getaway with our friends every year!
- We enjoyed most of it except for noisy campers and generators, which we understand are not allowed at Spring Canyon. We were unable to shower so we will probably not visit again as there are many other campgrounds that do have showers and are just as nice. But it is a nice park overall.
- We enjoyed our visit and hope to return.
- We find the boat dock at Spring Canyon crowded at times. For the most part, everyone takes their turn. We are starting to see more thoughtless boaters leaving boats tied up to the main docks for very long times. Signs, if they even read them, loading and unloading ONLY. We have the lake to ourselves so often, the very few times do not cause us concern. We hear from others.
- We had a fantastic time and would return.
- We had a good time and will come back again. More information on fishing in relation to water level would have been great.
- We had a good time.
- We had a good time. The ranger at Fort Spokane was awesome.
- We had a great time. Looking forward to next year.
- We had a hard time finding the trails, which are underdeveloped.
- We had no cell phone service and the bulletin board notes Kettle Falls. From Gifford to Kettle Falls is many many, many miles! I don't know if the campground host had cell service and I do not know if any carrier services this area. The topographical location I believe is not suitable to cell phone service. However, we biked to Inchelium, which has a higher elevation and cell phone coverage was available. Brochures or information at the campground bulletin board could note this possibility.
- We have almost always had good visits to the lake. One visit was quite frightening due to the fisheries boat at night with no identification and extremely bright lights scanning the shore.
- We have been to this one site so often we don't need directions. Perhaps we should branch out more in which case signs would be very helpful.
- We hope to return to Porcupine Bay for a short visit before we head back to Arizona - just after Labor Day. We are aware of the terrible fire in the area, an update on the website about the status of the campground would be helpful so we know if we will be allowed to camp there or not. Thank you!
- We just love it there!
- We just love to visit. Been taking family and friends water skiing there for years. Camping every once in a while. Great boat launch at Porcupine bay. Thanks.

- We keep abreast of what is happening near our residence, especially the water quality, fishing guidelines. Have taken in programs presented at various campgrounds near our home that relate to all phases of our interest in and around Lake Roosevelt. Before we built our home we did considerable research on the impacts that might influence how we enjoy our life as a residents of the Lake Roosevelt 1310 line. And how we would be expected to live with restrictions of use of the property between the 1310 line and the waterfront we have access to.
- We know that there are certain places on the lake that the public have more or less ruined by defecating and leaving their garbage behind. We know that the NPS is trying to crack down on those problems, and we really hope that because of a few inconsiderate people, they don't ruin it for the rest of us. We have had instances in the past where people have not been very considerate of others on the lake, but those times have been rare for us. Normally, most people are very considerate and helpful when needed. We really appreciate everything the NPS is trying to do to help alleviate those problems.
- We look forward to coming again.
- We love it here! Especially when it isn't so busy - weekdays.
- We love it there because it is so peaceful. Please don't allow anymore development.
- We love it there but hate to see the neglect throughout the beach area and the walls falling down. Time for some TLC.
- We love it there!
- We love the area and have been coming here since the late 70's. We wish the reservation site could be placed back in the hands of NPS but we love coming.
- We love the group campsite #1. Love the grass and shade. The only problem is the whole site is on a slight hill. It is difficult to set up a tent and tent trailer when the ground is not level so that one is comfortable while sleeping.
- We love the park service!! It is great to be outside with the family enjoying the simple things.
- We love the place and will return as much as we can. We wish the walleye fishing was better. WA Fish and Game don't care about the walleye anymore and that is a shame. They are the best tasting fish there.
- We love this area! Thank you for your work to keep this open to everyone.
- We love this lake for beach camping and fishing. We have used Spring Canyon for years. In most recent years have been using Two Rivers and Keller Ferry for boat launching. Have rented a houseboat at Two Rivers. This lake is clean, large, and very easy to get to ...
- We love this park. We're hoping to see improvements as this is a heavily used park. Please don't neglect the trees, lawn and facilities. Thank you!
- We love to visit Lake Roosevelt. It's a beautiful lake. We were stopped by the rangers and our boat was offered a free inspection which we took them up on. The students and the rangers were very friendly and thorough in their inspection. We appreciated the time they spent chatting with us.
- We loved it. Thank you!
- We missed having a band and a beer garden at the marina.
- We missed one of the buildings at Fort Spokane because we could not determine how to easily get there by trails.
- We moved here in 2006 from Portland, Oregon. Discovered the lake soon after. Fell in love, would not like to see more and more people!

- We often have to dump the pontoon in, and park elsewhere on busy weekends, parking is a huge problem.
- We only did this as a onetime visit this year, we do not see ourselves coming back, as it is a long drive for us to come.
- We probably won't go to the Fort Spokane Campground again. We are not boating people nor do we own a trailer/motor home. We'll look for a campground that is designed more for tents and quite water activities. However, the campground seemed appropriate for its target audience.
- We really appreciate the fish cleaning station at both Kettle Falls Campground and Hunters. These are very important to our experience.
- We really enjoyed Fort Spokane. The rangers were friendly and helpful.
- We really enjoyed our visit and had a great time.
- We really had a great time. We have heard that the Indian management want to make it inaccessible for all but Indians. Stupid there. We have this great resource as Americans and Washingtonians and were very happy to be able to enjoy the quiet and solitude of it.
- We really liked the older version of the Laser Light Show better than the new one. The new one was loud enough, but the sound quality was poor, making it difficult to understand.
- We really love the area for camping as it is close to Spokane. Love having a campground host there. It is a well taken care of facility, the picnic area and the Fort Spokane Visitor Center is well done.
- We spend 50 days at Roosevelt a year. We love and appreciate this unique place. We believe that the areas from Seven Bays to White Rock are severely under resourced. Human waste on beaches is a large concern and the absence of restrooms, floating and land based, is perpetuating the problem. Enforcement of human waste disposal systems is nonexistent. This is a requirement but it is not signed or inspected. Restrooms and garbage facilities are desperately needed within this range of Lake Roosevelt.
- We stayed at Spring Canyon Campground. There needs to be better facilities for the RV campers. I know this is built on a hill, but there are several ways you could enhance the park and open up more spaces for the RV campers. One of the main things I see on most of these parks is a TOTAL lack of RV spots and power hookups. In the five days I was there, many people were turned away due to lack of sites on the weekend. As with most federally operated sites, I see a total lack of flexibility. I sit and watched the group sites NOT being used. Put some power on those group sites for RV's (raise the rates accordingly) and give the campground host the option of renting them when they are available. I would make two RV spots on each one with power and charge like 28 bucks a day. That does two things: opens up more spots in the main camp and makes a HUGE amount of money on an annual basis. I would also install RV power hookups on the backside of the boat-parking ramp and make those available in the off-season when the boat parking lot is not needed. Again more spots and more money with better facilities. Make better use of the space you have to generate more money. From talking with the people, 8 dollars for a one-week boat launch pass is a JOKE. If this were a private park, would you see that kind of rate? HELL NO - raise the rate accordingly.
- We thought it was beautiful, rugged, and quiet and we can't wait to go back.



- We used to go to Keller Ferry till they made it too private. It's too expensive when you are on a fixed income.
- We were sad to see that the swings were removed from Spring Canyon
- We were staying at the Keller Ferry Campground. The camp hosts were nowhere to be seen and if they were there, NEVER made an attempt to visit campsites to check on people's visits. Generators were running well past the 10 PM quiet time. There was also a small ATV riding from the overflow parking lot out to the boat launch parking and back. I finally stepped in front of the ATV on the road and told them it was illegal to ride.
- We were stranded for several hours until we were able to flag down help. Having a ranger nearby may have assisted us.
- We will be back whenever possible. The NRA needs more developed sites. We do dry camp, but a lawn is really nice.
- We will be back!
- We will be back.
- We will be back.
- We wish there were more rangers to share their expertise regarding the park. The sense of safety they provide is wonderful.
- WE WOULD LIKE TO LAUNCH FROM MORE LOCATIONS ON THE LAKE.
- We would like to see the park replaced at Keller Ferry and the bathrooms upgraded to include showers.
- We would love it if more campgrounds were added to Lake Roosevelt. We like to camp in first come first served sites.
- We would love it if the facility could install electric hook-ups.
- We would love more slips for mooring boats at Porcupine Bay. The area is growing rapidly with new vacation-type homes. Something like what they have at Two Rivers, where you could pay to have your own slip would make a lot of money and also keep the public access docks less congested.
- We would plan on visiting again in the near future.
- We, our group, are the Rickey Point Sail Club, and maintain and control Rickey Point Buoy field, a community access point.
- We'll be back. We will also RV at other Lake Roosevelt campgrounds this summer. We have already been to Ft. Spokane and Kettle Falls for RV'ing. Marcus Island for fishing. Look forward to Gifford, perhaps Hunters, and definitely Ft. Spokane again in the fall.
- We've been coming to Kettle Falls Marina for houseboat vacation for 25 years. Began here with adult friends, 5 couples, and now that the couples group chooses other options, we continue to come annually with our grandchildren. Lake Roosevelt Houseboat Vacations is truly the best. They do a wonderful job; have extremely nice boats. We feel like family with them when we're here.
- What a special place!
- When the rangers are checking boats to see if you have all the equipment one weekend, you could run into them the next weekend and they still do it. Then when you are out on the water you have a fish and wildlife personnel come and inspect your boat also. I think the inspection of boats is getting out of hand at Lake Roosevelt.
- When there is some event. there is never enough parking.

- Why the question about the ethnic (race) group of each person? Should have nothing to do with a survey for recreation and using the outdoors. We are all Americans! Reason I didn't answer that question.
- Will be back.
- Will visit again when in general area.
- Wish the area was more kept up.
- Wish there were camp spots with water and electricity.
- Wish there were more hiking trails in this area.
- Wish water wasn't so low.
- Wish you could have campfires in the upper loop. The sprinklers up in the upper camping loop that come on in the night are also quite a pain.
- Wonderful place to camp!
- Would be nice if the boat trailer fee was re-addressed. Like the idea of purchasing a yearly permit, however, we were told that the permit for Kettle Falls doesn't apply to China Bend? So if we buy a permit for Kettle, we still have to pay if we go to China? Seems like there should be a way to either combine the two, or make the Kettle one a little cheaper. Or, maybe I have been misinformed and the permit works for both locations.
- Would have been nice to have the ranger stop in to say "Hi!" and see if anything was needed, instead of driving by with no wave.
- Would like overnight camping near boat launch during low water times. Need to be closer to boats.
- Would like to camp in campgrounds.
- Would like to come more often.
- Would like to have a launch in the Moccasin Bay Area, also restrooms. This large bay is great for fishing and wonderful beaches for kids to play and spend the day but we have to drive to Porcupine Bay to launch and boat up a long ways to do this. It is worth it but upsetting when we see the local homeowners launching and we can't. Thought this was all taken care of a few years ago and we did the surveys then and attended meetings, etc. and we're told it would get a launch in a few years. Everything was set to go forward. Nothing happening!!!! So why bother with surveys or talking to you as you don't go thru with your plans anyway.
- Would like to see a couple of the other camps reserve-able; can't get into some.
- Would like to see a map of campsites.
- Would like to see playground equipment reinstalled at Porcupine Bay Campground.
- Would love showers! Fort Spokane needs them somewhere!
- Would love to have showers nearby. Also would like to have electricity at the fish cleaning station.
- Would providing soap in the restrooms be such an onerous expense? The cost of camping has doubled! Charging station for camper's electronics - figure that one out!
- Would really like to see the addition of fishing docks! Would make this camping destination even more appealing!
- Yes, unlike all other LRNRA's who have very nice restrooms, Hawk Creek Campground has two very, very outdated outhouses and no running water!! There is a hand pump well but it takes 20 pumps to get a cup of water. This is unacceptable when Hawk Creek Campground has maintained increasing per night camping fees in alignment with other LRNRA campgrounds but Hawk Creek does not have like

amenities!! You should lower the per night camping fee or update the amenities at Hawk Creek!!

- You have a very large group of people on social media now that have heard about the great fishing for kokanee in Lake Roosevelt. Many of these people are traveling from west side of the mountains to enjoy the sun and some fishing. It's an area that should be expanded because it will bring more people into the park in the off season time of year during April, May, and June.
- You need to implement an effective mosquito control program ASAP.
- Your internet site wouldn't let me enter in my password you gave me.
- Your survey is too long.
- Your survey is way too long. A person loses interest and I know I considered not finishing it.
- Your whole trip depends on finding what you are looking for and what is available to enjoy.



## Appendix D: Decision Rules for Checking Non-response Bias

There are several methods for checking non-response bias. However, the most common way is to use some demographic indicators to compare between respondents and non-respondents (Dey 1997; Salant and Dillman 1994; Dillman and Carley-Baxter 2000; Dillman, 2007; Stoop 2004). In this study, we used five variable group type, group size, age of the group member (at least 16 years old) completing the survey, whether the park was the primary destination for the visit, and visitor's place of residence proximity to the park to check for non-response bias.

Chi-square tests detect the difference in the response rates among different group types, whether the park was the primary destination for this visit, and visitor's place of residence and proximity to the park. The hypothesis was that there is no significant difference across different categories (or groups) between respondents and non-respondents. If the p-value is greater than 0.05, the difference between respondents and non-respondents is judged to be insignificant.

Two independent-sample T-tests used to test the differences between respondent's and non-respondent's average age and group size. The p-values represent the significance levels of these tests. If the p-value is less than 0.05, the two groups are insignificantly different.

Therefore, the hypotheses for checking non-response bias are:

1. Respondents from different group types are equally represented
2. Respondents and non-respondents are not significantly different in terms of proximity from their home to the park
3. Respondents and non-respondents are not significantly different in terms of reason for visiting the park
4. Average age of respondents – average age of non-respondents = 0
5. Average group size of respondents – average group size of non-respondents = 0

As shown in Tables 3 to 6, the p-values for respondent/non-respondent comparisons for age, group type, reason for visit, and distance from home to the park are less than 0.05, indicating significant differences between respondents and non-respondents. The Results indicate some biases occurred due to non-response. Visitors at younger age ranges (especially 53 and younger) and visitors traveling with alone or with friends were underrepresented in the survey Results. The differences, however, were not in other variables. Results of the study in this report only reflect the simple frequencies. Inferences

of the survey Results should be weighted to counterbalance the effects of nonresponse bias.

The SESRC database website (<http://psu.sesrc.wsu.edu/reports/>) allows data searches for comparisons of data from one or more parks.

For more information, please contact:

Social and Economic Sciences Research Center  
Washington State University  
PO Box 644014, Wilson-Short Hall #133  
Pullman, WA 99164-4014

Phone: 1.509.335.1511

Fax: 509.335.4688

Email: [lena.le@wsu.edu](mailto:lena.le@wsu.edu)

Website: <http://www.sesrc.wsu.edu/>

The Department of the Interior protects and manages the nation's natural resources and cultural heritage; provides scientific and other information about those resources; and honors its special responsibilities to American Indians, Alaska Natives, and affiliated Island Communities.

**National Park Service**  
**U.S. Department of the Interior**



**EXPERIENCE YOUR AMERICA™**